

**ISLAND TELECOM INC.**

GENERAL TARIFF

CONTAINING  
GENERAL REGULATIONS AND TARIFFS  
FOR  
EXCHANGE SERVICE  
INTER-EXCHANGE SERVICE  
AND TERMINAL EQUIPMENT



THIS TARIFF SPECIFIES THE RATES, TOLLS, CHARGES  
AND REGULATIONS APPLICABLE TO SERVICE AND EQUIPMENT  
FURNISHED BY THE COMPANY

The following symbols are used to denote revisions Approved after 1990 04 19:

Changed Rates Or Charges

- ▲ - to denote increases;
- ▼ - to denote reductions;
- ◆ - to denote restructured material, containing both increases and decreases in rates or charges;
- N - to denote new rates or charges;

No Change To Rates Or Charges

- C - to denote new or changed wording where neither an increase nor reduction in rates or charges results therefrom;
- O - to denote deleted matter;
- # - to denote changed item numbering or lettering;
- M - to denote moved material from one location in tariff to another location;

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Item COMPANY TARIFFS

5. COMPANY TARIFFS

1. GENERAL

A complete list of all Tariffs published by the Company is set out in the Company's Index of Tariff's, CRTC 11000.

2. OBTAINING COPIES OF COMPANY TARIFFS

- a) The paper copy of the Company's tariffs are provided with or without revisions. The cost of subscribing to tariff revisions is separate from the cost of purchasing the tariff alone. Subscriptions to tariff revisions run annually, from January 1 to December 31, and are pro-rated on a monthly basis if necessary.

The Company provides a copy of certain of its tariffs as a free-of charge service on its Internet Web Site at <http://www.pe.aliant.net/index5.html> .

These tariffs are the following:

- General Tariff (CRTC 11001)
- Special Facilities Tariff (CRTC 11003)
- Access Services Tariff (11008)
- Index of Tariffs (11000)
- Aliant General Tariff (CRTC 21491)
- APTC Regional Tariff (CRTC 27750)

C

C

- (b) Single copies of up to ten tariff pages may be obtained free of charge at each business office where tariffs are kept on file.

- (c) Single copies of more than ten pages may be obtained for \$1.00 per page at each business office where tariffs are kept on file.

3. RATES

- (a) The Company's tariffs are provided with or without revisions. The cost of subscribing to tariff revisions is separate from the cost of the tariff alone. Subscriptions to tariff revisions run annually, from January 01 to December 31.

- (b) Rates are as follows:

<u>Tariff Number</u>	<u>Description</u>	<u>Tariff (Without Revisions)</u>	<u>Revisions (Calendar Year)</u>
11004	Supplementary Tariff	300.00	175.00
11005	Interconnection Tariff: Unitel	10.00	10.00
11006	Interconnection Tariff: Telesat	10.00	10.00

Item DEFINITIONS

10. AIRLINE - A straight line method of measurement.

BASE RATE AREA - That part or parts of an Exchange Area which includes the densely settled and developed sections, and in which service is provided without exchange line mileage charges.

CENTRAL OFFICE - The switching equipment required to provide service to a Central Office District.

CENTRAL OFFICE DISTRICT - The area served by a Central Office and connected with it by Network Exchange lines. A Central Office District may be all or part of an Exchange Area.

CIRCUIT - A channel for the conveyance of telephone messages.

NETWORK EXCHANGE SERVICE - Provides access to and use of the telephone network by way of one party, party line and multi line Network Exchange Services. C

EXTENSION LINE - A circuit connecting an extension telephone with a main telephone.

PRIVATE LINE - A circuit connecting two or more private line telephones or two Multi Line Systems and having no connection to the Exchange Network.

COMMISSION - Canadian Radio-television and Telecommunications Commission.

COMPANY - Island Telecom Inc.

CONSECUTIVE NUMBERS - See "Equivalent Service"

CUSTOMER – Customer means a person or legal entity, including a reseller or sharing group, that purchases telecommunications services from the Company, and is liable to the Company for those services. (also see "Definitions, Reseller" in Item 100 of the Aliant Telecom Inc. General Tariff CRTC 21491.)

CUSTOMER PROVIDED EQUIPMENT - Any non Company provided equipment or facilities including Terminal Equipment connected to or used in conjunction with the Company's facilities.

EQUIVALENT SERVICE - Two or more Network Exchange lines provided for a subscriber at one location and arranged so that an incoming call for the telephone number listed for the group of lines is routed to an idle line in the group, if one is available.

EXCHANGE AREA - A defined district or territory to all points of which service is provided on a flat rate or measured rate basis.

EXCHANGE LINE - See "Circuit"

Item DEFINITIONS (Cont'd)

10. EXTENSION BELL - A bell distant from the main telephone.

EXTENSION LINE - See "Circuit"

EXTENSION TELEPHONE - An additional telephone connected on the same circuit as the main telephone.

