

## OTHER SERVICES AND FACILITIES

Item  
2840.

MULTILINE TERMINAL ATTACHMENT1. GENERAL

Multiline terminal attachment provides for the connection of customer-provided multiline terminal equipment to the Company's facilities. C

2. DEFINITION

Multiline terminal equipment is equipment which constitutes the end point or termination of telecommunications channels. Such equipment is capable of receiving and generating network addressing signals which permit the origination of outgoing calls. This includes Private Branch Exchange (PBX) and Key Telephone Systems and other similar equipment, but does not include equipment associated with single line business service.

3. SERVICE AND EQUIPMENT

The connection of customer-provided multiline terminal equipment to the Company's facilities must comply with the terms and conditions set out in the General Tariff and may only be connected under the following conditions: C

A. All customer-provided multiline terminal equipment connected to the Company's facilities must meet the technical standards of the Canadian Standards Association and Industry Canada relating to multiline terminal equipment, network devices and connection arrangements, and must bear a label indicating compliance with the appropriate technical standards. C

B. The Company may make such tests and inspections as it considers necessary to determine whether the customer is complying with the terms and conditions of this Tariff Item. If, in the opinion of the Company, the customer-provided multiline terminal equipment is being used in a manner which contravenes this Tariff Item, the Company may take such action as necessary to terminate the connection of the customer-provided multiline terminal equipment to the Company's facilities. C  
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C. The point of demarcation between the customer-owned multiline terminal and the Company network is the Network Interface Device. This Network Interface Device shall be owned, provided, and installed by the Company. The Company shall bear the expense of ordinary maintenance and repairs except where such maintenance and repair is required due to the willful act or omission of the building owner. C  
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D. Inside distribution wiring associated with customer-provided multiline terminal which is on the customer's side of the Network Interface Device shall be provided by the customer who shall be solely responsible for its maintenance.

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MULTILINE TERMINAL ATTACHMENT - continued

3. SERVICE AND EQUIPMENT - continued

E. In cases where the Company presently owns the inside distribution wire (or equivalent) and ancillary distribution equipment, and this wire (or equivalent) and equipment is not purchased by the customer after reasonable negotiation, it will be left in place and reserved by the Company for future use. The Company may, from time to time, inspect and maintain this wiring (or equivalent) and equipment as required. C  
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F. In multi-story, large area or multi-tenant buildings, the building wire (or equivalent), ancillary distribution equipment and other equipment required to bring facilities to the Network Interface Device(s) will be provided based on the costs incurred by the Company. C

G. Should the connection of customer-provided multiline terminal equipment result in any damage or interruption to services provided by the Company, the customer shall be responsible for all costs involved in repairing and/or restoring service.

H. The use of customer-provided multiline terminal equipment shall be restricted to operation within a single building, or portion thereof, which is owned or leased by the customer, or between buildings or portions thereof which are owned or leased by the customer, provided that these buildings are located on contiguous properties within the same exchange.

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A. The rates for multiline service set out in Tariff Item 475 are applicable. Regular service charges including charges for providing Network Interface Devices apply as stated in Tariff Item 510.

B. When a customer requests any diagnostic testing or a service visit for maintenance or repair, and it is found by the Company that the problem is not with the Company's facilities and/or equipment, then the service charges set out below shall apply: **C**

Premises Visit	\$ 37.25
Diagnostic Charge (Note 1)	<b>C</b> \$ 71.05

**Note 1:** Diagnostic charge is an hourly charge for each of Company personnel involved in the testing procedure. **C**