



## General Tariff

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### Explanation Of Symbols

The following symbols are used to denote revisions:

- A - to denote increases;
  
- C - to denote changes in wording where neither an increase nor reduction in rates or charges results therefrom;
  
- N - to denote new rates or charges;
  
- NC - to denote no change in rates or charges;
  
- R - to denote reductions;
  
- S - to denote reissued matter.



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## General Tariff

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## **General Tariff**

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### Public Toll Stations

In addition to Exchange Service, Public Toll Service is provided in the following communities:

Frenchman's Island

Smokey

C

For explanation of symbols see page 4



## General Tariff

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### Terms of Service

Item  
10

1.0 General

- 1.1 Except as otherwise specified, these Terms of Service apply with regard to services for which the Canadian Radio-television and Telecommunications Commission has approved a tariff.
- 1.2 These Terms do not limit NewTel Communications' liability in cases of deliberate fault, gross negligence, anti-competitive conduct, or breach of contract where the breach results from the gross negligence of NewTel Communications. C |
- 1.3 Tariffed services offered by NewTel Communications are subject to the terms and conditions contained in:
- (a) these Terms;
  - (b) applicable provisions of NewTel Communications' tariffs; and
  - (c) any written application, to the extent that it is not inconsistent with these Terms or the tariffs.

All of the above bind both NewTel Communications and its customers.

2.0 Effective Date of Changes

- 2.1 Subject to Article 2.2, changes to these Terms or the tariffs, as approved by the Commission, take effect on their effective date even though applicants or customers have not been notified of them or have paid or been billed at the old rate.
- 2.2 The old non-recurring charges for the transaction in question apply where service which was to be provided by a certain agreed-upon date was, through no fault of the applicant or customer, not so provided and in the meantime a rate increase has gone into effect.

3.0 Obligation to Provide Service

- 3.1 NewTel Communications is not required to provide service to an applicant where:
- (a) NewTel Communications would have to incur unusual expenses which the applicant will not pay; for example, for securing rights of way or for special construction;
  - (b) the applicant refuses to provide a written application, if NewTel Communications so requires;
  - (c) the applicant owes amounts to NewTel Communications that are past due other than as a guarantor; or

For explanation of symbols see page 4

## General Tariff

Item	<u>Terms of Service</u>	C
10		
3.0	<u>Obligation to Provide Service</u> - Continued	
	(d) the applicant does not provide a reasonable deposit or alternative required pursuant to these Terms.	
3.2	Where Newfoundland Telephone does not provide service on application, it will provide the applicant with a written explanation upon request.	
4.0	<u>Newfoundland Telephone Facilities</u>	
4.1	Except where otherwise stipulated in its tariffs or by special agreement, Newfoundland Telephone will furnish and install all facilities required to provide service.	
4.2	Upon termination of service, the customer must return Newfoundland Telephone equipment.	
4.3	Newfoundland Telephone must bear the expense of maintenance and repairs required due to normal wear and tear to its facilities, except that Newfoundland Telephone may charge for the additional expense incurred when the applicant or customer requires maintenance and repair work to be performed outside of regular working hours. This section does not apply where otherwise stipulated in Newfoundland Telephone's tariffs or by special agreement.	
4.4	In cases where a customer has deliberately, or by virtue of a lack of reasonable care, caused loss or damage to Newfoundland Telephone's equipment or facilities, Newfoundland Telephone shall have the right to require the customer to pay the cost of restoration or replacement. In all cases, customers are liable for damage caused to Newfoundland Telephone's equipment or facilities by customer-provided facilities.	
5.0	<u>Newfoundland Telephone's Right to Enter Premises</u>	
5.1	Newfoundland Telephone's agents and employees may, at reasonable hours, enter premises on which service is or is to be provided, to install, inspect, repair and remove its facilities, to inspect and perform necessary maintenance in cases of network-affecting disruptions involving customer-provided facilities, and to collect proceeds from coin telephones.	
5.2	Prior to entering premises, Newfoundland Telephone must obtain permission from the applicant, customer or other responsible person, except where entry is for the purposes of collecting the proceeds from coin telephones.	

For explanation of symbols see page 4

## General Tariff

Item	<u>Terms of Service</u>	C
10		
5.0	<u>Newfoundland Telephone's Right to Enter Premises</u> - Continued	
5.3	Entry is not subject to Articles 5.1 and 5.2 in cases of emergency or where entry is pursuant to a court order.	
5.4	Upon request, Newfoundland Telephone's agent or employee must show valid Newfoundland Telephone identification prior to entering premises.	
6.0	<u>Basic Service</u>	
6.1	Newfoundland Telephone provides single-party and two-party service. Service is provided subject to the availability of suitable facilities and applicable Newfoundland Telephone policies in effect, for example, regarding grades of service provided in specific service areas. Where possible, the basic grade of service Newfoundland Telephone will provide to its customers is one-party (single-party) service. Four-party service is available only to those customers currently subscribing to it.	
6.2	Customers who wish to change to a lower grade of service that is available may do so without charge.	
7.0	<u>Deposits and Alternatives</u>	
7.1	Except as otherwise stipulated in its tariffs, Newfoundland Telephone cannot require deposits from an applicant or customer at any time unless the applicant or customer:	
	(a) has no credit history with Newfoundland Telephone and will not provide satisfactory credit information; (b) has an unsatisfactory credit rating with Newfoundland Telephone due to payment practices in the previous two years regarding Newfoundland Telephone's services; or (c) clearly presents an abnormal risk of loss.	
7.2	Newfoundland Telephone will inform the applicant or customer of the specific reason for requiring a deposit, and of the possibility of providing an alternative to a deposit, such as arranging for third party payment, a bank letter of credit or a written guarantee from a third person who is a customer of Newfoundland Telephone and whose credit is established to the satisfaction of Newfoundland Telephone.	
7.3	An applicant or customer may provide an alternative to a deposit provided it is reasonable in the circumstances.	

For explanation of symbols see page 4

## General Tariff

Item	<u>Terms of Service</u>	C
10		
7.0	<u>Deposits and Alternatives</u> - Continued	
7.4	The total amount of all deposits and alternatives provided by or for an applicant or customer may not at any time exceed three months' charges for all services, including anticipated long distance charges. However, where an applicant or customer clearly presents an abnormal risk of loss, Newfoundland Telephone may require a deposit or alternative not to exceed six months' charges for all services, including anticipated long distance charges.	
7.5	Deposits earn interest in accordance with the formula set out in the applicable provisions of Newfoundland Telephone's tariffs.	
7.6	Whenever Newfoundland Telephone holds a deposit it must indicate the following on that customer's monthly account:  (a) that a deposit is being held by Newfoundland Telephone in connection with the customer's account; and  (b) a telephone number of a Newfoundland Telephone representative to whom any enquiries regarding the deposit may be directed.	
	At least once per year, Newfoundland Telephone must also indicate on that customer's account the total amount of deposits held as well as the total interest accrued on the deposits.	
7.7	Newfoundland Telephone must review the continued appropriateness of deposits and alternative arrangements at ten month intervals, or sooner upon customer request. When service is terminated or the conditions which originally justified them are no longer present, Newfoundland Telephone must promptly refund the deposit, with interest, or return the guarantee or other written undertaking, retaining only any amount then owed to it by the customer.	
8.0	<u>Restrictions on Use of Service</u>	
8.1	Service may be used by the customer and all persons having the customer's permission to use it. In the case of business telephone service, joint use within the meaning of the Newfoundland Telephone's tariffs is permitted only upon approval by Newfoundland Telephone in accordance with the applicable provisions of its tariffs.	

For explanation of symbols see page 4

## General Tariff

Item 10	<u>Terms of Service</u>	C
8.0	<u>Restrictions on Use of Service</u> - Continued	
8.2	Customers are prohibited from using Newfoundland Telephone's services or permitting them to be used for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls.	
8.3	Customers are prohibited from using Newfoundland Telephone's services or permitting them to be used so as to prevent a fair and proportionate use by others. For this purpose, Newfoundland Telephone may limit use of its services as necessary. In the case of any party line customer who unduly interferes with the use of any other service on the same line, Newfoundland Telephone may require the customer to obtain a higher grade of service, where equipment and facilities are available.	
8.4	Newfoundland Telephone's facilities must not be re-arranged, disconnected, removed, repaired or otherwise interfered with except in cases of emergency, where specified in Newfoundland Telephone's tariffs or by special agreement. Terminal equipment provided by the customer may only be connected with, Newfoundland Telephone's facilities pursuant to the provisions of the General Tariff or by special agreement.	
8.5	No payment may be exacted, directly or indirectly from any person by any party other than Newfoundland Telephone for the use of any of Newfoundland Telephone's services, except where otherwise stipulated in Newfoundland Telephone's tariffs or by special agreement.	
9.0	<u>Customer Liability for Calls</u>	
9.1	Customers are responsible for paying for all calls originating from, and charged calls accepted at, their telephones, regardless of who made or accepted them.	
9.2	Customers shall not be liable for charges in cases of billing error and equipment failure. In the case of third party fraud, customers shall not be liable for charges pertaining to calls which did not originate from the customer's service unless there is evidence of customer involvement.	
10.0	<u>Dispute Procedure</u>	
10.1	Customers may dispute charges for calls which they do not believe originated from or were accepted at their telephones. The dispute procedure set out in the introductory pages of the telephone directory should be followed and customers must pay the undisputed portion of the bill.	

For explanation of symbols see page 4



## General Tariff

Item Terms of Service

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11.0 Confidentiality of Customer Records

11.1 Unless a customer provides express consent or disclosure is pursuant to a legal power, all information kept by the company regarding the customer, other than the customer's name, address and listed telephone number, is confidential and may not be disclosed by the company to anyone other than:

- (a) the customer;
- (b) a person who, in the reasonable judgement of the company, is seeking the information as an agent of the customer;
- (c) another telephone company, provided the information is required for the efficient and cost-effective provision of telephone service and disclosure is made on a confidential basis with the information to be used only for that purpose;
- (d) a company involved in supplying the customer with telephone or telephone directory related services, provided the information is required for that purpose and disclosure is made on a confidential basis with the information to be used only for that purpose;
- (e) an agent retained by the company to evaluate the customer's creditworthiness or to collect the customer's account, provided the information is required for and is to be used only for, that purpose;
- (f) a public authority or agent of a public authority, if in the reasonable judgement of the Company, it appears that there is imminent danger to life or property which could be avoided or minimized by disclosure of the information; or
- (g) an affiliate involved in supplying the customer with telecommunications and/or broadcasting services, provided the information is required for that purpose and disclosure is made on a confidential basis with the information to be used only for that purpose.

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Express consent may be taken to be given by a customer where the customer provides:

- (a) written consent;
- (b) oral confirmation verified by an independent third party;
- (c) electronic confirmation through the use of a toll-free number;
- (d) electronic confirmation via the Internet;
- (e) oral consent, where an audio recording of the consent is retained by the carrier; or
- (f) consent through other methods, as long as an objective documented record of customer consent is created by the customer or by an independent third party.

11.2 Newfoundland Telephone's liability for disclosure of information contrary to Article 11.1 is not limited by Article 16.1.

11.3 Upon request, customers are permitted to inspect any Newfoundland Telephone records regarding their service.

For explanation of symbols see page 4



## General Tariff

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Item  
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Terms of Service

12.0 Directories

12.1 Reserved for future use.

**S**

12.2 Reserved for future use.

**S**

12.3 The contents of Newfoundland Telephone's directories may not be published or reproduced in any form without Newfoundland Telephone's written consent.



## General Tariff

Item	<u>Terms of Service</u>	C
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13.0	<u>Directory Errors and Omissions</u>	
13.1	In the case of errors or omissions in directory white and yellow page standard listings, information service or reference of calls to another telephone number, whether or not the error or omission is with regard to a telephone number, Newfoundland Telephone's liability is limited to making a refund or cancelling any charge associated with such listings for the period during which the error or omission occurred. However, where the error or omission is occasioned by Newfoundland Telephone's negligence, Newfoundland Telephone is also liable for the amount calculated in accordance with Article 16.1.	
13.2	In the case of errors in the telephone numbers in directory white and yellow page listings, unless central office facilities are unavailable, Newfoundland Telephone must provide reference of call service, free of charge, until the earlier of the termination of the customer's service or the distribution of an updated directory for that district in which the number or listing is correct.	
14.0	<u>Newfoundland Telephone-Initiated Changes in Telephone Numbers and Service Arrangements</u>	
14.1	Customers do not have any property rights in telephone numbers assigned to them. Newfoundland Telephone may change such numbers, provided it has reasonable grounds for doing so and has given reasonable advance written notice to the customers in question, stating the reason and anticipated date of change. In cases of emergency, oral notice with subsequent written confirmation is sufficient.	
14.2	Whenever Newfoundland Telephone changes a customer's telephone number on its own initiative, it will, unless there are insufficient central office terminations available, provide reference of call service without charge until the earlier of the termination of the customer's service or the distribution of an updated directory for that district showing the new number.	
15.0	<u>Refunds in Cases of Service Problems</u>	
15.1	Unless caused by negligence of the customer or by customer-provided telephone equipment connected to the local electrical supply, where there are omissions, interruptions, delays, errors or defects in transmission, or failures or defects in Newfoundland Telephone facilities, Newfoundland Telephone's liability is limited to a refund of charges for the service(s)	

For explanation of symbols see page 4



## General Tariff

Item  
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Terms of Service

C

15.0 Refunds in Cases of Service Problems - (Continued)

affected, on request, proportionate to the length of time the problem existed. With regard to long distance service and short period private line service, the refund shall be computed in a similar manner, provided Newfoundland Telephone is advised promptly of the problem. No request is necessary where a problem in primary exchange service lasts twenty-four hours or more from the time Newfoundland Telephone is advised of the problem. However, where the problem is occasioned by Newfoundland Telephone's negligence, Newfoundland Telephone is also liable for the amount calculated in accordance with Article 16.1.

