



2022 Sustainable Accounting Standards Board content index for BCE Inc.

This index below relates to items suggested for disclosure by the Sustainability Accounting Standards Board (SASB). Bell supports the development and evolution of such standards, and seeks to report on topics that align with our business model and corporate reality.

This index combines Telecommunications Services and Media and Entertainment standards. Media and Entertainment disclosures have been added to account for our Bell Media segment.

In some cases, indicators suggested by the guidelines are not applicable, or the information is considered to be competitive and is therefore not disclosed. As the guidelines evolve, so will our reporting on the topics covered.

Documents and websites referenced herein:

- [2022 Integrated Annual Report](#)
- [Our Corporate Responsibility Approach](#)
- [2022 ESG data summary](#)
- [Circular economy](#)
- [Bell's Code of Business Conduct](#)
- [Data privacy and information security](#)
- [Mitigating climate change](#)
- [Media ethics: approach and management](#)
- [Ethics and human rights](#)
- [Privacy website](#)
- [Empowering voices and fostering a space for all](#)
- [2022 Annual Information Form](#)

ACTIVITY METRIC	CODE	UNIT OF MEASURE	LOCATION/OMISSION
Wireless subscribers	TC-TL-000.A	# of subscribers	2022 Integrated Annual Report
Wireline subscribers	TC-TL-000.B	# of subscribers	2022 Integrated Annual Report
Broadband subscribers	TC-TL-000.C	# of subscribers	2022 Integrated Annual Report
Network traffic	TC-TL-000.D	Petabytes	This information is considered to be competitively sensitive and is therefore not disclosed
Environmental Footprint of Operations	TC-TL-130a.1; TC-SI-130a.1	We report in MWh	Mitigating climate change information sheet 2022 ESG data summary p. 50-52 of 2022 Integrated Annual Report
Data Privacy Description of policies and practices relating to behavioral advertising and customer privacy	TC-TL-220a.1; TC-SI-220a.1	n/a	Bell's Code of Business Conduct Data privacy and information security information sheet; Privacy website, p. 28-29 2022 Integrated Annual Report
Data privacy Number of customers whose information is used for secondary purposes	TC-TL-220a.2; TC-SI-220a.2	Number	p. 28-29 2022 Integrated Annual Report Data privacy and information security information sheet;
Data Privacy Total amount of monetary losses as a result of legal proceedings associated with customer privacy	TC-TL-220a.3; TC-SI-220a.3	Reporting currency	Annual information form, if any
Data Privacy (1) Number of law enforcement requests for customer information, (2) number of customers whose information was requested, (3) percentage resulting in disclosure	TC-TL-220a.4; TC-SI-220a.4	Number, percentage (%)	Data privacy and information security information sheet; 2022 ESG data summary

ACTIVITY METRIC	CODE	UNIT OF MEASURE	LOCATION/OMISSION
Data Security (1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of customers affected	TC-TL-230a.1; TC-SI-230a.1	Number, percentage (%)	Data privacy and information security information sheet;
Data Security Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards	TC-TL-230a.2; TC-SI-230a.2	n/a	p. 28-29 2022 Integrated Annual Report Data privacy and information security information sheet;
Product End-of-Life Management (1) Materials recovered through take back programs, percentage of recovered materials that were (2) reused, (3) recycled, and (4) landfilled	TC-TL-440a.1	Metric tons (t), Percentage (%)	p. 53-55 of 2022 Integrated Annual Report Circular economy information sheet 2022 ESG data summary
Competitive Behavior Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations	TC-TL-520a.1; TC-SI-520a.1	Reporting currency	Annual information form, if any Ethics and human rights
Competitive Behavior Average actual sustained download speed of (1) owned and commercially-associated content and (2) non-associated content	TC-TL-520a.2; TC-SI-520a.2	Megabits per second (Mbps)	Annual information form, if any
Competitive Behavior Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	TC-TL-520a.3; TC-SI-520a.3	n/a	p. 32 of 2022 Integrated Annual Report Ethics and human rights