FLAT RATE ZONE - A two mile area measured airline from the current Base Rate Area boundary in an Exchange that has been declared single party.

INDIVIDUAL LINE - See "One-Party Service".

JACK - A fixed socket designed to permit the establishment of telephone connections by means of cords ending in plugs.

LOCAL SERVICE AREA - An area including two or more Exchange Areas within which telephone message service is provided without Long Distance Charges.

MAIN TELEPHONE - A telephone directly connected to a circuit.

NETWORK EXCHANGE SERVICE - See "Circuit"

ONE PARTY SERVICE - Network Exchange Service whereby only one subscriber is served by a circuit.

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PREMISES - Either of the following:

(a) A complete building such as an office building or house.

(b) A part of a building, such as a suite of offices in an office building or an apartment in an apartment building. In such cases the part of the building occupied must be contiguous and include no space not controlled by the subscriber.

PRIVATE LINE - See "Circuit"

STATION - See "Telephone Set"

Item DEFINITIONS (Cont'd)

10. SUBSCRIBER - Customer means a person or legal entity, including a reseller or sharing group, that purchases telecommunications services from the Company, and is liable to the Company for those services. (also see "Definitions, Reseller" in Item 100 of Aliant Telecom Inc. General Tariff CRTC 21491).

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SUPPLEMENTARY LOCAL SERVICE AREA - An area, outside of an exchange's Local Service Area, to which a subscriber can subscribe for various amounts of calling time at flat rates, rather than incur regular long distance charges.

TELEPHONE SET - A telephone instrument connected to permit the sending and receiving of telephone messages.

TERMINAL EQUIPMENT - Telephones, miscellaneous equipment and multi-line equipment used to terminate Network Exchange Service on a subscriber's premises.

TOLL RATE CENTRE - A selected point in an exchange area used in determining rate distances for message toll and inter-exchange services.

Item

GENERAL REGULATIONS

11. TERMS OF SERVICE

1. GENERAL

1. Except as otherwise specified, these Terms of Service apply with regard to services for which the Canadian Radio-television and Telecommunications Commission has approved a tariff.
2. These Terms do not limit Island Tel's liability in cases of deliberate fault, gross negligence, anti-competitive conduct, or of breach of contract where the breach results from the gross negligence of Island Tel.
3. Tariffed services offered by Island Tel are subject to the terms and conditions contained in:
  - (a) these Terms;
  - (b) applicable provisions of Island Tel's tariffs; and
  - (c) any written application, to the extent that it is not inconsistent with these Terms or the tariffs.

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All of the above bind both Island Tel and its customers.

2. EFFECTIVE DATE OF CHANGES

1. Subject to 2.2, changes to these Terms or the tariffs, as approved by the Commission, take effect on their effective date even though applicants or customers have not been notified of them or have paid or been billed at the old rate.
2. The old non-recurring charges for the transaction in question apply where service which was to be provided by a certain agreed-upon date was, through no fault of the applicant or customer, not so provided and in the meantime a rate increase has gone into effect.

3. OBLIGATION TO PROVIDE SERVICE

1. Island Tel is not required to provide service to an applicant where:
  - (a) Island Tel would have to incur unusual expenses which the applicant will not pay; for example, for securing rights of way or for special construction;
  - (b) the applicant owes amounts to Island Tel that are past due other than as a guarantor; or
  - (c) The applicant does not provide a reasonable deposit or alternative required pursuant to these terms.

Item	<u>GENERAL REGULATIONS (Cont'd)</u>		
11.	<u>TERMS OF SERVICE (Cont'd)</u>		
	3. <u>OBLIGATION TO PROVIDE SERVICE (Cont'd)</u>		
	2. Application for service or for additional service and/or equipment in connection with service already established may be made orally or shall be in writing if Island Tel so requires in order to establish the identity of the applicant or customer in circumstances where Island Tel has reasonable grounds for believing that the applicant or customer intends to defraud Island Tel or to evade payment.	M # C I I C	
	3. Where Island Tel does not provide service on application, it must provide the applicant with a written explanation upon request.	#	C
	4. <u>ISLAND TEL FACILITIES</u>		C
	1. Except where otherwise stipulated in its tariffs or by special agreement, Island Tel must furnish and install all facilities required to provide service.	C	
	2. Upon termination of service, the customer must return Island Tel equipment.	C	
	3. Island Tel must bear the expense of maintenance and repairs required due to normal wear and tear to its facilities, except that Island Tel may charge for the additional expense incurred when the applicant or customer requires maintenance and repair work to be performed outside of regular working hours. This section does not apply where otherwise stipulated in Island Tel's tariffs or by special agreement.	C C	
	4. A customer who has deliberately, or by virtue of a lack of reasonable care, caused loss or damage to Island Tel's facilities, may be charged the cost of restoration or replacement. In all cases, customers are liable for damage caused to Island Tel facilities by customer-provided facilities.	C	
	5. <u>ISLAND TEL'S RIGHT TO ENTER PREMISES</u>		M C
	1. Island Tel's agents and employees may, at reasonable hours, enter premises on which service is or is to be provided, to install, inspect, repair and remove its facilities, to inspect and perform necessary maintenance in cases of network-affecting disruptions involving customer-provided facilities, and to collect proceeds from coin telephones.	I I I M	C