16.0 Limitation of Newfoundland Telephone Liability

16.1 Except with regard to physical injuries, death or damage to customer premises or other property occasioned by its negligence, Newfoundland Telephone's liability for negligence, including negligence with regard to intercept, reference of call service and emergency service from coin telephones, and also for breach of contract, where the breach results from the negligence of Newfoundland Telephone, is limited to the greater of \$20 and three times the amounts refunded or cancelled in accordance with Articles 13.1 and 15.1, as applicable.

16.2 Newfoundland Telephone is not liable for:

- (a) any act or omission of a telecommunications carrier whose facilities are used in establishing connections to points which Newfoundland Telephone does not directly serve;
- (b) defamation or copyright infringement arising from material transmitted or received over Newfoundland Telephone's facilities;
- (c) infringement of patents arising from combining or using customer-provided facilities with Newfoundland Telephone's facilities; or
- (d) copyright or trademark infringement, passing off or acts of unfair competition arising from directory advertisements furnished by a customer or a customer's directory listing, provided such advertisements or the information contained in such listings were received in good faith in the ordinary course of business.

For explanation of symbols see page 4



## General Tariff

Item  
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### Terms of Service

#### 17.0 Payment Time Limits

17.1 Telephone service shall be billed in arrears and all amounts owing shall be due on the bill date shown on the bill, except where otherwise provided in the General Tariff. Failure to receive a bill showing the amount owing by the customer to the Company shall not relieve the customer from the responsibility of making prompt payment of such amount to the Company.

17.2 The payment time limit is forborne from regulation, pursuant to Telecom Regulatory Policy CRTC 2009-424, Section III. Late payment charges will be calculated as set out on the customer invoice, or at [www.bellaliant.ca](http://www.bellaliant.ca).

17.3 In exceptional circumstances, for example when a customer has incurred a significant amount of long distance charges and presents an abnormal risk of loss to Newfoundland Telephone, prior to the normal billing date Newfoundland Telephone may request payment from the customer on an interim basis for the non-recurring charges that have accrued, providing the customer with details regarding the services and charges in question.

17.4 No charge disputed by a customer can be considered past due unless Newfoundland Telephone has reasonable grounds for believing that the purpose of the dispute is to evade or delay payment.

17.5 Newfoundland Telephone may request immediate payment in extreme situations, provided that a notice has been issued pursuant to Article 17.2 and the abnormal risk of loss has substantially increased since that notice was given or Newfoundland Telephone has reasonable grounds for believing that the customer intends to defraud Newfoundland Telephone.

#### 18.0 Liability for Unbilled and Underbilled Charges

18.1 Unless there has been customer deception with regard to a charge, customers are not responsible for paying a previously unbilled or underbilled charge except where:

- (a) in the case of a recurring charge or a charge for an international long distance message, it is correctly billed within a period of one year from the date it was incurred; or
- (b) in the case of a non recurring charge other than for an international long distance message, it is correctly billed within a period of 150 days from the date it was incurred.

18.2 In the circumstances described in Article 18.1, unless there has been customer deception, Newfoundland Telephone cannot charge the customer interest on the amount of the omission or correction. If the customer is unable to promptly pay the full amount owing, Newfoundland Telephone will attempt to negotiate a reasonable deferred payment agreement.



## General Tariff

Item	<u>Terms of Service</u>	C
10		
19.0	<u>Liability for Charges That Should Not Have Been Billed and Those That Were Overbilled</u>	
19.1	In the case of a recurring charge that should not have been billed or that was overbilled, a customer shall be credited with the amount that should not have been billed or that was overbilled back to the date of the error, subject to applicable limitation periods provided by law. A customer who does not provide documentation supporting any request for further credit relating to this error within one year of the date of a corrected itemized statement for service, equipment or charges loses the right to have the excess credited for the period prior to that statement.	
19.2	Non-recurring charges that should not have been billed or that were overbilled must be credited, provided that the customer disputes them within 150 days of the date of the bill.	
19.3	A customer who is credited with any amount that should not have been billed or that was overbilled must also be credited with interest on that amount at the rate payable for interest on deposits that applied during the period in question.	
20.0	<u>Minimum Contract Period and Cancellation Before Service Commencement</u>	
20.1	The minimum contract period for Newfoundland Telephone's services is one month commencing from the date the service is provided, except where otherwise stipulated in Newfoundland Telephone's tariffs or where Newfoundland Telephone has stipulated a longer period in instances in which special construction is necessary or special assemblies are installed, or where Newfoundland Telephone incurs unusual expense in providing the service or equipment applied for.	
20.2	A customer who cancels or delays a request for service before installation work has started cannot be charged by Newfoundland Telephone. Installation work is considered to have started when the customer has advised Newfoundland Telephone to proceed, and Newfoundland Telephone has incurred any related expense. A customer who cancels or delays a request for service after installation work has started, but before service has started, will be charged the lesser of the full charge for the entire minimum contract period plus the installation charge and the estimated costs incurred in installation less estimated net salvage. The estimated installation costs include the cost of unsalvaged equipment and materials specifically provided or used plus the cost of installing, including engineering, supply expense, labour and supervision, and any other disbursements resulting from the installation and removal work.	

For explanation of symbols see page 4

## General Tariff

Item	<u>Terms of Service</u>	C
10	<p data-bbox="272 422 894 453">21.0 <u>Customer-Initiated Termination of Service</u></p> <p data-bbox="272 489 1495 583">21.1 Customers who give Newfoundland Telephone reasonable advance notice may terminate their service after expiry of the minimum contract period, in which case they must pay charges due for service which has been furnished.</p> <p data-bbox="272 619 1495 714">21.2 Before expiry of the minimum contract period, customers may terminate their service in which case they must pay the full charges for the entire minimum contract period or, in the following circumstances, charges due for service which has been furnished:</p> <ul style="list-style-type: none"><li data-bbox="370 749 1495 844">(a) in the event of the death of a customer during the minimum contract period, the termination is effective from the date Newfoundland Telephone is notified of the death;</li><li data-bbox="370 888 1495 982">(b) where the customer's premises are destroyed, damaged or condemned by reason of fire or other causes beyond the customer's control, so that they must be abandoned, the termination is effective from the date Newfoundland Telephone is notified;</li><li data-bbox="370 1026 1495 1184">(c) in the case of directory listings for which a specific charge applies and in the case of directory listings with regard to joint use of service, in the event of the death of the listed party or any joint user or when either acquires separate telephone service, the termination is effective from the date Newfoundland Telephone is notified of the death or from the date of the commencement of the separate service;</li><li data-bbox="370 1228 1495 1323">(d) where a change to the base rate, exchange or local service area affects the customer's service, the termination is effective from the date Newfoundland Telephone is notified of the customer's desire to terminate service;</li><li data-bbox="370 1367 1495 1482">(e) where a customer replaces any Newfoundland Telephone service with another Newfoundland Telephone service, the termination is effective from the date of the replacement, subject to the terms of Newfoundland Telephone's tariffs and, notwithstanding Article 1.3(c), the terms of the contract for the service in question;</li><li data-bbox="370 1526 1495 1690">(f) where a customer's service is taken over without lapse by a new customer at the same location, the termination with respect to the original customer is effective from that date. However, if at that time the new customer discontinues any of the original service or facilities, the original customer must pay the full charge for such discontinued service or facilities for the entire minimum contract period;</li></ul>	

For explanation of symbols see page 4



## General Tariff

Item  
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### Terms of Service

#### 21.0 Customer-Initiated Termination of Service - (Continued)

- (g) where the circumstances specified in Article 21.2(a) through (f) do not apply, the minimum contract period is greater than one month at the same location, and the customer has given NewTel Communications advance notice, the termination is effective when the customer pays the termination charge specified in the contract for the service in question or, where such charge is not specified, a termination charge of one-half of the charges remaining for the unexpired portion of the minimum contract period; and C
- (h) in the case of directory listings for which a specific charge applies and in the case of directory listings with regard to joint use of service, where the listing has appeared in a directory and the customer's service is terminated or the listed party or joint user moves to another location, and the customer has given NewTel Communications advance notice, the termination is effective on the date of that service termination or move, subject to a minimum charge of one month, and as of such time as no reference of call service is provided from the old to the new number. C

#### 22.0 Newtel Communications-Initiated Suspension or Termination of Service

22.1 NewTel Communications may suspend or terminate a customer's service only where the customer:

- (a) fails to pay an account of the customer that is past due, provided it exceeds fifty dollars or has been past due for more than two months;
- (b) fails to provide or maintain a reasonable deposit or alternative when required to do so pursuant to these Terms;
- (c) fails to comply with the terms of a deferred payment agreement; C
- (d) repeatedly fails to provide NewTel Communications with reasonable entry and access in conformity with Articles 5.1 and 5.2; C
- (e) uses or permits others to use any of NewTel Communication's services so as to prevent fair and proportionate use by others; C
- (f) uses or permits others to use any of NewTel Communication's services for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls; C
- (g) contravenes Articles 8.4 or 8.5; C
- (h) fails to provide payment when requested by NewTel Communications pursuant to Article 17.4; or
- (i) is in default of payment for charges purchased from, or billed on behalf of, other long distance service providers. C

For explanation of symbols see page 4

## General Tariff

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Item  
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### Terms of Service

22.0 NewTel Communications-Initiated Suspension or Termination of Service - Continued

22.2 NewTel Communications may not suspend or terminate service in the following circumstances:

- (a) failure to pay non-tariffed charges;
- (b) failure to pay charges for a different class of service at different premises or for service in the name of another customer, including failure to pay the account of another customer as a guarantor;
- (c) where the customer is prepared to enter into and honour a reasonable deferred payment agreement; or
- (d) where there is a dispute regarding the basis of the proposed suspension or termination, provided payment is being made for undisputed outstanding amounts and NewTel Communications does not have reasonable grounds for believing that the purpose of that dispute is to evade or delay payment.

22.3 Prior to suspension or termination, NewTel Communications must provide the customer with reasonable advance notice, stating:

- (a) the reason for the proposed suspension or termination and the amount owing (if any);
- (b) the scheduled suspension or termination date;
- (c) that a reasonable deferred payment agreement can be entered into (where the reason for suspension or termination is failure to pay);
- (d) the reconnection charge;
- (e) the telephone number of a NewTel Communications representative with whom any dispute may be discussed; and
- (f) that disputes unresolved with this representative may be referred to a senior NewTel Communications manager.

Where repeated efforts to contact the customer have failed, NewTel Communications must deliver such advance notice to the billing address. For the purposes of Item 22.3 of NewTel Communications' terms of service, reasonable advance notice for the termination or suspension of the service of a customer that is a competitor will generally be at least 30 days. C

22.4 In addition to the notice required by Article 22.3, NewTel Communications must, at least twenty-four hours prior to suspension or termination, advise the customer or another responsible person that suspension or termination is imminent, except where:

- (a) repeated efforts to so advise have failed;
- (b) immediate action must be taken to protect NewTel Communications from network harm resulting from customer-provided equipment; or
- (c) the suspension or termination occurs by virtue of a failure to provide payment when requested by NewTel Communications pursuant to Article 17.4.



## General Tariff

Item 10	<u>Terms of Service</u>	
22.0	<u>NewTel Communications-Initiated Suspension or Termination of Service - (Continued)</u>	
22.5	Except with customer consent or in exceptional circumstances, suspension or termination may occur only on business days between 8 a.m. and 4 p.m., unless the business day precedes a non-business day in which case disconnection may not occur after 12 noon.	
22.6	Suspension or termination does not affect the customer's obligation to pay any amount owed to NewTel Communications.	C
22.7	In the case of services that have been suspended, unless suspension occurs during the minimum contract period, NewTel Communications must make a daily pro rata allowance based on the monthly charge for such services.	C
22.8	NewTel Communications must restore service, without undue delay, where the grounds for suspension or termination no longer exist or a payment or deferred payment agreement has been negotiated.	C
22.9	Where it becomes apparent that suspension or termination occurred in error or was otherwise improper, NewTel Communications must restore service during business hours on the next working day, at the latest, unless exceptional circumstances do not permit this, and no reconnection charges shall be levied.	C
22.10	NewTel Communications may restrict access to message toll service from a customer's line for non-payment of charges which are purchased from, or billed on behalf of, other long distance service providers and which are not disputed.	C
		C

For explanation of symbols see page 4





## General Tariff

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(t) Item 15 is transferred to CRTC 21491, Item 115.

