

EXCHANGE SERVICE

Item
600.

PROVISIONING CHARGES1. GENERAL

A. Primary exchange service rates are based in part upon the Company furnishing the necessary facilities to provide customers with exchange telephone service. Where, in the opinion of the Company, the Company has incurred unusual expenses in providing the necessary exchange distribution facilities, the Company may apply provisioning charges in addition to the rates and charges otherwise applicable in connection with the service furnished.

B. The Company reserves the right to determine the type and location of the facilities at such times as are suitable to the Company. Where a departure from the foregoing is made at the request of an applicant or customer any extra or unusual provisioning and/or maintenance costs may be charged.

C. Provisioning charges are payable when application for service is made or when the account is rendered, at the option of the Company.

D. Unless otherwise arranged by special agreement all facilities which are furnished by the Company for the provision of telephone service on public highways or private property, are owned and maintained by the Company or other public utility with which the Company has a joint use agreement. The Company furnishes the first 200 meters of facilities construction on both public highways/thoroughfares and also on private property without the application of provisioning charges.

E. Wherever used in the Company's General Tariff:

1) "Main Distribution Cable" means that portion of the Company's cables, wires, ducts, conduits and all appurtenances thereto within a right-of-way or within a highway and from which service cables (or equivalent) are extended. C

2) "Service Cable" means that portion of the Company's cables, wires, ducts and conduits connected to the main distribution cable (or equivalent) and located on the premises of the applicant or customer for whom service is or will be supplied. C

F. Where the normal service offering is furnished by means of overhead wiring or cable (or equivalent) and an applicant or customer requests service by means of buried facilities the applicant or customer shall be responsible for: C

1) Arranging for and bearing the cost of the excavation of all necessary trenching for the service cable (or equivalent) at locations designated by the Company in accordance with Company specifications. C

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F. 2) Bearing the material and labor costs for the placing of ducts or conduit for the service cable (or equivalent). **C**

3) Arranging for and bearing the cost of backfilling the trench for the service cable (or equivalent). **C**
C

4) Providing the entrance into the building for the service cable (or equivalent) in accordance with Company specifications. **C**

G. Where the Company agrees to undertake all the work associated with the furnishing of buried facilities as stipulated in F. above, the applicant or customer is responsible for bearing all Company costs for such work. The applicant or customer is required to furnish a waiver of claim signed by the property owner.

H. When it is necessary for the Company to provide special protective equipment because of electrical hazards on the premises of the applicant or customer, the said applicant or customer may be required to pay all or part of the expense incurred by the Company.

I. Starting on January 31, 2014, construction charges associated with requests for residential service received from an applicant or customer in SIP localities that are provided pursuant to the 2003-2007 Service Improvement Plan in Item 610 will apply in accordance with Item 600.

2. DISTRIBUTION FACILITIES

A. The provision of exchange service to applicants in an area where no exchange boundary has been defined will be considered on an individual case basis.

B. Where the provision of telephone service necessitates the placing or erecting of temporary distribution facilities in advance of permanent facilities as a result of action or failure to act on the part of the builder or owner such temporary facility may be provided at cost.

C. Premium exchange service is individual line service located outside base rate areas. In general this service will only be supplied when the required facilities are in place and available for such use. Rates and charges for such service are as stated in Item 720.3 of the Company's General Tariff. Where the required facilities are not in place and such service is requested, it may be provided at cost.

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A. Concealed wiring with jack(s) is the Company's standard method of wiring in buildings provided that: **C**

1) For residential premises only, wiring may be concealed upon request in walls or partitions provided:

a) the building size, type and stage of construction are, in the opinion of the Company, suitable for the work suitable advance notice is given to the Company **C**

b) the type of wiring and the method of installation are a decision of the Company **C**

c) in the event that concealed wiring becomes unusable after its installation, the Company will only install replacement wiring by one of the other methods described in this item **C**

d) The Company does not guarantee that subsequent changes or additions to wiring installed during construction will be concealed. **C**

2) For all other buildings, the necessary space and/or wire housings to facilitate the installation of equipment and wiring are available, suitable advance notice has been given to the Company and, in the opinion of the Company, such space and wire housings are suitable for the purpose intended at the time the installation is to be made. In the event the required space and wire housing facilities are not suitable or are non-existent, the customer shall remedy the situation by providing acceptable facilities at his own expense. **C**

B. If other than the standard of concealed wiring is elected to be installed:

1) The Company must be indemnified and saved harmless from and against any damage to property which may arise as a result of the installation. **C**

2) The customer shall pay the extra expenses not normally incurred when concealed wiring is installed.

4. INSTALLMENT PAYMENT PLAN

An Installment Payment Plan (IPP) option allows residence customers to pay provisioning charges associated with the construction of facilities for the provision of telephone service on public highways/thoroughfares and on private property as identified in Item 600.1.A and 600.1.C, subject to the following:

1) The maximum provisioning charges eligible for the IPP are \$10,000 per customer premise.

2) The minimum deposit to be paid prior to the start of the construction is 20% of the provisioning charges.

3) Installment periods may be spread over a period of up to 36 months.

4) Interest is charged on the unpaid balance of the provisioning charges at the rate of the Company's cost of capital. **C**