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Item GENERAL REGULATIONS (Cont'd)

11. TERMS OF SERVICE (Cont'd)

5. ISLAND TEL'S RIGHT TO ENTER PREMISES (Cont'd)

2. Prior to entering premises, Island Tel must obtain permission from the applicant, customer or other responsible person.
3. Entry is not subject to 5.1 and 5.2 in cases of emergency or where entry is pursuant to a court order.
4. Upon request, Island Tel's agent or employee must show valid Island Tel identification prior to entering premises.

6. BASIC GRADE OF SERVICE

The basic grade of telephone service Island Tel will provide to its customers is one-party (single party) service. Service is provided subject to the availability of suitable facilities and applicable Island Tel policies in effect.

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7. DEPOSITS AND ALTERNATIVES

1. Except as otherwise stipulated in its tariffs, Island Tel cannot require deposits from an applicant or customer at any time unless the applicant or customer:
  - (a) has no credit history with Island Tel and will not provide satisfactory credit information;
  - (b) has an unsatisfactory credit rating with Island Tel due to payment practices in the previous two years regarding Island Tel services; or
  - (c) clearly presents an abnormal risk of loss.
2. Island Tel must inform the applicant or customer of the specific reason for requiring a deposit, and of the possibility of providing an alternative to a deposit, such as arranging for third party payment, a bank letter of credit or a written guarantee from a third person whose credit is established to the satisfaction of Island Tel.
3. An applicant or customer may provide an alternative to a deposit provided it is reasonable in the circumstances.
4. At no time may the total amount of all deposits and alternatives provided by or for an applicant or customer exceed three months' charges for all services, including anticipated long distance charges.

Item GENERAL REGULATIONS (Cont'd)

11. TERMS OF SERVICE (Cont'd)

7. DEPOSITS AND ALTERNATIVES (Cont'd)

5. Deposits earn interest in accordance with the applicable provisions of Island Tel's tariffs.
6. Whenever Island Tel holds a deposit it must indicate the following on that customer's monthly account:
  - (a) that a deposit is being held by Island Tel in connection with the customer's account; and
  - (b) a telephone number of an Island Tel representative to whom any enquiries regarding the deposit may be directed.

At least once per year, Island Tel must also indicate on that customer's account the total amount of deposits held as well as the total interest accrued on the deposits.

7. Island Tel must review the continued appropriateness of deposits and alternative arrangements at ten month intervals, or sooner upon customer request. When service is terminated or the conditions which originally justified them are no longer present, Island Tel must promptly refund the deposit, with interest, or return the guarantee or other written undertaking, retaining only any amount then owed to it by the customer.

8. RESTRICTIONS ON USE OF SERVICE

1. Service may be used by the customer and all persons having the customer's permission to use it. In the case of business telephone service, joint use within the meaning of Island Tel's tariffs is permitted only upon approval by Island Tel in accordance with the applicable provisions of its tariffs.
2. Customers are prohibited from using Island Tel's services or permitting them to be used for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls.
3. Customers are prohibited from using Island Tel's services or permitting them to be used so as to prevent a fair and proportionate use by others. For this purpose, Island Tel may limit use of its services as necessary.

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Item GENERAL REGULATIONS (Cont'd)

11. TERMS OF SERVICE (Cont'd)

8. RESTRICTIONS ON USE OF SERVICE (Cont'd)

4. Island Tel's facilities must not be re-arranged, disconnected, removed, repaired or otherwise interfered with except in cases of emergency, where specified in Island Tel's tariffs or by special agreement. Terminal equipment provided by the customer may be connected with Island Tel's facilities, pursuant to the provisions of the General Tariff or by special agreement.
5. No payment may be exacted, directly or indirectly from any person or by any party other than Island Tel for the use of any of Island Tel's services, except where otherwise stipulated in Island Tel's Tariff or by special agreement.

9. CUSTOMER LIABILITY FOR CALLS

1. Customers are responsible for paying for all calls originating from, and charged calls accepted at, their telephones, regardless of who made or accepted them.

10. DISPUTE PROCEDURE

1. Customers may dispute charges for calls which they do not believe originated from or were accepted at their telephones. The dispute procedure set out in the introductory pages of the telephone directory should be followed and customers must pay the undisputed portion of the bill.