(t)



## General Tariff

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(t) Item 15 is transferred to CRTC 21491, Item 115.

### Interest on Deposits

Item  
16

(t) Transferred to CRTC 21491, Item 120.

(t)



## General Tariff

Item  
20

### Definitions

Certain terms used in this Tariff are defined hereunder; others in Items shown - see Index.

#### Building

A structure with outside walls and roof. Adjoining buildings with abutting walls are considered to be a single building for purposes of this Tariff when there are one or more suitable doorways in such walls at or above street level, and the Company is able to route its circuits through the walls.

#### Central Office

Switching equipment with a capacity of up to 10,000 network accesses and/or trunk lines. See also "Wire Centre".

#### Central-Office Line

A circuit that connects one or more telephone services directly with a central office.

#### Circuit

An electrical path provided by a physical conductor or otherwise, as the Company elects, for the transmission of electric energy.

#### Class of Service

The term used to describe customer exchange service with respect to the character of its primary use, namely business or residence.

#### Commission

Means the Canadian Radio-television and Telecommunications Commission.

#### Company

"Company", "Newfoundland Telephone", "Nfld Tel", "Newfoundland Telephone Company Limited" or "NewTel Communications" means NewTel Communications Inc. This definition applies to the following Tariffs:

<u>CRTC Number</u>	<u>Name</u>
13001	General Tariff
13002	Exchange Tariff
13003	Non-Basic Services Tariff
7400	National Services Tariff

For explanation of symbols see page 4



## General Tariff

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Item  
20

### Definitions - (Continued)

#### Continuous Property

The portion of land occupied by a customer that does not extend beyond property occupied by another party. Where, however, a customer occupies portions of land fronting on both sides of a public thoroughfare and opposite to each other or is the sole occupant of buildings located thereon, these portions of land are considered to be continuous property if suitable poles, conduit or enclosed passageways for the placing of circuits between them or between such buildings are provided, installed, and maintained by or at the expense of the customer.

#### Customer

A person or legal entity, including a reseller or sharing group, that purchases telecommunications services from the Company, and is liable to the Company for those services. C |

#### Customer Dialed and Equivalent Calls

Long distance calls which are completed by the customer over the Direct Distance Dialed (DDD) network are referred to as "Customer Dialed Calls". Similar calls placed through a company operator because equipment is not provided to permit customers to dial their own calls are referred to as "Equivalent" and for billing purposes are treated as Customer Dialed Calls.

#### Digital Centrex Service

See Item 190.

#### Equivalent Service

Two or more central-office lines or trunk lines provided for a customer at one location are arranged so that an incoming call for the telephone number listed for the group of lines is completed to an idle line in the group, if one is available.

#### Grade of Service

The term used to describe the customer exchange service with respect to the service or equipment provided. The grades of exchange service furnished are individual line, two-party line, Multi-Line Access and Digital Centrex services.

#### Initial Service Period

Also referred to in this Tariff as "initial contract period" defined in Article 20.1, Item 10.



## General Tariff

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Item  
20

### Definitions - Continued

#### Local Message

A message between two primary services in the same local service area.

#### Message

A communication transmitted over facilities provided by the Company.

#### Minimum Contract Period

Means the stipulated minimum period of time for which the Company will furnish the service or equipment applied for, and for which the Company's charges must be paid, whether or not the service was used by the customer for whole of such period. It commences from the date of establishment of service or the provision of the equipment.

#### Person

Moved to CRTC 21491, Item 100

M

#### Premises

The continuous property and the building or buildings located thereon, or the part or parts of a building, occupied at the same time by a customer.

#### Tariff

Means the Tariff of the Company filed with and approved by the Commission from time to time in force.

#### Telephone

A telephone instrument connected to permit the sending and receiving of messages.

#### Telephone Number

A distinctive designation assigned to each primary exchange service for use in operating.

(t<sup>1</sup>) Transferred from Page 41

(t<sup>2</sup>) Transferred to Page 42A

## General Tariff

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Item  
20

### Definitions - (Continued)

#### Trunk Line

(t)

A circuit that connects multi-line service directly with a central office. This term is used interchangeably with "Multi-Line Access".

#### Wire Centre

A building that houses switching equipment to serve a designated geographical area, as well as the area served. A wire centre may include one or more central offices. (For the purposes of this Tariff "wire centre" always refer to the building unless the area is mentioned specifically).

(t) Transferred from Page 42



## General Tariff

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Item  
30

### Tariff Subscription Service

1. General

The Company provides a copy of its tariffs as a free-of-charge service on its Internet Web Site at <http://www.nl.aliant.net/about/tariffs.shtml>. These Tariffs are the following: C

- General Tariff CRTC 13001
- Non-Basic Services Tariff CRTC 13003
- Aliant General Tariff CRTC 21491 C
- APTC Regional Tariff CRTC 27750

Single copies of up to ten pages may be obtained free of charge at each business office where tariffs are kept on file. Single copies of more than ten tariff pages may be obtained for \$1.00 per page at each business office where tariffs are kept on file.



## General Tariff

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RESERVED FOR FUTURE USE

For explanation of symbols see page 4



## General Tariff

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Item  
40

Resale and Sharing

1. Definitions

Moved to CRTC 21491, Items 100 and 618.

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6<sup>th</sup> Revised Page 45

7<sup>th</sup> Revised Page 45-1

4<sup>th</sup> Revised Page 45-1A

2<sup>nd</sup> Revised Page 45-1B

10<sup>th</sup> Revised Page 45-2

6<sup>th</sup> Revised Page 45-2A

2<sup>nd</sup> Revised Page 45-2B

6<sup>th</sup> Revised Page 45-2C

14<sup>th</sup> Revised Page 45-2D

3<sup>rd</sup> Revised Page 45-2E

10<sup>th</sup> Revised Page 45-3

3<sup>rd</sup> Revised Page 45-3A

3<sup>rd</sup> Revised Page 45-3B

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**RESERVED FOR FUTURE USE**

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For explanation of symbols see page 4



## General Tariff

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Reserved for future use.

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For explanation of symbols see page 4



## General Tariff

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Item  
45

Sale of Directory Files

Moved to CRTC 21491, Item 620.

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For explanation of symbols see page 4



## General Tariff

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Item  
45

Sale of Directory Files

Moved to CRTC 21491, Item 620.

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For explanation of symbols see page 4



## General Tariff

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Item  
45

Sale of Directory Files

Moved to CRTC 21491, Item 620.

M

For explanation of symbols see page 4



## General Tariff

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Item  
45

Sale of Directory Files

Moved to CRTC 21491, Item 620.

M

For explanation of symbols see page 4





## General Tariff

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Item 46 Operator Services and Consumer Safeguards

2. Operator Services - (Continued)

(a) Directory Assistance Service - (Continued)

Moved to CRTC 21491, Item 130.2

M

(b) Automated Directory Assistance Call Completion Service

Moved to CRTC 21491, Item 130.1





## **General Tariff**

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### Operator Services and Consumer Safeguards

Item

46.2 (c) Transferred to CRTC 21491, Item 240

(t)



## General Tariff

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Item  
46

### Operator Services and Consumer Safeguards

2. Operator Services - (Continued)

(d) Operator Assisted Coin Telephone Service

For operator-assisted coin telephone service rates and charges see CRTC 13001, Item 130. C

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3. Provision of Operator Services Using Newtel Communications Services or Facilities

Moved to CRTC 21491, Item 130.3

M

For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Items 200, 200.1, 200.2 and 200.3

M

For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.

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## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.3

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.1

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

M

For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4





## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4





## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4





## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
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Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4





## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

M

For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

M

For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

M

For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

M

For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

M

For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

M

For explanation of symbols see page 4





## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

M

For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 200.2

M

For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 205.1

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## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 201.

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 201.

M

For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

General - Continued

12. Directory Listings

Moved to CRTC 21491, Item 125

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13. Extra Listings

Moved to CRTC 21491, Item 125

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

General - Continued

13. Extra Listings - Continued

Moved to CRTC 21491, Item 125

M

15. RESERVED FOR FUTURE USE.



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 202.

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For explanation of symbols see page 4





## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 202.

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 202.

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For explanation of symbols see page 4



## General Tariff

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Item  
50

Exchange Service

Moved to CRTC 21491, Item 202.

M

For explanation of symbols see page 4



## General Tariff

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Reserved for Future Use.

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## General Tariff

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Item  
70

Service Charge

Moved to CRTC 21491, Item 255

M

For explanation of symbols see page 4



## General Tariff

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Item  
70

Service Charge

Moved to CRTC 21491, Item 255

M

For explanation of symbols see page 4



## General Tariff

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Item  
80

Service Charge

Moved to CRTC 21491, Item 255

M

For explanation of symbols see page 4



## General Tariff

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Item  
80

Service Charge

Moved to CRTC 21491, Item 255.

M

For explanation of symbols see page 4





## General Tariff

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Item  
80

Service Charge

3. Moved to CRTC 21491, Item 255.

M

For explanation of symbols see page 4



## General Tariff

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Item  
80

Service Charge

3. Moved to CRTC 21491, Item 255.

M

For explanation of symbols see page 4



## General Tariff

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Item  
80

Service Charge

3. Moved to CRTC 21491, Item 255.

M

For explanation of symbols see page 4



## General Tariff

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Item  
100

Reserved for Future Use.

For explanation of symbols see page 4



## General Tariff

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Item  
100

Reserved for Future Use.

For explanation of symbols see page 4



## General Tariff

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### Coin Telephone Service

Item  
110

Moved to CRTC 21491, Item 220

120

Moved to CRTC 21491, Items 220 and 221

130

Moved to CRTC 21491, Item 222

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M

For explanation of symbols see page 4



## General Tariff

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Item  
140

Inmate Service

Moved to CRTC 21491, Item 222

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For explanation of symbols see page 4



## General Tariff

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RESERVED FOR FUTURE USE.





## General Tariff

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RESERVED FOR FUTURE USE.



## General Tariff

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RESERVED FOR FUTURE USE.



## General Tariff

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RESERVED FOR FUTURE USE.



## General Tariff

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RESERVED FOR FUTURE USE.



## General Tariff

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Item Hospital Patient Telephone Service  
180

Moved to CRTC 21491, Item 348.

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For explanation of symbols see page 4



## General Tariff

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Reserved for future use

(t)

For explanation of symbols see page 4

(t) Transferred to Page 46-5

## General Tariff

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Item Provincial Centrex Service  
190

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in CRTC 21491 Item 200.

1. General

- (a) Provincial Centrex Service (PCS) provides a combination of exchange service and intercommunicating service. Connections between lines of the system and trunk lines are made by switching equipment located on Company premises.
- (i) PCS is a multi-system, multi-location service which provides for a common set of basic features on a provincial basis where appropriate equipment and facilities are available.
  - (ii) PCS is available to customers within NewTel Communications' territory, subject to the availability of suitable facilities.
  - (iii) Centrex IP ports and associated features are included in the number of locals and counts for the purpose of determining Centrex IP Service and/or PCS rates and associated feature rates in each service.
  - (iv) Hosted IP Voice Service Packages and associated features, as provided by CRTC 7400 National Services Tariff Item 517 – Hosted IP Voice Service, are included in the number of locals and counts for the purpose of determining the PCS rates and associated feature rates.
- (b) The monthly rate for lines of Provincial Centrex Service provides for the following:
- (i) Access to basic features.
  - (ii) Common equipment and switching equipment as required.
  - (iii) Circuitry to connect the customer location to the wire centre serving the area in which the terminal equipment is located. Refer to Item 190.2(b)(ii) for rates concerning service to terminal equipment served from a wire centre other than the wire centre in which the Centrex switching equipment is located. Customers may provide and install the inside wire and jacks for PCS at their expense. However, no adjustment will be made to the monthly rate per voice access where the customer has provided and installed the PCS inside wire and jacks.
  - (iv) One group of trunk lines for incoming service to the attendant's position. The Company determines the number of such lines in the group based on the customer's requirement. The charge for equivalent service specified in Item 50.10(b) applies.
  - (v) Customer bills will be provided for each individual number or on an aggregate basis to a single number within the customer line group.
  - (vi) Touchtone dialling capability.

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## General Tariff

Item Provincial Centrex Service

190.

1. General – (Continued)

- (c) The following terms and conditions apply to Provincial Centrex Service (PCS) contracts:
- (i) Payment for PCS lines may be made on a monthly, 3-year, 5-year or 10-year minimum contract period (MCP) basis.
  - (ii) Lines may be added during the life of a 3-year, 5-year or 10-year MCP at the same rates as lines covered by the original MCP and for a period co-terminating with the original MCP.
  - (iii) With the exception of National Centrex Service, Provincial Centrex Service is furnished at monthly rental rates specific to three, five or 10-year Minimum Contract Periods (MCP) as elected by the subscriber. During an MCP, subscribers shall be subject to a termination liability. At the expiry of an MCP, all locals will revert to the monthly rates unless a new MCP is chosen or the subscriber elects an extension of the existing MCP. Extensions are made in one year increments, at the election of the subscriber, to a maximum extended MCP period equal to the length of the original MCP. Additional extensions of one year increments beyond a length equal to the original MCP are available, subject to the agreement of the Company and the customer. All extensions shall apply existing MCP terms, conditions and rates. A Centrex Customer may agree to i) commit to another immediately succeeding MCP of equal duration for an equal quantity commitment level; or ii) extend an existing MCP as described herein, for an equal quantity commitment level.
  - (iv) If due to the addition of lines, the total number of lines in the customer group increases to a higher line group category stipulated within an existing MCP, the customer will have the option of:
    - (1) continuing to pay for all lines at the rate covered under the existing MCP.
    - (2) entering into a new written MCP for a higher line group category, provided the expiry date is not earlier than the expiry date of the existing MCP.