ACTIVITY METRIC	CODE	UNIT OF MEASURE	LOCATION
Managing Systemic Risks from Technology Disruptions (1) System average interruption frequency and (2) customer average interruption duration	TC-TL-550a.1; TC-SI-550a.1	Disruptions per customer, Hours per customer	For some of broadband services, we measure service availability based on the performance of the core and access networks to customers. This does not include individual customer outages. Disruptions per customer is not available at this time. We monitor repeat network element failures as part of our problem management processes with the goal of improving service reliability. The average internet customer service up-time (reliability) for 2022 is 99.9901% p. 25, 27 of 2022 Integrated Annual Report
Managing Systemic Risks from Technology Disruptions Discussion of systems to provide unimpeded service during service interruptions	TC-TL-550a.2; TC-SI-550a.2	n/a	On-going investments to mitigate outage duration for customers include investing in: fibre connectivity and network element redundancy; mobile and fixed power generators in case of commercial hydro electricity failures; battery back-ups in modems; providing Bell Mobility customers with complimentary hotspot usage; the use of automation to recommend service restoration options; and systems to self-heal the network where possible. p. 27 of 2022 Integrated Annual Report
Media Pluralism Percentage of gender and racial/ethnic group representation for (1) management, (2) professionals, and (3) all other employees	SV-ME-260a.1	Percentage (%)	p. 45-47 of 2022 Integrated Annual Report 2022 ESG data summary Media ethics: approach and management Empowering voices and fostering a space for all
Media Pluralism Description of policies and procedures to ensuring pluralism in news media content	SV-ME-260a.2	n/a	Media ethics: approach and management Bell Media Diversity in production CTV News Diversity statement
Journalistic Integrity & Sponsorship Identification	SV-ME-270a.1	Reporting currency	Annual information form, if any p. 47 of 2022 Integrated Annual Report Media ethics: approach and management
Total amount of monetary losses as a result of legal proceedings associated with libel or slander			

Journalistic Integrity & Sponsorship Identification Revenue from embedded advertising	SV-ME-270a.2	Reporting currency	n/a
Journalistic Integrity & Sponsorship Identification Description of approach for ensuring journalistic integrity of news programming related to: (1) truthfulness, accuracy, objectivity, fairness, and accountability, (2) independence of content and/or transparency of potential bias, and (3) protection of privacy and limitation of harm	SV-ME-270a.3	Discussion and Analysis	p. 47 of 2022 Integrated Annual Report Media ethics: approach and management
Intellectual Property Protection & Media Piracy Description of approach to ensuring intellectual property (IP) protection	SV-ME-520a.1	Discussion and Analysis	p. 47 of 2022 Integrated Annual Report Media ethics: approach and management
(1) Total recipients of media and the number of (2) households reached by broadcast TV, (3) subscribers to cable networks, and (4) circulation for magazines and newspapers	SV-ME-000.A	Number	2022 Integrated Annual Report Media ethics: approach and management
Total number of media productions and publications produced	SV-ME-000.B	Number	Media ethics: approach and management 2022 ESG data summary

To the extent this information sheet contains forward-looking statements including, without limitation, outlooks, plans, objectives, strategic priorities, commitments, undertakings and other statements that do not refer to historical facts, these statements are not guarantees of future performance or events, and we caution you against relying on any of these forward-looking statements. Forward-looking statements are subject to inherent risks and uncertainties and are based on assumptions that give rise to the possibility that actual results or events could differ materially from our expectations expressed in, or implied by, such forward-looking statements. Refer to BCE Inc.'s most recent annual management's discussion and analysis (MD&A), as updated in BCE Inc.'s subsequent quarterly MD&As, for further information on such risks, uncertainties and assumptions. BCE Inc.'s MD&As are available on its website at bce.ca, on SEDAR at sedar.com and on EDGAR at sec.gov.