11. CONFIDENTIALITY OF CUSTOMER RECORDS

1. Unless a customer provides express consent or disclosure is pursuant to a legal power, all information kept by the company regarding the customer, other than the customer's name, address and listed telephone number, is confidential and may not be disclosed by the company to anyone other than:
  - (a) the customer;
  - (b) a person who, in the reasonable judgement of the company, is seeking the information as an agent of the customer;
  - (c) another telephone company, provided the information is required for the efficient and cost-effective provision of telephone service and disclosure is made on a confidential basis with the information to be used only for that purpose;
  - (d) a company involved in supplying the customer with telephone or telephone directory related services, provided the information is required for that purpose and disclosure is made on a confidential basis with the information to be used only for that purpose;
  - (e) an agent retained by the company to evaluate the customer's creditworthiness or to collect the customer's account, provided the information is required for and is to be used only for, that purpose;
  - (f) a public authority or agent of a public authority, if in the reasonable judgement of the Company, it appears that there is imminent danger to life or property which could be avoided or minimized by disclosure of the information; or
  - (g) an affiliate involved in supplying the customer with telecommunications and/or broadcasting services, provided the information is required for that purpose and disclosure is made on a confidential basis with the information to be used only for that purpose.

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Item GENERAL REGULATIONS (Cont'd)

11. TERMS OF SERVICE (Cont'd)

11. CONFIDENTIALITY OF CUSTOMER RECORDS (Cont'd)

Express consent may be taken to be given by a customer where the customer provides:

- (a) written consent;
  - (b) oral confirmation verified by an independent third party;
  - (c) electronic confirmation through the use of a toll-free number;
  - (d) electronic confirmation via the Internet;
  - (e) oral consent, where an audio recording of the consent is retained by the carrier; or
  - (f) consent through other methods, as long as an objective documented record of customer consent is created by the customer or by an independent third party.
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- 2. Island Tel's liability for disclosure of information contrary to 11.1 is not limited by Item 11.16.1.
- 3. Upon request, customers are permitted to inspect any of Island Tel records regarding their service.

12. DIRECTORIES

- 1. Customers are entitled to receive, without charge, as many copies of the most recent telephone directory for their district, both white and yellow pages, and as many copies of subsequent updated directories as they are published, as are reasonably required, up to a maximum of one per telephone, whether provided by the customer or Island Tel.
- 2. Island Tel must provide, without charge, replacement directories required as a result of reasonable wear and tear.
- 3. The contents of Island Tel's directories may not be published or reproduced in any form without Island Tel's written consent.

13. DIRECTORY ERRORS AND OMISSIONS

- 1. In the case of errors or omissions in directory white and yellow pages standard listings, whether or not the error or omission is with regard to a telephone number, Island Tel's liability is limited to making a refund or cancelling any charge associated with such listings for the period during which the error or omission occurred. However, where the error or omission is occasioned by Island Tel's negligence, Island Tel is also liable for the amount calculated in accordance with Item 11.16.1.
- 2. In the case of errors in telephone numbers in directory white and yellow pages listings, unless central office facilities are unavailable, Island Tel must provide reference of call service, free of charge, until termination of the customer's service or distribution of updated directories for that district in which the number or listing is correct.

Item	<u>GENERAL REGULATIONS (Cont'd)</u>		
11.	<u>TERMS OF SERVICE (Cont'd)</u>		
14.	<u>ISLAND TEL - INITIATED CHANGES IN TELEPHONE NUMBERS AND SERVICE ARRANGEMENTS</u>	M	C
	1. Customers do not have any property rights in telephone numbers assigned to them. Island Tel may change such numbers, provided it has reasonable grounds for doing so and has given reasonable advance written notice to the customers in question, stating the reason and the anticipated date of change. In cases of emergency, oral notice with subsequent written confirmation is sufficient.	I I I I I I I	C C
	2. Whenever Island Tel changes a customer's telephone number on its own initiative, it must, unless there are insufficient central office terminations available, provide reference of call service without charge until termination of the customer's service or distribution of updated directories for that district showing the new number, whichever occurs first.	I I I I	M
15.	<u>REFUNDS IN CASES OF SERVICE PROBLEMS</u>		
	1. Where there are omissions, interruptions, delays, errors or defects in transmission, or failures or defects in Island Tel facilities, Island Tel's liability is limited to a refund of charges, on request, proportionate to the length of time the problem existed. With regard to long distance service and short period private line service, the refund shall be computed in a similar manner, provided Island Tel is advised promptly of the problem. No request is necessary where a problem in primary exchange service lasts twenty-four hours or more from the time Island Tel is advised of the problem. However, where the problem is occasioned by Island Tel's negligence, Island Tel is also liable for the amount calculated in accordance with Item 11.16.1.	C I I C	
16.	<u>LIMITATION OF ISLAND TEL LIABILITY</u>	C	
	1. Except with regard to physical injuries, death or damage to customer premises or other property occasioned by its negligence, Island Tel's liability for negligence, including negligence with regard to intercept, reference of call service and emergency service from coin telephones, and also for breach of contract where the breach results from the negligence of Island Tel, is limited to the greater of \$20.00 and three times the amounts refunded or cancelled in accordance with Items 11.13.1 and 11.15.1, as applicable.	C C C M	