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For explanation of symbols see page 4





## General Tariff

Item 190 Provincial Centrex Service

1. General – (Continued)

- (iv) If PCS furnished on a 3-year, 5-year or 10-year basis is terminated prior to the scheduled expiry date, the customer will be required to pay the total of the monthly access rates listed in Item 190.2(b) applicable to the unexpired portion of the MCP. These termination charges will be applied to the initial group of lines provided at the commencement date of the MCP and all additional locals added after the commencement date.

Lines may be relocated to other (existing or new) locations within NewTel Communications' territory without payment of termination charges providing the lines remain part of the existing Centrex Service.

A customer may convert from an existing PCS MCP to a Regional Centrex Service (RCS) MCP without incurring a termination charge provided that: (i) the new RCS MCP is equal to or greater than the remaining period of the existing PCS MCP; and (ii) the number of access lines in the RCS MCP is equal to or greater than the number of lines in the existing PCS MCP.

- (v) If due to the deletion of lines the total number of lines in a customer group falls below the minimum line group category stipulated within an existing MCP, the customer will continue to pay for the minimum number of lines in the existing MCP.
  - (vi) Customers may migrate their PCS lines under the terms of an MCP to any access services which are subject to the terms of an MCP. In such cases, termination charges do not apply, provided that the charges remaining on the MCP for PCS that they are migrating from are less than those being committed under the new MCP for the other service. If the charges remaining are greater than those being committed under the MCP for the other service, then termination charges as determined above apply on the difference between the two amounts.
- (d) Two feature packages are offered to Provincial Centrex Service Customers. These packages are Centrex Corporate Feature Networking (CCFN) and Call Management Service (CMS) on Centrex.
- (i) Centrex Corporate Feature Networking provides for the ability to network between two or more of a customer's Centrex locations that are connected together by tie trunks in the same local calling area or in another local calling area.
    - (1) Network Call Number Display: Enables sets and consoles with display capability to display the directory number of the called and calling parties.
    - (2) Network Call Name Display: Permits the name of the called and calling parties to be displayed on sets and consoles with display capability.

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For explanation of symbols see page 4

## General Tariff

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Item  
190

Provincial Centrex Service

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|----|---|---|
| 1. | <u>General</u> – (Continued)  | C |
|    | (3) Network Call Reason Display: Provides call progress information on redirected calls. Call progress information alerts both the originating and terminating parties as to call status.   | M |
|    | (4) Network Dial Plan Display: Provides the capability to format the calling party's number into a form which is consistent with the called party's dial plan.  |   |
|    | (5) Network Ring Again: Permits a user encountering a busy station to queue against that station and be recalled automatically when the station becomes idle.   |   |
|    | (ii) Call Management Service on Centrex permits the incoming and/or outgoing delivery, and where applicable, the display of specific networked features outside a customer's own organization. The features are transmitted using the public switched telephone network (PSTN). The initial Call Management Service on Centrex package will include the following network features: |   |
|    | (1) Call Display provides the ability to display the name and number of the calling party.  |   |
|    | (2) Call Trace and Call Display Blocking will be provided under the rates, terms and conditions specified in General Tariff Item 385.   | M |

For explanation of symbols see page 4

M – Moved from Page 82A



## General Tariff

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Item  
190.

### Provincial Centrex Service

2. Rates and Charges o

(a) The rates for Provincial Centrex Service voice access are shown below and are subject to minimum monthly billing requirements outlined in Item 190.2 (b) following. Standard Service Charges cited in Item 80 will be applied to each line installed.

(b) Monthly rate per voice access

(i) Reserved for future use. C

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## General Tariff

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Item Provincial Centrex Service  
190.

2. Rates and Charges (Cont'd)

(b) Monthly rate per voice access (Cont'd)

(i) Reserved for future use.

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For explanation of symbols see page 4



**General Tariff**

Item Provincial Centrex Service

190.

2. Rates and Charges (Cont'd)

(b) Monthly rate per voice access (Cont'd)

(ii) Provincial Centrex Service – Contract Rates

<u>Line Group</u> <sup>1</sup>	<u>3-Year</u>	<u>5-Year</u>
1 - 4	\$ 46.80	\$ 42.10
5 - 10	41.70	37.90
11 - 30	36.50	33.20
31 - 50	34.40	31.30
51 - 100	31.60	30.10
101 - 500	31.30	29.80

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For explanation of symbols see page 4



**General Tariff**

Item Provincial Centrex Service  
190.

2. Rates and Charges (Cont'd)

(b) Monthly rate per voice access (Cont'd)

(ii) Provincial Centrex Service – Contract Rates (Cont'd)

<u>Line Group</u> <sup>1</sup>	<u>3-Year</u>	<u>5-Year</u>
501 - 1000	\$ 31.00	\$ 29.50
1001 - 1500	30.85	29.40
1501 - 2500	30.75	29.30
2501 - 5000	30.65	29.20
5000 +	30.55	29.10

(iii) A 10-year contract rate of \$27.00 is available to all customers with a minimum of 1000 lines.

For explanation of symbols see page 4

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**General Tariff**

Item 190. Provincial Centrex Service

2. Rates and Charges (Cont'd)

(b) Monthly rate per voice access (Cont'd)

(iv) Provincial Centrex Service – Non-Contract Rates

Line Group	Band C	Band E	Band F	Band G
1 - 4				
Min. Rate	#	#	#	#
Max. Rate	91.00 A	91.00 A	91.00 A	91.00 A
5 - 10				
Min. Rate	#	#	#	#
Max. Rate	91.00 A	91.00 A	91.00 A	91.00 A
11 - 30				
Min. Rate	#	#	#	#
Max. Rate	91.00 A	91.00 A	91.00 A	91.00 A
31 - 50				
Min. Rate	#	#	#	#
Max. Rate	91.00 A	91.00 A	91.00 A	91.00 A
51 - 100				
Min. Rate	#	#	#	#
Max. Rate	91.00 A	91.00 A	91.00 A	91.00 A
101 - 500				
Min. Rate	#	#	#	#
Max. Rate	91.00 A	91.00 A	91.00 A	91.00 A
501 – 1000				
Min. Rate	#	#	#	#
Max. Rate	91.00 A	91.00 A	91.00 A	91.00 A
1001 - 1500				
Min. Rate	#	#	#	#
Max. Rate	91.00 A	91.00 A	91.00 A	91.00 A
1501 – 2500				
Min. Rate	#	#	#	#
Max. Rate	91.00 A	91.00 A	91.00 A	91.00 A
2501 – 5000				
Min. Rate	#	#	#	#
Max. Rate	91.00 A	91.00 A	91.00 A	91.00 A
5001+				
Min. Rate	#	#	#	#
Max. Rate	91.00 A	91.00 A	91.00 A	91.00 A

For explanation of symbols see page 4

# Filed in confidence with the CRTC.



## General Tariff

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Item 190. Provincial Centrex Service

2. Rates and Charges (Cont'd)

(b) Monthly rate per voice access (Cont'd)

- (v) When lines are provided in other than the serving wire-centre, circuitry charges as specified in Items 310 and/or 320.4 apply for each line between the wire-centre serving these lines and the wire centre in which the Centrex switching equipment is located in addition to the rates specified in 190.2(b) above. **C**
- (vi) Centrex lines terminating on multi-line equipment will be charged a monthly access rate as per Item 50, Business, Multi-Line Access, as well as any applicable circuitry charges specified elsewhere in the Company's General Tariff. **C**

Note 1: Total lines is the accumulation of Centrex lines and DMS data lines excluding lines referred to in Item 190.2(b)(iii).





## General Tariff

Item 190. Provincial Centrex Service

2. Rates and Charges – Continued

(c) The following rates and charges apply in addition to other rates and charges, and provide for the optional features available with Provincial Centrex Service:

	<u>Monthly Rate</u>	<u>Service Charge</u>
Six Port Conference Bridge - per 6 port.....	38.30	48.75
Meet Me Conferencing – per 6 port	38.30	48.75
Automatic Route Selection		
Each Line .....	.50 <sup>1</sup>	
Each System .....	--	95.00/Hr. <sup>2</sup>
Multiple Appearance Directory Number - Multi-Call Arrangement (MADN MCA)		
Each MADN MCA .....	4.70	S.S.C.
Station Message Detail Recording, Basic		
Each Line .....	.50 <sup>1</sup>	--
Each System .....	--	95.00/Hr. <sup>2</sup>
Station Message Detail Recording, Enhanced		
Each Line .....	.80 <sup>3</sup>	--
Each System .....	--	95.00/Hr. <sup>2</sup>
Speed Calling		
Long List (70 Numbers), each .....	13.50	38.00
Voice Processing Data Access Port .....	200.00	1200.00
Automatic Call Distribution (ACD) - Moved to CRTC 21491, Item 215.5.		
Direct Inward System Access, each call path .....	35.00	38.00 <sup>5</sup>
Centrex Inquiry Service .....	45.00 <sup>4</sup>	135.00
Software Changes, each .....	--	38.00
Audio Interface Service, per port .....	108.00	57.00 <sup>6</sup>
Custom Voice Announcement (UCD/ACD) - Moved to CRTC 21491, Item 215.5.		
Virtual Network Link (Dedicated), each		
Simultaneous voice path .....	8.00	25.00 <sup>7</sup>
Time of Day Network Class of Service (TNCOS)		
Each System .....	--	60.00/Hr. <sup>2</sup>
Time of Day Routing (TODR)		
Each System .....	--	60.00/Hr. <sup>2</sup>
Select Ring, per line.....	6.00	S.S.C.

For explanation of symbols see page 4

N



## General Tariff

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Item Provincial Centrex Service  
190

2. Rates and Charges - Continued

(c) Optional Features - Continued

	<u>Monthly Rate</u>	<u>Service Charge</u>
Station Configuration Management (Station CM)8		
Each customer group, initial.....	--	\$25,000.00 <sup>9</sup>
Each customer group, subsequent.....	--	2,000.00 <sup>10</sup>
Each Local .....	\$0.35 <sup>11</sup>	--
Music On Hold		
Each set .....	1.00	38.00 <sup>12</sup>
Extended Call Management (ECM) - Moved to CRTC 21491, Item 215.5. <span style="float: right;">M</span>		

- Notes: 1. All lines of the customer group are to be charged.
2. This service charge does not apply if the feature is installed at the time of system installation. A minimum service charge of \$380.00 for up to and including 4 hours installation time applies to feature installation not occurring at the time of system installation. Additional installation time in excess of 4 hours will be incurred in one hour increments.
3. All lines of the system are to be charged. Includes: Authorization Codes (maximum of one per local), Authorization Codes (immediate dialling), Account Code Acceptance and Recording, and Attendant Detail Entry.
4. This rate is for the Central Office portion of this service only. Rates for other required equipment such as modems and display terminals, as well as S4T4 data channels, are in addition to these charges.
5. The service charge specified applies when installed subsequent to the initial installation of service.
6. A local circuit is required as specified in General Tariff Items 300 and 310. Rates are in addition to these charges.
7. Virtual Network Link is subject to a maximum \$575.00 service charge per customer request for the installation or physical move of any number of links at the same location for the same due date.

For explanation of symbols see page 4



## General Tariff

Item Provincial Centrex Service  
190

2. Rates and Charges - Continued

(c) Optional Features - Continued

Notes

8. Customers may access Station CM via shared packet-switching data communications networks compatible with terminal equipment using ASCII (International Alphabet No. 5) code, through the Interactive Terminal Interface (ITI) protocol. VT 100/200 terminal emulation and asynchronous communications are required at a minimum recommended rate of 4,800 baud per second. The customer is responsible for all charges associated with this access.

Optional dial access ports, where required, will be provided by Bell Canada per Bell Canada General Tariff Item 675.

9. Applies to each customer group located in the same serving equipment area which is served from the Station CM customer database. Training and Station CM modifications after the initial installation are provided on a time and charges basis.

10. Applies to each customer group which is added to the same Station CM customer database, by the Company, after the initial installation. Also applies to each customer group located outside of the serving equipment area which is added to the same Station CM customer database at the same time as the initial installation.

11. A minimum charge of 2000 locals applies.

12. Service charges for Music on Hold apply per billing number, and include up to 10 software changes.

(d) The following rates and charges are applicable to the Centrex Feature Networking options offered with Provincial Centrex Service:

(i) CCFN

Provincial Centrex Lines	Monthly Rate CCFN
1 - 10, each	\$2.25
11 - 30, each	2.00
31 - 100, each	1.75
101 - 500, each	1.50
501 - 1500, each	1.25
1501 - 5000, each	1.00
Over 5000, each	.75

C

For explanation of symbols see page 4



## General Tariff

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Item Provincial Centrex Service  
 190

2. Rates and Charges - (Continued)

(d) Centrex Feature Networking - (Continued)

(ii) CMS

<u>Centrex Lines with Feature Activated</u>	<u>Monthly Rate Call Display</u>
1 - 29, each	\$7.00
30 - 100, each	5.00
101 - 500, each	3.00
501 - 1500, each	2.00
Over 1500, each	1.50

(iii) Service Charges

<u>Item</u>	<u>Service Charge</u>
1) CCFN, Per Directory Number <sup>1</sup> :	\$ 2.00/\$1.00
2) CMS, Per Directory Number:	\$ 2.00/\$1.00
3) Name Input, Per Directory Number <sup>2</sup> :	\$ 1.00
4) Trunk Termination, Per Trunk End:	\$25.00

Notes: 1. A \$2.00 charge per directory number applies to customers with 1-500 lines, with a minimum one time charge of \$200 per customer group. Customers with 501+ lines will be charged \$1.00 per directory number with a minimum one time charge of \$1,000 per customer group. C

2. The Name Input service charge is only applied to names added by the Company after the initial load.

For explanation of symbols see page 4



## General Tariff

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Item  
193

National Centrex Service

Moved to CRTC 21491, Item 215.2

M

For explanation of symbols see page 4



## General Tariff

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Item  
193

National Centrex Service

Moved to CRTC 21491, Item 215.2

M



## General Tariff

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Item  
193

National Centrex Service

Reserved for future use.

**C**

For explanation of symbols see page 4

## General Tariff

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Item National Centrex Service  
193

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

N  
N

### General - (Continued)

5. Two feature packages are offered to National Centrex Service Customers. These packages are Centrex Corporate Feature Networking (CCFN) and Call Management Service (CMS) on Centrex.
  - (a) Centrex Corporate Feature Networking provides for the ability to network between two or more of a customer's Centrex locations that are connected together by tie trunks in the same local calling area or in another local calling area.
    - (i) Network Call Number Display: Enables sets and consoles with display capability to display the directory number of the called and calling parties.
    - (ii) Network Call Name Display: Permits the name of the called and calling parties to be displayed on sets and consoles with display capability.
    - (iii) Network Call Reason Display: Provides call progress information on redirected calls. Call progress information alerts both the originating and terminating parties as to call status.
    - (iv) Network Dial Plan Display: Provides the capability to format the calling party's number into a form which is consistent with the called party's dial plan.
    - (v) Network Ring Again: Permits a user encountering a busy station to queue against that station and be recalled automatically when the station becomes idle.
  - (b) Call Management Service on Centrex permits the incoming and/or outgoing delivery, and where applicable, the display of specific networked features outside a customer's own organization. The features are transmitted using the public switched telephone network (PSTN). The initial Call Management Service on Centrex package will include the following networked features:
    - (i) Call Display provides the ability to display the name and number of the calling party.
    - (ii) Call Trace and Call Display Blocking will be provided under the rates, terms and conditions specified in General Tariff Item 385.





## General Tariff

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Item  
194

National Centrex Service

Moved to CRTC 21491, Item 215.4

M

For explanation of symbols see page 4



## General Tariff

Item National Centrex Service  
194

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

N  
N

Rates and Charges - (Continued)

3. The following rates and charges apply in addition to other rates and charges, and provide for the optional features available with National Centrex Service:

	<u>Monthly Rate</u>	<u>Service Charge</u>
Six Port Conference Bridge - per 6 port	38.30	48.75
Meet Me Conferencing – per 6 port	38.30	48.75
Multiple Appearance Directory Number - Multi-Call Arrangement (MADN MCA) Each MADN MCA	4.70	S.S.C.
Speed Calling		
..... Long List (70 Numbers), each .....	13.50	38.00
Voice Processing Data Access Port.....	200.00	1200.00
Automatic Call Distribution (ACD) - Moved to CRTC 21491, Item 215.5.		
Direct Inward System Access, each call path .....	35.00 <sup>2</sup>	38.00 <sup>2</sup>
Centrex Inquiry Service .....	45.00 <sup>3</sup>	135.00
Enhanced Answering Position .....	25.00	S.S.C. <sup>2</sup>
Software Changes, each .....	--	38.00
Audio Interface Service, per port .....	108.00	57.00 <sup>4</sup>
Custom Voice Announcement (UCD/ACD) - Moved to CRTC 21491, Item 215.5.		
Virtual Network Link (Dedicated), each simultaneous voice path .....	8.00	25.00 <sup>5</sup>
Music On Hold		
Each Set .....	1.00	38.00 <sup>6</sup>
Automatic Route Selection		
Each line... ..	.50 <sup>7,8</sup>	--
Each System .....	--	95.00/Hr. <sup>1</sup>
Station Message Detail Recording, Basic		
Each Line .....	.50 <sup>7</sup>	--
Each System .....	--	95.00/Hr. <sup>1</sup>
Station Message Detail Recording, Enhanced		
Each Line .....	.80 <sup>8,9</sup>	--
Each System .....	--	95.00/Hr. <sup>1</sup>
Time of Day Network Class of Service (TNCOS)		
Each System .....	--	60.00/Hr. <sup>1</sup>
Time of Day Routing (TODR)		
Each System .....	--	60.00/Hr. <sup>1</sup>
Extended Call Management (ECM) - Moved to CRTC 21491, Item 215.5.		

For explanation of symbols see page 4



## General Tariff

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Item  
194

### National Centrex Service

#### Rates and Charges - (Continued)

3. (Continued)

- Notes:
1. This service charge does not apply if the feature is installed at the time of system installation. A minimum service charge of \$380.00 for up to and including 4 hours installation time applies to feature installation not occurring at the time of system installation. Additional installation time in excess of 4 hours will be incurred in one hour increments. C
  2. The service charge specified applies when installed subsequent to the initial installation of service. C
  3. This rate is for the Central Office portion of this service only. Rates for other required equipment such as modems and display terminals, as well as S4T4 data channels, are in addition to these charges.
  4. A local circuit is required as specified in General Tariff Items 300 and 310. Rates are in addition to these charges.
  5. Virtual Network Link is subject to a maximum \$575.00 service charge per customer request for the installation or physical move of any number of links at the same location for the same due date.
  6. Service charges for Music on Hold apply per billing number, and include up to 10 software changes.
  7. All lines of the system are to be charged.
  8. Does not apply to customers with 5000 or more NCS locals/lines.
  9. All lines of the system are to be charged. Includes: Authorization Codes (maximum of one per local), Authorization Codes (immediate dialing), Account Code Acceptance and Recording, Attendant Detail Entry and Station Message Detail Recording Basic.

For explanation of symbols see page 4



## General Tariff

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Item National Centrex Service  
194

Rates and Charges - Continued

4. Moved to CRTC 21491, Item 215.2.

C

S

For explanation of symbols see page 4



## General Tariff

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Item National Centrex Service  
194

Rates and Charges - Continued

5. The following monthly rates and charges are applicable to the Centrex Feature Networking options offered with NCS:

(a) CCFN

National NCS Lines	Monthly Rate Total NCS Lines in Nfld.				
	30 - 100	101 - 500	501 - 1500	1501 - 5000	Over 5000
5000 - 15000, each	\$1.75	\$1.50	\$1.25	\$1.00	\$.75
15001 - 20000, each	1.65	1.40	1.15	.90	.70
20001 - 25000, each	1.55	1.30	1.05	.80	.65
25001 - 30000, each	1.45	1.25	.95	.70	.60
Over 30000, each	1.35	1.15	.85	.60	.55

(b) CMS

Call Display is provided at no additional charge.

C

For explanation of symbols see page 4



## General Tariff

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Item  
194

### National Centrex Service

#### Rates and Charges - Continued

5. (c) Service Charges

<u>Item</u>	<u>Service Charge</u>	C
i) CCFN, Per Directory Number <sup>1</sup> :	\$2.00/\$1.00	
ii) CMS, Per Directory Number:	\$2.00/\$1.00	
iii) Name Input, Per Directory Number <sup>2</sup> :	\$1.00	
iv) Trunk Termination, Per Trunk End:	\$25.00	

Note 1: A \$2.00 charge per directory number applies to customers with 30-500 lines, with a minimum one time charge of \$200 per customer group. Customers with 501+ lines will be charged \$1.00 per directory number with a minimum one time charge of \$1,000 per customer group.

Note 2: The Name Input service charge is only applied to names added by the Company after the initial load. C

For explanation of symbols see page 4



## General Tariff

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Item  
195

DMS Data Service

Moved to CRTC 21491, Item 500

M

For explanation of symbols see page 4



## General Tariff

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Item  
196

Centrex Per Agent Service

Moved to CRTC 21491, Item 215.5.

M

For explanation of symbols see page 4





## General Tariff

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Item		
200	Moved to CRTC 21491, Item 502.	C

For explanation of symbols see page 4



## General Tariff

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Item

200      Moved to CRTC 21491, Item 502.

C

For explanation of symbols see page 4



## General Tariff

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Item  
210

### Megalink Service

1. General

Moved to the Bell Aliant General Tariff, Item 504 – Megalink Service.

**C**

For explanation of symbols see page 4



## General Tariff

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Item  
210

Megalink Service

2. Megalink Service

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

For explanation of symbols see page 4



## General Tariff

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Item  
210

Megalink Service

3. Rates and Charges

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

For explanation of symbols see page 4



## General Tariff

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Item  
210

Megalink Service

3. Rates and Charges - Continued

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

For explanation of symbols see page 4



## General Tariff

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Item  
210

Megalink Service

3. Rates and Charges - Continued

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

For explanation of symbols see page 4



## General Tariff

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Item  
215

Microlink Service

Moved to CRTC 21491, Item 506

M

For explanation of symbols see page 4





## General Tariff

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Item  
215

Microlink Service

Moved to CRTC 21491, Item 506.

M

For explanation of symbols see page 4



## General Tariff

Item  
230

### Private Branch Exchange Service

C

#### Tie Trunks

1. Tie Trunks are channels provided as follows:
  - (a) Between Company provided P.B.X. systems.
  - (b) Between a Company provided P.B.X. system and a customer provided switching system classified as a P.B.X.
  - (c) Between customer provided switching systems classified as P.B.X.
  - (d) Customer provided switching systems are those connected pursuant to Telecom Decision CRTC 90-15. Connecting equipment as specified in the Company's Tariffs is required with customer provided equipment.
2. Tie Trunks are provided for communication as follows:
  - (a) Between equipment directly connected to and on the same premises of one Company provided P.B.X. system and equipment directly connected to and on the same premises of another Company provided P.B.X. system.
  - (b) Between such terminating equipment of one system, through a local or foreign exchange trunk line of another system, for the purpose of making or receiving a local or long distance call.

Standard operation and transmission may not be obtained if they are used otherwise or when they are used with customer provided equipment.
3. Tie Trunks having both or all terminals in the same building are provided at the monthly rate specified in 6(a) for each Tie Trunk.
4. Tie Trunks having terminals in different buildings are subject to local and inter-exchange distance charges in Items 310 and 320.
5. Rates shown in 6(b), (c) and (d) apply when interface equipment external to the P.B.X. System is required to provide Tie Trunk service.

Items previously on pages 87-90 have been transferred to pages 81-84A.

Items appearing on pages 87-87a previously appeared on pages 81 and 85A.



## General Tariff

Item 230 Private Branch Exchange Service

Tie Trunks - Continued

6. The following rates are applicable in addition to other rates and charges:

	<u>Monthly Rate</u>	<u>Service Charge</u>
(a) Tie Trunk Terminal Same Building, each .....	\$10.05 A	S.S.C.
(b) Tie Trunk Assembly (Note) .....	20.65	S.S.C.
(c) Tie Trunk Signalling Module.....	29.40	S.S.C.
(d) Tie Trunk Signalling Module-Special .....	44.95	S.S.C.

Note: One Tie Trunk Assembly, Item 6(b), is required per 4 Items 6(c) and/or 6(d).

For explanation of symbols see page 4



## General Tariff

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Item  
235

Private Branch Exchange Service

Direct-In-Dial Service (DID)

Item moved to CRTC 21491, Item 328.

M



## General Tariff

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- Page 92-1 - Reserved for future use
- Page 92-2 - Reserved for future use
- Page 92-3 - Reserved for future use
- Page 92-4 - Reserved for future use
- Page 92-5 - Reserved for future use
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- Page 92-20 - Reserved for future use
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- Page 92-22 - Reserved for future use

For explanation of symbols see page 4



## General Tariff

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- Page 92A - Reserved for future use
- Page 92B - Reserved for future use
- Page 92B-1 - Reserved for future use
- Page 92C - Reserved for future use
- Page 93 - Reserved for future use
- Page 94 - Reserved for future use
- Page 95 - Reserved for future use
- Page 95A - Reserved for future use
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- Page 95B-2 - Reserved for future use
- Page 95B-3 - Reserved for future use
- Page 95B-4 - Reserved for future use
- Page 95B-5 - Reserved for future use
- Page 95B-6 - Reserved for future use
- Page 95B-7 - Reserved for future use
- Page 95B-8 - Reserved for future use
- Page 95B-9 - Reserved for future use
- Page 95B-10 - Reserved for future use
- Page 96 - Reserved for future use
- Page 97 - Reserved for future use
- Page 97A - Reserved for future use

For explanation of symbols see page 4



## General Tariff

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Item  
260

Intercommunicating Systems

Item moved to CRTC 21491, Item 352.