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Item GENERAL REGULATIONS (Cont'd)

11. TERMS OF SERVICE (Cont'd)

16. LIMITATION OF ISLAND TEL LIABILITY

2. Island Tel is not liable for:

- (a) any act or omission of a telecommunications carrier whose facilities are used in establishing connections to points which Island Tel does not directly serve;
- (b) defamation or copyright infringement arising from material transmitted or received over Island Tel's facilities.
- (c) infringement of patents arising from combining or using customer provided facilities with Island Tel's facilities; or
- (d) copyright or trademark infringement, passing off or acts of unfair competition arising from directory advertisements furnished by a customer or a customer's directory listing, provided such advertisements or the information contained in such listings were received in good faith in the ordinary course of business.

17. PAYMENT TIME LIMITS

- 1. Telephone service shall be billed in arrears and all amounts shown on the customer's bill are due on the due date shown on the bill. Failure to receive a bill shall not relieve the customer from the responsibility of making prompt payment to Island Tel.
- 2. The payment time limit is forborne from regulation, pursuant to Telecom Regulatory Policy CRTC 2009-424, Section III. Late payment charges will be calculated as set out on the customer invoice, or at [www.bellaliant.ca](http://www.bellaliant.ca).
- 3. In exceptional circumstances, for example, when a customer has incurred a significant amount of long distance charges and presents an abnormal risk of loss to Island Tel, prior to the normal billing date Island Tel may request payment from the customer on an interim basis for the non-recurring charges that have accrued, providing the customer with details regarding the services and charges in question.
- 4. No charge disputed by a customer can be considered past due unless Island Tel has reasonable grounds for believing that the purpose of the dispute is to evade or delay payment.
- 5. Island Tel may request immediate payment in extreme situations, provided that a notice has been issued pursuant to 17.3 and the abnormal risk of loss has substantially increased since that notice was given or Island Tel has reasonable grounds for believing that the customer intends to defraud Island Tel.

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Item GENERAL REGULATIONS (Cont'd)

11. TERMS OF SERVICE (Cont'd)

18. LIABILITY FOR UNBILLED AND UNDERBILLED CHARGES

1. Unless there has been customer deception with regard to a charge, customers are not responsible for paying a previously unbilled or underbilled charge except where:
  - (a) in the case of a recurring charge or a charge for an international long distance message, it is correctly billed within a period of one year from the date it was incurred;
  - or
  - (b) in the case of a non-recurring charge other than for an international long distance message, it is correctly billed within a period of 150 days from the date it was incurred. C
2. In the circumstances described in 18.1, unless there has been customer deception, Island Tel cannot charge the customer interest on the amount of the correction. If the customer is unable to promptly pay the full amount owing, Island Tel must attempt to negotiate a reasonable deferred payment agreement. C  
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19. LIABILITY FOR CHARGES THAT SHOULD NOT HAVE BEEN BILLED AND THOSE THAT WERE OVERBILLED

1. In the case of a recurring charge that should not have been billed or that was overbilled, a customer must be credited with the excess back to the date of the error, subject to applicable limitation periods provided by law. However, a customer who does not dispute the charge within one year of the date of an itemized statement which shows that charge correctly, loses the right to have the excess credited for the period prior to that statement.
2. Non-recurring charges that should not have been billed or that were overbilled must be credited, provided that the customer disputes them within 150 days of the date of the bill.
3. A customer who is credited with any amount that should not have been billed or that was overbilled must also be credited with interest on that amount at the rate payable for interest on deposits that applied during the period in question.

Item GENERAL REGULATIONS (Cont'd)

11. TERMS OF SERVICE (Cont'd)

20. MINIMUM CONTRACT PERIOD AND CANCELLATION BEFORE SERVICE COMMENCEMENT

1. The minimum contract period for Island Tel's services is one month commencing from the date the service is provided, except where otherwise stipulated in Island Tel's tariffs or where Island Tel has stipulated a longer period in instances in which special construction is necessary or special assemblies are installed. C  
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2. A customer who cancels or delays a request for service before installation work has started cannot be charged by Island Tel. Installation work is considered to have started when the customer has advised Island Tel to proceed, and Island Tel has incurred any related expense. A customer who cancels or delays a request for service after installation work has started, but before service has started, will be charged the lesser of the full charge for the entire minimum contract period plus the installation charge and the estimated costs incurred in installation less estimated net salvage. The estimated installation costs include the cost of unsalvaged equipment and materials specifically provided or used plus the cost of installing, including engineering, supply expense, labour and supervision, and any other disbursements resulting from the installation and removal work.