M

Page 99 - Reserved for future use

Page 100 - Reserved for future use

Page 101 - Reserved for future use

For explanation of symbols see page 4



## General Tariff

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Item  
270

Intercommunicating Systems

Item moved to CRTC 21491, Item 352.

M

Page 104 - Reserved for future use

For explanation of symbols see page 4



## General Tariff

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Item Dial Access to Radio Paging Service  
290

1. General

Dial Access to Radio Paging Service provides unidirectional access from the Company's switching equipment, subject to the availability of suitable facilities, to any Radio Common Carrier licensed to provide a radio paging service (Paging Company). This service, used in conjunction with a one-way radio paging service, will enable a member of the general public to communicate a message to a radio paging receiver by dialing directly the seven digit telephone number assigned to that receiver.

This access is provided subject to the General Rules and Regulations contained in the Company's Tariff and the following conditions:

- (a) For basic paging service, messages may be one-way tone only or one-way tone and voice and shall not exceed 15 seconds in duration.
- (b) Enhanced paging services of, Digital Display Paging, Alphanumeric Display Paging and Voice Message Retrieval with Paging may also be provided by the Paging Company.
- (c) A Paging Company's radio paging terminal shall be provided and maintained by the Paging Company.
- (d) A Paging Company's paging system shall comply with the technical and operational specifications entitled "Newfoundland Telephone Paging System Interface Standards", as amended from time to time by the Company.
- (e) The service is provided in groups of 100 consecutive seven digit telephone numbers without outpulsing capability.
- (f) The circuits between the Company's switching equipment and a Paging Company's terminal shall be provided by the Company.
- (g) The number of such circuits required shall be determined by the Company in accordance with "Newfoundland Telephone Paging System Interface Standards" with a minimum requirement of 2 circuits for each paging terminal.
- (h) The facilities provided in accordance with this Tariff Item are to be used for providing one-way radio paging and voice retrieval in conjunction with paging services only and shall not be used to provide any other service.



## General Tariff

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Item Dial Access to Radio Paging Service  
290

1. General – Continued

(i) Two forms of Dial Access to Radio Paging Service are available:

Local Network Paging Access Service is available only in the Local Service Area of those exchanges equipped with suitable facilities. For calls placed to the pager from outside the Local Service Area, long distance message toll rates apply.

Zone Network Paging Access Service is available in those exchanges equipped with suitable facilities where the coverage provided by the transmitter located in a central office coverage area extends over adjacent central office areas. With this service long distance charges are not incurred for calls made to the pager when they are made within the coverage area however long distance message tolls rates apply for calls placed to the pager from outside the coverage area.

2. Rates and Charges

	<u>Monthly Rate</u>	<u>Service Charge</u>
(a) Each group of 100 telephone numbers with outpulsing capability for paging:		
Local Network Paging Access Service	\$ 4.43 <b>R</b>	\$ 17.87 <b>R</b>
Zone Network Paging Access Service	188.02 <b>R</b>	17.87 <b>R</b>
(b) Circuits between the Company's switching equipment and a Paging Company's Terminal	CRTC 21491, Items 514.1 & 401.1-3 as applicable	
(c) Network Access Charges apply in addition to each circuit charge noted above in part (b).	See Item 295.2. i) iv).	
(d) In the event the Company responds to a service complaint and the trouble is found to originate with the Paging Company's paging system, any cost incurred by the Company in responding to such complaint will be paid by the Paging Company in accordance with the Prevailing hourly maintenance rate of the Company.		

For explanation of symbols see page 4



## General Tariff

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- Page 105D - Reserved for future use
- Page 105E - Reserved for future use
- Page 105F - Reserved for future use
- Page 105G - Reserved for future use
- Page 105H - Reserved for future use
- Page 105I - Reserved for future use
- Page 105I-1 - Reserved for future use
- Page 105J - Reserved for future use
- Page 105K - Reserved for future use
- Page 105L - Reserved for future use
- Page 106 - Reserved for future use

For explanation of symbols see page 4



## General Tariff

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Item  
295

### Wireless Access Service

1. General

This arrangement provides the central office equipment and facilities necessary for the interconnection of a Wireless Service Provider ("WSP") with the Company's public switched telephone network either on a line-side or trunk-side basis. A WSP is defined as a Cellular Service Operator ("CSO"), a Personal Communications Service ("PCS") Carrier or a Specialized Mobile Radio/Enhanced Specialized Mobile Radio ("SMR/ESMR") Service Operator duly licensed according to the Radio Act. This service is subject to the availability of suitable facilities and the availability of a wire centre with appropriately equipped DMS-100 switching equipment. The WSP's equipment shall meet the specifications as established by Industry Canada. Access is provided using digital access channels and includes the provision of seven-digit telephone numbers equipped with outpulsing.

The provision of Wireless Access Service is also subject to the terms and conditions detailed in an interconnection agreement between the Company and a WSP.

C

Line-side Wireless Access Service consists of the following components:

- Telephone Numbers - Item 295.2 a) and b);
- Digital Access Channels - Item 295.2 e);
- Wireless Links - Item 295.2 f);
- Network Access - Item 295.2 g); and

Trunk-side Wireless Access Service consists of the following components:

- Trunk-side Access Channels - Item 295.3 a);
- Trunk-side Interconnection Trunk - Item 295.3 b) and c);
- CCS7 Signalling Interconnection - Item 295.3 e); and
- 1000 Block Routing - Item 295.3 f).

For explanation of symbols see page 4



**General Tariff**

Item  
295

Wireless Access Service

2. Line-Side Access C

a) Assigned Telephone Numbers

Seven-digit telephone numbers with outpulsing are provided from either a dedicated group of 10,000 consecutive telephone numbers (an entire NXX) as outlined in Item 295.2 b) i) below or individually from a non-dedicated NXX.

The rates and charges for assigned seven-digit telephone numbers with outpulsing are specified in Item 295.2 i) i). C

b) Reserved Telephone Numbers

i) A WSP may reserve, for future use, a group of 10,000 consecutive seven-digit C  
telephone numbers (entire NXX) which are available from appropriately C  
equipped DMS-100 switching equipment in those Metropolitan Areas where C  
the WSP's forecast warrants the dedication of an entire NXX. A monthly rate C  
applies for each telephone number and a service charge applies for each C  
request to place telephone numbers in service in any one location. Where the C  
WSP requests an entire NXX, monthly reservation charges, as specified in the C  
Item 295.2 i) ii) apply to the telephone numbers reserved but not in service. C

ii) A WSP may reserve for future use a quantity of seven-digit telephone numbers C  
with outpulsing. These numbers will be reserved for a minimum of one month C  
and remain as such until placed in service or released by the WSP. C

These seven-digit telephone numbers with outpulsing will be assigned from those which are available from appropriately equipped DMS-100 switching equipment within the given metropolitan area.

The rates and charges for reserved seven-digit telephone numbers with outpulsing are specified in Item 295.2 i) ii). C

For explanation of symbols see page 4



## General Tariff

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Item  
295

Wireless Access Service

2. Line-Side Access - Continued

C

c) In accordance with NewTel Communications' General Tariff Item 10, Article 9.1, the WSP is responsible for all charges levied in respect to all calls associated with any of the seven-digit telephone numbers assigned and placed in service for that WSP. C |

d) The reservation or placing in service of seven-digit telephone numbers with outpulsing does not provide for a directory listing of such numbers.

Should the WSP's customer want a directory listing for an assigned seven-digit telephone number, such listing will be provided, when requested by the WSP, at the rates and charges for business extra listings specified in NewTel Communications' General Tariff Item 50.13. C |

For explanation of symbols see page 4



## General Tariff

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Item  
295

### Wireless Access Service

#### 2. Line-Side Access - Continued

- e) A Digital Access Channel is provided over a facility derived from the National Services Tariff Item 301.3(b), Digital Network Access - DS-1 Access. This DS-1 facility provides 24 Digital Access Channels between a DMS-100 serving wire centre and a mutually agreed upon point of interconnection located in the same or adjoining exchange.

For each Digital Access Channel, the monthly rate, service charge and construction charge applicable for each customer termination are provided in the National Services Tariff Item 301.3(b) - DS-1 Access. In addition the Wireless Link and Network Access charges identified in Item 295.2 f), and g) apply.

- f) The Wireless Link provides the wire centre equipment required to terminate a Digital Access Channel in the Company's DMS-100 serving wire centre. Answer supervision and multi-frequency signalling are included.

The rates and charges for Wireless Links are specified in Item 295.2 i) iii).

- g) The Network Access provides the additional common equipment and facilities, both in the DMS-100 serving wire centre and in the local calling area required to process a call on the public switched telephone network. Since the call handling capacity of an access channel changes as the number of channels increases the corresponding Network Access charges will vary with the number of channels.

The rates and charges for Network Access are specified in Item 295.2 i) iv).

C

For explanation of symbols see page 4



## General Tariff

Item  
295

### Wireless Access Service

2. Line-Side Access – Continued

		<u>Monthly Rate</u>	<u>Service Charge</u>
i)	Rates and Charges		
i)	Each assigned seven-digit telephone number with outpulsing	\$ 0.0443 <b>R</b>	\$48.09 <sup>1</sup> <b>R</b>
ii)	Each reserved seven-digit telephone number with outpulsing	0.0114 <b>R</b>	42.58 <sup>2</sup> <b>R</b>
iii)	Wireless Link, each Digital Access Channel	9.30 <b>R</b>	S.S.C.
iv)	Network Access		
	Each Network Access channel, to a Maximum of 12 channels, or	2.14 <b>R</b>	S.S.C.
	Each Network Access channel, to a Maximum of 24 channels, or	3.85 <b>R</b>	S.S.C.
	Each Network Access channel, to a maximum of 36 channels, or	4.51 <b>R</b>	S.S.C.
	Each Network Access channel, to a maximum of 48 channels, or	4.87 <b>R</b>	S.S.C.
	Each Network Access channel, to a maximum of 60 channels, or	5.11 <b>R</b>	S.S.C.
	Each Network Access channel, to a maximum of 72 channels, or	5.29 <b>R</b>	S.S.C.
	Each Network Access channel to a maximum of 84 channels, or	5.43 <b>R</b>	S.S.C.
	Each Network Access channel in excess of 84 channels	5.54 <b>R</b>	S.S.C.

- Notes:
1. A single service charge applies for all telephone numbers placed in service at one time in any one location.
  2. This service charge applies for each request for any quantity of telephone numbers reserved at one time in any one location.





## General Tariff

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Item  
295

### Wireless Access Service

#### 3. Trunk-side Access

- a) A Trunk-side Access Channel is provided over a facility derived from Digital Private Line service (National Services Tariff Item 302). Such a system provides 24 digital access channels between a DMS-100 serving wire centre and a mutually agreed upon point of interconnection.

For each Trunk-side Access Channel, the monthly rate, service charge and construction charge applicable for each customer termination are as shown below, in addition to the Trunk-side Interconnection Trunk and Local Transit charges C identified below.

- b) The Trunk-side Interconnection Trunk provides the common equipment and facilities in the DMS-100 serving wire centre, the exchange and other exchanges required to terminate a Trunk-side Access Channel in the Company's DMS-100 serving wire centre, and to process a call on the Company's public switched telephone network to the Company's subscribers in the local calling area of the originating exchange.

For explanation of symbols see page 4



**General Tariff**

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Item  
295

Wireless Access Service

3. Trunk-side Access - Continued

c) Trunk-side Interconnection Trunk charges:

	<u>Monthly Rate</u>	<u>Service Charge</u>
Trunk-side Access Channel	NST Item 302	NST Item 302
Trunk-side Interconnection Trunk charges:		
Each Trunk-side Interconnection Trunk, to a maximum of 24 trunks, or	\$ 10.87 <b>R</b>	-
Each Trunk-side Interconnection Trunk, to a maximum of 48 trunks, or	17.05 <b>R</b>	-
Each Trunk-side Interconnection Trunk, to a maximum of 72 trunks, or	18.86 <b>R</b>	-
Each Trunk-side Interconnection Trunk, to a maximum of 96 trunks, or	19.85 <b>R</b>	-
More than 96 Trunk-side Interconnection Trunks, each trunk	20.34 <b>R</b>	-
Order processing, each order	-	\$ 115.42 <b>R</b>
Trunk-side Interconnection Trunk activation or change, each trunk	-	18.52 <b>R</b>

For explanation of symbols see page 4



## General Tariff

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Item Wireless Access Service  
295

3. Trunk-side Access – Continued

e) CCS7 Signalling Interconnection

The CCS7 Interconnection service will provide WSPs using trunk-side Interconnection with the ability to interconnect their own CCS7 signalling network with the Operating Company CCS7 signalling network in order to exchange the ISUP signalling information necessary to support the completion of calls between the two networks. The following rates and charges are applicable in addition to those applicable for interconnection for traffic termination:

- i) WSP STP to a Company's designated gateway STP interconnection, in multiples of 4 links, must be obtained through Item G-250 of Bell Canada's Special Facilities Tariff,
- ii) Digital transport facilities between a WSP STP and a Company's designated gateway STP are provided at the rates and charges specified in National Services Tariff Item 302,
- iii) Administrative charges applicable to the initial engineering, planning, and testing activities associated with a WSP's initial request to develop network interfaces and to implement CCS7 network interconnection arrangements must be obtained through Item G-250 of Bell Canada's Special Facilities Tariff. The activities include engineering, operations and translations work required to provision initial CCS7 interconnection for WSP STP to a Company's designated gateway STP connection.

f) 1000 Block Routing

Where 1000 Block Routing is requested, a charge per telephone number and a service charge as specified below apply.