Item

GENERAL REGULATIONS (Cont'd)

11. TERMS OF SERVICE (Cont'd)

21. CUSTOMER INITIATED TERMINATION OF SERVICE

1. Customers who give Island Tel reasonable advance notice may terminate their service after expiry of the minimum contract period, in which case they must pay charges due for service which has been furnished.
2. Before expiry of the minimum contract period, customers may terminate their service in which case they must pay the full charges for the entire minimum contract period or, in the following circumstances, charges due for service which has been furnished:
  - a) in the event of the death of the customer during the minimum contract period, the termination is effective from the date Island Tel is notified of the death;
  - b) where the customer's premises are destroyed, damaged or condemned by reason of fire or other causes beyond the customer's control, so that they must be abandoned, the termination is effective from the date Island Tel is notified;
  - c) in the case of directory listings for which a specific charge applies and in the case of directory listings with regard to joint use of service, in the event of the death of the listed party or any joint user or when either acquires separate telephone service, the termination is effective from the date Island Tel is notified of the death or from the date of the commencement of the separate service;
  - d) where a change to the base rate, exchange or local service area affects the customer's service, the termination is effective from the date Island Tel is notified of the customer's desire to terminate service;
  - e) where a customer replaces any Island Tel service with another Island Tel service, the termination is effective from the date of the replacement, subject to the terms of Island Tel's tariffs and, notwithstanding Item 11.1.3(c), the terms of the contract for the service in question;
  - f) where a customer's service is taken over without lapse by a customer at the same location, the termination with respect to the original customer is effective from that date. However, if at that time the new customer discontinues any of the original service or facilities, the original customer must pay the full charge for such discontinued service or facilities for the entire minimum contract period;

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Item GENERAL REGULATIONS (Cont'd)

11. TERMS OF SERVICE (Cont'd)

21. CUSTOMER INITIATED TERMINATION OF SERVICE (Cont'd)

2. Cont'd

- (g) where the circumstances specified in 21.2(a) through (f) do not apply, the minimum contract period is greater than one month at the same location, and the customer has given Island Tel advance notice, the termination is effective when the customer pays the termination charge specified in the contract for the service in question or, where such charge is not specified, a terminate charge of one-half of the charges remaining for the unexpired portion of the minimum contract period; and
- (h) in the case of directory listings for which a specific charge applies and in the case of directory listings with regard to joint use of service, where the listing has appeared in a directory and the customer's service is terminated or the listed party or joint user moves to another location, and the customer has given Island Tel advance notice, the termination is effective on the date of that service termination or move, subject to a minimum charge of one month, and as of such time as no reference of call service is provided from the old to the new number.



Item GENERAL REGULATIONS (Cont'd)

11. TERMS OF SERVICE (Cont'd)

22. ISLAND TEL-INITIATED SUSPENSION OR TERMINATION OF SERVICE

1. Island Tel may suspend or terminate a customer's service only where the customer:

- (a) fails to pay an account of the customer that is past due, provided it exceeds fifty dollars or has been past due for more than two months;
- (b) fails to provide or maintain a reasonable deposit or alternative when required to do so pursuant to these Terms;
- (c) fails to comply with the terms of a deferred payment agreement;
- (d) repeatedly fails to provide Island Tel with reasonable entry and access in conformity with Items 11.5.1. and 11.5.2.;
- (e) uses or permits others to use any of Island Tel's services so as to prevent fair and proportionate use by others;
- (f) uses or permits others to use any of Island Tel's services for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls;
- (g) contravenes Items 11.8.4. or 11.8.5.;
- (h) fails to provide payment when requested by Island Tel pursuant to Item 11.17.5.
- (i) Island Tel may also apply partial temporary disconnection of service, which provides for the restriction of access to message toll service, for non-payment of charges purchased from, or billed on behalf of, other long distance service providers that are not disputed. Partial temporary disconnection is applied at Island Tel's discretion, to customers served from central offices equipped with electronic switching.
- (j) As an exception to Item 11.22.2.(a) below, the Company may suspend or terminate a customer's service according to Item 11.22.1.(a) above when accounts with charges purchased from or billed on behalf of other long distance service providers are not paid.

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2. Island Tel may not suspend or terminate service in the following circumstances;

- (a) failure to pay non-tariffed charges;
- (b) failure to pay charges for a different class of service at different premises or for service in the name of another customer, including failure to pay the account of another customer as a guarantor;
- (c) where the customer is prepared to enter into and honour a reasonable deferred payment agreement; or
- (d) where this is a dispute regarding the basis of the proposed suspension or termination, provided payment is being made for undisputed outstanding amounts and Island Tel does not have reasonable grounds for believing that the purpose of that dispute is to evade or delay payment.