	<u>Monthly Rate</u>	<u>Service Charge</u>
i) 1000 Block Routing		
Per block of 1,000 numbers where 1,000 Block Routing is requested.	-	\$ 63.99 <b>R</b>

For explanation of symbols see page 4



## General Tariff

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Item  
295

### Wireless Access Service

3. Trunk-side Access – Continued

- ii) The rates and charges specified in Item 295.2 i) ii) for reserved seven-digit telephone numbers also apply for each of the 1000 telephone numbers associated with 1000 Block Routing. C
- iii) WSP requested transfer of an entire Geographic Central Office Code, being utilized for line-side access and to be used for trunk-side access, from the Company's switch to the WSP's switch will be provided on a Custom Built Equipment Arrangement basis as required. C

4. Interexchange Traffic

WSPs licensed by Industry Canada to provide public mobile radio service in the operating territory of the Company, are permitted to carry their own interexchange traffic, provided that all such traffic either originates or terminates on a "mobile station", as defined in the International Tele-communications Union Radio Regulations, Chapter 1, Article 1, Section III, Part 4.8 as amended from time to time.

Pursuant to the provisions of Telecom Order CRTC 97-590, however, where a WSP provides a competitive IX service pursuant to Telecom Decision CRTC 92-12, the terms, conditions and rates of Item 299.3 shall apply.

For explanation of symbols see page 4



## General Tariff

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(t)

Reserved for future use.

For explanation of symbols see page 4

(t) Transferred from Page 106F



## General Tariff

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Item 297

Reserved For Future Use

For explanation of symbols see page 4



## General Tariff

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Item 297

Reserved For Future Use

For explanation of symbols see page 4

## General Tariff

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Item 298 Switched Network Access for Conventional Radio System Operators and Private Mobile System Operators

### General

1. Switched Network Access for Conventional Radio System operators and Private Mobile System Operators is provided to Radio Common Carriers and Private Mobile System Operators licensed pursuant to the provisions of the Radio Act to provide and operate a radio system (hereinafter referred to as Radio System Operators). Such access includes the provision of seven-digit telephone numbers without outpulsing (Type A) or with outpulsing (Type B), and the facilities between the Company's serving central office and the Radio System Operators' equipment located in the same exchange or in another exchange.
2. Access is provided subject to the terms and conditions detailed in an agreement with the Company. It is also provided subject to the availability of facilities and appropriately equipped central offices and is provided subject to the following conditions:
  - (a) The Radio System Operators' equipment shall meet the specifications as established by the Federal Department of Communications.
  - (b) Radio System Operators' may reserve quantities of seven-digit telephone numbers with outpulsing for future use at the rates and charges specified in 5(e) following. The reservation will be for a minimum period of one month and numbers so reserved will remain as such until placed in service or released by the Radio System Operators.
  - (c) The reservation or placing in service of telephone numbers does not provide for directory listings of such numbers. Should a directory listing for an assigned telephone number be desired, such listing will be provided, when requested by the Radio System Operator, at the rates and charges for business extra listings specified in Newfoundland Telephone's General Tariff Item 50(13).
3. Switched Network Access for Radio System Operators consists of the following components:
  - (a) Access Channel - This component is a jack-ended 2-wire, analogue, voice-grade facility furnished between the Company's serving central office and a Radio System Operator's equipment. Distance charges apply at rates specified in Newfoundland Telephone's General Tariff Items 310 and 320.

For explanation of symbols see page 4





## General Tariff

Item 298 Switched Network Access for Conventional Radio System Operators and Private Mobile System Operators (Cont'd)

### General - (Continued)

- (b) Link - This component is the portion of the central office equipment associated with the termination of the Access Channel. It is categorized as being either a Trunk Link or a Line Link depending on the use of the Access Channel. A Trunk Link is associated with an Access Channel over which digits of a seven-digit telephone number are outpulsed to a Radio System Operator's equipment. A Line Link is associated with an Access Channel over which a Radio System Operator originates calls to the switched network when the outputting capabilities required or over which calls are originated and terminated when the outputting capabilities is not required.
- (c) Network - This component is the additional common equipment and facilities, both in the serving central office and in the local switched network, required to process a call on the said network. Since the call handling capacity of an Access Channel changes as the number of channels increases and is also different when outpulsing is provided, the corresponding Network changes will vary as shown in 5(c) below.
- (d) Telephone Numbers With or Without Outpulsing - This component provides a Radio System Operator with one or more unique switched network addresses thereby permitting proper call routing.
- 4. (a) An Access Channel associated with a Line Link may be equipped for equivalent service and Touch Tone dialing at monthly rates and service charges specified in NewTel Communications General Tariff Items 50.10(b) and 360.10 respectively. The service charge associated with these features does not apply if one or both features are installed at the same time as the Access Channel. C
- (b) Pursuant to Telecom Order CRTC 97-590, per - circuit surcharge applies, as specified in 5.(f) following, to interconnecting circuits leased by wireless carriers to access the PSTN. For the purposes of this Tariff item, the surcharge is referred to as an IX contribution charge and applies to each activated Type A and Type B Access Channel leased to Radio Common Carriers operating Conventional Radio Systems only. C

For explanation of symbols see page 4

(t)

(t) Transferred to Page 106K-1



## General Tariff

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Item 298 Switched Network Access for Conventional Radio System Operators and Private Mobile System Operators - (Continued)

General - (Continued)

5. Rates and Charges

(t)

The monthly rates and service charges for Switched Network Access for Radio System Operators are the sum of the following:

	<u>Monthly Rate</u>	<u>Service Charge</u>	
(a) Access Channel, each	(x)	NewTel Communications General Tariff Item 80	C

(x) For an Access Channel provided within an exchange, see NewTel Communications General Tariff Item 310. For an Access Channel between exchanges, see NewTel Communications General Tariff Item 320. C

For explanation of symbols see page 4

(t) Transferred from Page 106K



## General Tariff

Item 298                      Switched Network Access for Conventional Radio System Operators and Private Mobile System Operators - (Continued)

5.        Rates and Charges - (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	
(b) Line Link, each .....	\$6.45	-	N
Trunk Link, each .....	19.90	-	
(c) Network - These charges apply to two-way access channels (Type A) and the incoming channels (Type B).			
(Type A)			
1 Access Channel .....	\$1.00	-	N
2 Access Channels .....	7.00	-	
3 Access Channels .....	13.00	-	
4 Access Channels .....	19.00	-	
5 Access Channels .....	23.00	-	
6 Access Channels .....	27.00	-	
7 Access Channel .....	30.00	-	
8 Access Channels .....	33.00	-	
9 Access Channels .....	35.00	-	
10 Access Channels .....	38.00	-	
11 Access Channels .....	40.00	-	
12 Access Channels .....	41.00	-	
13 Access Channels .....	45.00	-	
14 Access Channels .....	45.00	-	
15 Access Channels .....	45.00	-	
16 Access Channels .....	45.00	-	

or

For explanation of symbols see page 4



## General Tariff

Item 298                      Switched Network Access for Conventional Radio System Operators and Private Mobile System Operators - (Continued)

5.        Rates and Charges - (Continued)

The monthly rates and services charges for Switched Network Access for Radio System Operators are the sum of the following: - Continued

(c) Network - These charges apply to two-way access channels (Type A) and the incoming channels (Type B). - Continued

	<u>Monthly Rate</u>	<u>Service Charge</u>	
(Type B)			
1 Access Channel .....	\$1.10	-	N
2 Access Channels .....	8.00	-	
3 Access Channels .....	15.00	-	
4 Access Channels .....	21.00	-	
5 Access Channels .....	26.00	-	
6 Access Channels .....	30.00	-	
7 Access Channel .....	34.00	-	
8 Access Channels .....	37.00	-	
9 Access Channels .....	39.00	-	
10 Access Channels .....	42.00	-	
11 Access Channels .....	44.00	-	
12 Access Channels .....	46.00	-	
13 Access Channels .....	50.00	-	
14 Access Channels .....	50.00	-	
15 Access Channels .....	50.00	-	
16 Access Channels .....	50.00	-	

For explanation of symbols see page 4



## General Tariff

Item 298 Switched Network Access for Conventional Radio System Operators and Private Mobile System Operators – Continued

5. Rates and Charges – Continued

The monthly rates and services charges for Switched Network Access for Radio System Operators are the sum of the following: - Continued

	<u>Monthly Rate</u>	<u>Service Charge</u>
(d) Seven-digit telephone numbers, placed in service with or without outpulsing, each .....	\$0.80	\$70.00(y)
(e) Reservation of seven-digit telephone numbers, with outpulsing, each .....	-	62.00(y)

C

For explanation of symbols see page 4

(y) Applies to each request for any quantity of telephone numbers at any one location.



## General Tariff

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C

Page 107B Reserved for future use.

Page 107C Reserved for future use.

Page 107D Reserved for future use.

Page 107E Reserved for future use.

Page 107F Reserved for future use.

Page 107G Reserved for future use.

Page 107H Reserved for future use.

Page 107I Reserved for future use.

For explanation of symbols see page 4



## General Tariff

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Item		
299.2	<u>Interconnection with the Equipment and Facilities of Telesat – Moved to CRTC 21491, Item 606</u>	M 
	<u>ALL RESERVED FOR FUTURE USE:</u>	N C
	1 <sup>st</sup> Revised Page 107J	
	1 <sup>st</sup> Revised Page 107K	
	1 <sup>st</sup> Revised Page 107L	
	1 <sup>st</sup> Revised Page 107M	
	2 <sup>nd</sup> Revised Page 107N	
	3 <sup>rd</sup> Revised Page 107O	
	2 <sup>nd</sup> Revised Page 107P	
	3 <sup>rd</sup> Revised Page 107Q	N C

For explanation of symbols see page 4



### General Tariff

Item		
299.3	<u>Interconnection with Interexchange Carriers</u> – Moved to CRTC 21491, Item 608	M
<u>ALL RESERVED FOR FUTURE USE:</u>		
5 <sup>th</sup> Revised Page 107R		NC
1 <sup>st</sup> Revised Page 107R-1		
5 <sup>th</sup> Revised Page 107R -2		
3 <sup>rd</sup> Revised Page 107S		
3 <sup>rd</sup> Revised Page 107S-1		
7 <sup>th</sup> Revised Page 107S-2		
7 <sup>th</sup> Revised Page 107S-3		
4 <sup>th</sup> Revised Page 107S-4		
1 <sup>st</sup> Revised Page 107S-5		
4 <sup>th</sup> Revised Page 107T		
6 <sup>th</sup> Revised Page 107T-1		
1 <sup>st</sup> Revised Page 107T-2		
2 <sup>nd</sup> Revised Page 107T-3		
8 <sup>th</sup> Revised Page 107U		
14 <sup>th</sup> Revised Page 107U-1		
6 <sup>th</sup> Revised Page 107U-2		
2 <sup>nd</sup> Revised Page 107U-2A		
7 <sup>th</sup> Revised Page 107U-2B		
7 <sup>th</sup> Revised Page 107U-3		
6 <sup>th</sup> Revised Page 107U-4		
2 <sup>nd</sup> Revised Page 107U-5		
1 <sup>st</sup> Revised Page 107U-6		
5 <sup>th</sup> Revised Page 107U-7		
27 <sup>th</sup> Revised Page 107V		
18 <sup>th</sup> Revised Page 107V-1		
14 <sup>th</sup> Revised Page 107V-2		
8 <sup>th</sup> Revised Page 107V-3		
26 <sup>th</sup> Revised Page 107W		
3 <sup>rd</sup> Revised Page 107W-1		
8 <sup>th</sup> Revised Page 107X		
2 <sup>nd</sup> Revised Page 107X-1		
3 <sup>rd</sup> Revised Page 107Y		
6 <sup>th</sup> Revised Page 107Y-1		
5 <sup>th</sup> Revised Page 107Y-2		
1 <sup>st</sup> Revised Page 107Z		
1 <sup>st</sup> Revised Page 107Z-1		
7 <sup>th</sup> Revised Page 107Z-2		
5 <sup>th</sup> Revised Page 107Z-3		
1 <sup>st</sup> Revised Page 107Z-4		NC

For explanation of symbols, see page 4





## General Tariff

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Item	<u>Circuit Charges</u>
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Moved to Aliant General Tariff Item 514

310 Circuits Within an Exchange

Moved to Aliant General Tariff Item 514.1

For explanation of symbols see page 4





## General Tariff

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Item	<u>Circuit Charges</u>
320	

Circuits Between Exchanges - Continued

Moved to Aliant General Tariff Item 401.1-3

For explanation of symbols see page 4



## General Tariff

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Item	<u>Circuit Charges</u>
320	

Circuits Between Exchanges - Continued

Moved to Aliant General Tariff Item 401.1-3

For explanation of symbols see page 4



## General Tariff

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Item	<u>Circuit Charges</u>
320	

Circuits Between Exchanges – Continued

Moved to Aliant General Tariff Item 401.1-3

For explanation of symbols see page 4



## General Tariff

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Item ADSL Access Service  
325

Item moved to CRTC 21491, Item 622.