Item GENERAL REGULATIONS (Cont'd)

11. TERMS OF SERVICE (Cont'd)

22. ISLAND TEL-INITIATED SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3. Prior to suspension or termination, Island Tel must provide the customer with reasonable advance notice, stating:
- (a) the reason for the proposed suspension or termination and the amount owing (if any);
  - (b) the scheduled suspension or termination date;
  - (c) that a reasonable deferred payment agreement can be entered into (where the reason for suspension or termination is failure to pay);
  - (d) the reconnection charge;
  - (e) the telephone number of an Island Tel representative with whom any dispute may be discussed; and
  - (f) that disputes unresolved with this representative may be referred to a senior Island Tel manager.

Where repeated efforts to contact the customer have failed, Island Tel must deliver such advance notice to the billing address.

For the purposes of Item 22.3 of Island Tel's Terms of Service, reasonable advance notice for the termination or suspension of the service of a customer that is a competitor will generally be at least 30 days.

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4. In addition to the notice required by Item 22.3, Island Tel must, at least twenty-four hours prior to suspension or termination, advise the customer or another responsible person that suspension or termination is imminent, except where:
- (a) repeated efforts to so advise have failed;
  - (b) immediate action must be taken to protect Island Tel from network harm resulting from customer-provided equipment; or
  - (c) the suspension or termination occurs by virtue of a failure to provide payment when requested by Island Tel pursuant to Item 11.17.5.
5. Except with customer consent or in exceptional circumstances, suspension or termination may occur only on business days between 8 a.m. and 4 p.m., unless the business day precedes a non-business day in which case disconnection may not occur after 12 noon.
6. Suspension or termination does not affect the customer's obligation to pay any amount owed to Island Tel.
7. In the case of services that have been suspended, unless suspension occurs during the minimum contract period, Island Tel must make a daily pro rata allowance based on the monthly charge for such services.

Item	<u>GENERAL REGULATIONS</u> (Cont'd)	
11.	<u>TERMS OF SERVICE</u> (Cont'd)	M
22.	<u>ISLAND TEL-INITIATED SUSPENSION OR TERMINATION OF SERVICE</u> (Cont'd)	N
8.	Island Tel must restore service, without undue delay, where the grounds for suspension or termination no longer exist or a payment or deferred payment agreement has been negotiated.	I I I I
9.	Where it becomes apparent that suspension or termination occurred in error or was otherwise improper, Island Tel must restore service during business hours on the next working day, at the latest, unless exceptional circumstances do not permit this, and no reconnection charges shall be levied.	I I I N

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Item GENERAL REGULATIONS

12. Reserved for future use. o

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Item GENERAL REGULATIONS (Cont'd)

12. OTHER GENERAL REGULATIONS (Cont'd)

9. INTEREST ON DEPOSITS

Moved to CRTC 21491, Item 120

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10. Reserved

11. Reserved

12. Reserved

13. Reserved

14. Reserved

Item GENERAL REGULATIONS (Cont'd)

12. OTHER GENERAL REGULATIONS (Cont'd)

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Item GENERAL REGULATIONS

12. Moved to CRTC 21491, Item 110 M

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Item RESALE AND SHARING

13. RESALE AND SHARING

Moved to CRTC 21491, see Items 100 and 618.

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- 10<sup>th</sup> Revised Page 13
- 12<sup>th</sup> Revised Page 14
- 1<sup>st</sup> Revised Page 14A
- 18<sup>th</sup> Revised Page 15
- 14<sup>th</sup> Revised Page 16
- 3<sup>rd</sup> Revised Page 16-1
- 1<sup>st</sup> Revised Page 16-2
- 14<sup>th</sup> Revised Page 16A
- 11<sup>th</sup> Revised Page 16B
- 10<sup>th</sup> Revised Page 17
- 10<sup>th</sup> Revised Page 18
- 3<sup>rd</sup> Revised Page 18A
- 7<sup>th</sup> Revised Page 19

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- 3<sup>rd</sup> Revised Page 19A
- 2<sup>nd</sup> Revised Page 20
- 1<sup>st</sup> Revised Page 21
- 2<sup>nd</sup> Revised Page 22
- 2<sup>nd</sup> Revised Page 22A

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Item CLASSIFICATION OF EXCHANGES

170. GENERAL

Moved to CRTC 21491, Item 200.2

M

180. CHANGE OF CLASSIFICATION

Removed

o

Item CLASSIFICATION OF EXCHANGES (Cont'd)

190. EXCHANGE CLASSIFICATION (Cont'd)

Moved to CRTC 21491, Item 200.2

M

Item CLASSIFICATION OF EXCHANGES (Cont'd)