M

For explanation of symbols see page 4



## General Tariff

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Item  
325

ADSL Access Service

Item moved to CRTC 21491, Item 622.

M

For explanation of symbols see page 4



## General Tariff

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Item  
325

ADSL Access Service

Item moved to CRTC 21491, Item 622.

M

For explanation of symbols see page 4





## General Tariff

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Item  
325

ADSL Access Service

Item moved to CRTC 21491, Item 622.

M

For explanation of symbols see page 4



## General Tariff

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Item  
330

Telephone Sets for Party-Line Services

Moved to CRTC 21491, Item 334

M

For explanation of symbols see page 4



## General Tariff

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Item  
330

Telephone Sets for Party-Line Services

Moved to CRTC 21491, Item 334

M

For explanation of symbols see page 4



## General Tariff

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Page 113B - Reserved for future use

Page 113C - Reserved for future use

For explanation of symbols see page 4









## General Tariff

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Item  
335

Answer Supervision

Item moved to CRTC 21491, Item 338.

M

For explanation of symbols see page 4





## General Tariff

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Page 119A - Reserved for future use

Page 121 - Reserved for future use

Page 121A - Reserved for future use

(t)

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(t) Transferred to Page 125

For explanation of symbols see page 4



## General Tariff

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Item  
370

Miscellaneous Equipment and Services

4. Jack and Plug Equipment

- (a) Jack and plug equipment is provided with two-party line residence service.
- (b) When a circuit is extended to a point beyond the building, a circuit charge applies (Item 300).

C

For explanation of symbols see page 4



## General Tariff

Item 370 Miscellaneous Equipment and Services C

5. Touchtone (t) C

(a) Touchtone is available where the necessary central-office equipment has been installed. Touchtone is included in the primary exchange service rates.

(b) Standard Service Charges do not apply for the provision of touch-tone on a primary exchange service.

7. Custom Built Equipment & Arrangements

The rates quoted in this Tariff are based on the use of standard equipment. When Custom Built Equipment and Arrangements are provided, the rates are based on the expense incurred.

For explanation of symbols see page 4

Page 129 - Reserved for future use

Page 130 - Reserved for future use

Page 131 - Reserved for future use

Page 132 - Reserved for future use

Page 137 - Reserved for future use

Page 138 - Reserved for future use

(t) Transferred from Page 119A



## General Tariff

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Page 139 - Reserved for future use

Page 139A - Reserved for future use

Page 140 - Reserved for future use

For explanation of symbols see page 4

Information Previously Appearing on Pages 139, 139A and 140  
Transferred to Pages 150, 151, 152, 153, 154 and 155, Item 385



## General Tariff

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Item  
370

Miscellaneous Equipment and Services

24. Reserved for future use.

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## **General Tariff**

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Item  
370

Miscellaneous Equipment and Services

24. Reserved for future use.





## General Tariff

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Item  
370

Miscellaneous Equipment and Services

24. Reserved for future use.

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## General Tariff

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Item  
370

Miscellaneous Equipment and Services

24. Reserved for future use.

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## General Tariff

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Item  
370

Miscellaneous Equipment and Services

24. Reserved for future use.

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## General Tariff

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Item  
370

Miscellaneous Equipment and Services

24. Reserved for future use.

o



## General Tariff

Item Miscellaneous Equipment and Services  
370

25. Voice Information Access Service

1. General

Voice Information Access Service provides for the interconnection of customer provided voice messaging equipment or a telephone answer bureau's (TAB) terminal equipment to the Company's switched telephone network to allow customers to provide Voice Messaging Services or Telephone Answering Services.

C  
|

This arrangement provides the central office equipment and facilities necessary for the interconnection of a customer's voice messaging equipment or a TAB's terminal equipment with the Company's switched telephone network.

C  
|

Call Forwarding Busy/No Answer with Message Waiting Indication permits a customer to have incoming calls transferred to a pre-designated number when the line is busy or when the incoming call is not answered. If calls are forwarded to numbers outside the local calling area, the Call Forwarding customer is responsible for any applicable long distance charges.

2. Terms and Conditions

The service is provided subject to availability of facilities and appropriately equipped central offices and is provided subject to the following conditions:

- a) Customer provided voice messaging equipment shall meet the specifications for Customer Provided Equipment used with the Company's facilities, as outlined in Item 380 of the General Tariff.
- b) Assigned seven-digit telephone numbers with outpulsing are provided individually from a non-dedicated NNX. The rates and charges for assigned seven-digit telephone numbers with outpulsing are specified in Item 370.25.3 (a) of the General Tariff. These seven-digit telephone numbers with outpulsing will be assigned from those which are available from appropriately equipped DMS-100 switching equipment within the given metropolitan area.
- c) A customer may reserve for future use a quantity of seven-digit telephone numbers with outpulsing. These numbers will be reserved for a minimum of one-month and remain as such until placed in service or released by the customer. The rates and charges for reserved seven digit telephone numbers with outpulsing are specified in Item 370.25.3 (b) of the General Tariff. These reserved seven-digit telephone numbers with outpulsing will be assigned from those which are available from appropriately equipped DMS-100 switching equipment within a given metropolitan area.

For explanation of symbols see page 4



## General Tariff

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Item Miscellaneous Equipment and Services  
 370

25. Voice Information Access Service – Continued

2. Terms and Conditions – Continued

- d) The reservation or placing in service of seven-digit telephone numbers with outpulsing does not provide for a directory listing of such numbers. A directory listing for an assigned seven-digit telephone number is available upon request at rates and charges for business extra listings specified in General Tariff Item 50.13(c).
- e) In accordance with NewTel Communications' General Tariff Item 10, Article 9.1, the customer is responsible for all charges levied in respect to all calls associated with any of the seven-digit telephone numbers assigned and placed in service for that customer.
- f) Voice Information Access Service is provided by way of connecting customer provided voice messaging equipment or a TAB's terminal equipment to Company provided Multi-Line Access lines equipped with outpulsing capability.

3. Rates and Charges

	<u>Monthly Rate</u>	<u>Service Charge</u>
a) Each assigned seven-digit telephone number with outpulsing	\$0.3102 ▼	\$60.32 <sup>1</sup> ▼
b) Each reserved seven-digit telephone number with outpulsing		53.41 <sup>2</sup> ▼
c) Multi-Line Access	Note 3	S.S.C.
d) Moved to CRTC 21491, Item 650		
e) Moved to CRTC 21491, Item 650		

For explanation of symbols see page 4



## General Tariff

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Item  
370

Miscellaneous Equipment and Services

25. Voice Information Access Service - Continued

- Notes:
1. This service charge applies for all telephone numbers placed in service at one time in any one location.
  2. This service charge applies for each request for any quantity of telephone numbers reserved at one time in any one location.
  3. Access will be provided at Multi-Line Access rates specified in General Tariff Item 50.10(a).
  4. Only available to customers subscribing to a Voice Messaging Service provided by a party other than NewTel Communications or third party providers of other answering services. The customer must be served by a Company central office equipped with Call Forwarding Busy/No Answer and Message Waiting capability or Call Forward Busy capability

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For explanation of symbols see page 4



## General Tariff

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Reserved for future use.

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For explanation of symbols see page 4





## General Tariff

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For explanation of symbols see page 4



## General Tariff

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## General Tariff

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Reserved for future use.

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## General Tariff

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## General Tariff

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For explanation of symbols see page 4



## General Tariff

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For explanation of symbols see page 4



## General Tariff

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Item  
380

Customer Provided Equipment Used with the Company's Facilities

1. Connection of Customer Provided Equipment - General

(a) RESERVED FOR FUTURE USE.

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(b) Moved to CRTC 21491, Item 110

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For explanation of symbols see page 4



## General Tariff

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For explanation of symbols see page 4

(t) Transferred to page 141A-4

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## General Tariff

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Item  
380

Customer Provided Equipment used with the Company's Facilities

2. Moved to CRTC 21491, Item 110

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For explanation of symbols see page 4









## General Tariff

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Item  
380

Customer Provided Equipment Used with the Company's Facilities

2. Moved to CRTC 21491, Item 110

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For explanation of symbols see page 4









## General Tariff

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Item  
385

Calling Features

Moved to CRTC 21491, Item 304.

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For explanation of symbols see page 4



## General Tariff

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Item  
385

Calling Features

Moved to CRTC 21491, Item 304.

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For explanation of symbols see page 4



## General Tariff

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Item  
385

Calling Features

Moved to CRTC 21491, Item 304.

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For explanation of symbols see page 4



## General Tariff

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Item  
385

Calling Features

Moved to CRTC 21491, Item 304.

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For explanation of symbols see page 4



## General Tariff

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Item  
385

Calling Features

Moved to CRTC 21491, Item 304.

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## General Tariff

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Item  
385

Calling Features

Moved to CRTC 21491, Item 304.

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For explanation of symbols see page 4



## General Tariff

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For explanation of symbols see page 4



## General Tariff

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Item 900 Call Denial Service  
390

Moved to CRTC 21491, Item 312.

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For explanation of symbols see page 4





## General Tariff

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Item  
391

Residence Toll Restriction

Moved to CRTC 21491, Item 304

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For explanation of symbols see page 4



## General Tariff

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- Page 167 - Reserved for future use
- Page 168 - Reserved for future use
- Page 168A - Reserved for future use
- Page 168B - Reserved for future use
- Page 168C - Reserved for future use
- Page 168D - Reserved for future use
- Page 168E - Reserved for future use

For explanation of symbols see page 4



## General Tariff

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## General Tariff

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Reserved for Future Use.

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For explanation of symbols see page 4



## General Tariff

Item  
400

### Residence Service Package

1. General

The Residence Service Package provides a package of services for single line residence customers at one flat monthly rate.

2. Definitions

"Eligible Feature" means Call Waiting, Call Forwarding, Three-Way Calling, Distinctive Ringing, Call Return, Call Display - Name and Number, and basic residence mailbox. See Item 385 of the General Tariff for a description of Eligible Features.

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3. Description of Service

The Residence Service Package includes:

- a) Primary Exchange Service,
- b) any two (2) Eligible Features, and
- c) 150 minutes per month of direct dialed long distance calling within Canada, any time of day, any day of the week.

Extended Area Service and Community Calling Plan charges, outlined in Items 50.11 and 50.16 of the General Tariff, are not included in the Residence Service Package.

Additional Eligible Features will be billed at the rate of \$3.00 per Eligible Feature per month.

Customers who subscribe to the Residence Service Package will be billed at a rate of 15 cents per minute for calls within Canada, any time of day, any day of the week, for any additional direct dialed long distance minutes above 150 minutes per month.

4. Rates and Charges

	<u>Monthly Rate</u>	
	<u>Minimum</u>	<u>Maximum</u>
Residence Service Package	#	\$60.00

No service charge applies to customers who switch their Primary Exchange Service to a Residence Service Package. Standard Service Charges (as per Item 80 of the Company's General Tariff) apply for initial installations of Primary Exchange Service included in the Residence Service Package.

For explanation of symbols see page 4

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**General Tariff**

Item Residential Service Packages  
400

Residence Service Package (continued)

5. Terms and Conditions

As an exception to CRTC 21491 Item 105.20.1, there is no minimum contract period for this service.

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Item  
405 Residential Prime Paks

Moved to CRTC 21491, Item 300.

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For explanation of symbols see page 4



## General Tariff

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### Residential Service Packages (Continued)

Item  
405

#### Residential Prime Paks (Continued)

Moved to CRTC 21491, Item 300.

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For explanation of symbols see page 4



## General Tariff

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For explanation of numbers see page 4





## General Tariff

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For explanation of symbols see page 4



## General Tariff

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## General Tariff

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## General Tariff

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## General Tariff

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## General Tariff

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## General Tariff

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## General Tariff

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## General Tariff

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## General Tariff

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## General Tariff

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- Page 199A - Reserved for future use.
- Page 199B - Reserved for future use.
- Page 199B-1 - Reserved for future use.
- Page 199C - Reserved for future use.
- Page 199D - Reserved for future use.
- Page 199E - Reserved for future use.
- Page 199F - Reserved for future use.
- Page 199L - Reserved for future use.
- Page 199P - Reserved for future use.
- Page 199Q - Reserved for future use.
- Page 200 - Reserved for future use.
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- Page 202 - Reserved for future use.
- Page 203 - Reserved for future use.
- Page 203A - Reserved for future use.
- Page 204 - Reserved for future use.

For explanation of symbols see page 4



## General Tariff

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Item  
600

Service in Individual Exchanges

General

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1. Exchanges and basic-rate boundaries, rates, regulations and service arrangements pertinent to the individual exchange and not specified elsewhere are stated in the succeeding Items of this Tariff.

For explanation of symbols see page 4

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