190. EXCHANGE CLASSIFICATION (Cont'd)

Moved to CRTC 21491, Item 200.2

M

Item	<u>EXCHANGE AREAS</u>	
200.	RESERVED FOR FUTURE USE.	o
210.	<u>EXCHANGE AREA</u>	
	Moved to CRTC 21491, Item 200.2	M
220.	RESERVED FOR FUTURE USE.	o



Item EXCHANGE AREAS (Cont'd)

250. EXTENDED AREA SERVICE

Moved to CRTC 21491, Item 201

M



Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o



Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o



Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o



Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

Item EXCHANGE AREAS (Cont'd)

260. RESERVED FOR FUTURE USE. o

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Item NETWORK EXCHANGE SERVICE

265. CLASSES OF SERVICE

1. BUSINESS SERVICE

Moved to CRTC 21491, Item 200.3

M

2. RESIDENCE SERVICE

Moved to CRTC 21491, Item 200.3

M

Item NETWORK EXCHANGE SERVICE (Cont'd)

266. BUSINESS SERVICE AT REDUCED RATES

1. CHARITABLE RATES

Moved to CRTC 21491, Item 205.7

M

2. SEASONAL RATES

Moved to CRTC 21491, Item 200, Section 10

Item NETWORK EXCHANGE SERVICE (con't)

267. PROVINCIAL 9-1-1 SERVICE

Moved to CRTC 21491, Item 235.

M

Item NETWORK EXCHANGE SERVICE (Cont'd)

267. PROVINCIAL 9-1-1 SERVICE (Cont'd)

Moved to CRTC 21491, Item 235.

M

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Item NETWORK EXCHANGE SERVICE - SINGLE LINE

270. GENERAL

- (a) RESERVED FOR FUTURE USE o
- (b) Moved to CRTC 21491, Item 200 M
- (c) Moved to CRTC 21491, Item 200 M
- (e) RESERVED FOR FUTURE USE o

Item NETWORK EXCHANGE SERVICE - SINGLE LINE (Cont'd)

280. RESERVED FOR FUTURE USE.

o



Item MINIMUM SERVICE PERIODS

300. RESERVED FOR FUTURE USE. o

Item TERMINATION OF SERVICE

325. TERMINATION OF SERVICE

Moved to CRTC 21491, Item 105

M

Moved to Aliant Telecom Tariff, CRTC 21491 Item 255

M

Moved to Aliant Telecom Tariff, CRTC 21491 Item 255

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Moved to Aliant Telecom Tariff, CRTC 21491 Item 255

M

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RESERVED FOR FUTURE USE

Item SERVICE CHARGES (Cont'd)

370. OTHER SERVICE CHARGES

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200. N  
N

1. CENTREX

- (a) Centrex Integrated Voice Message System Data Access Port, each..... \$1,200.00
- (b) Centrex Attendant Console.....\$385.00
- (c) Centrex Message Manager – Dedicated Access Port each port..... \$70.00
- (d) The Establishment Charge for Centrex Business Service shall be \$560.00 for customer groups of 100 lines or more and \$200.00 for customer groups of 2-99 lines, in addition to all other costs associated with the installation of service. An Establishment Charge does not apply for Small Centrex Service.
- (e) Software changes made to Centrex features of the system after the initial installation are subject to the hourly labour rates. (See Item 385.)

2. OTHER

(a) Service Charges for telephone answering position Attendant's Cabinet are charged on an hourly basis. (See Item 385.). These charges are in addition to appropriate combination of charges contained in Item 365.

(b) Custom central office work charges for DMS Data:

Digital Data Network Connection .....	\$150.00
Modem Pool (network resource element)	
1200 BPS/HDX/FDX .....	\$250.00
2400 BPS/HDX/FDX .....	\$250.00
4800 BPS/HDX/FDX .....	\$250.00

Item SERVICE CHARGES (Cont'd)

370. OTHER SERVICE CHARGES (Cont'd)

2. OTHER (Cont'd)

(c) DAT-O-NET Access Arrangement Service Charges		#
0-1200 BPS ASYNC .....	\$85.00	
1200 BPS SYNC .....	\$150.00	
2400 BPS SYNC .....	\$150.00	
4800 BPS SYNC .....	\$150.00	
9600 BPS SYNC .....	\$150.00	

No other service charges apply to these access arrangements.

- |  |          |   |
|--|----------|---|
| (d) Voice Private Line 2 and 4 Wire network work charges are equivalent to Data Private Line 2 and 4 Wire network work charges (See Item 365.4). |          | # |
| (e) Digital Channel Service (DCS), combined Service Charge, per Access   | \$300.00 | # |



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RESERVED FOR FUTURE USE

(M) Moved to Page 53B and 53C

Moved to Aliant Telecom Tariff, CRTC 21491 Item 255

M

M  
o

RESERVED FOR FUTURE USE

(M) Moved to Page 54

Item SERVICE CHARGES (Cont'd)

385. LABOUR RATES

Moved to CRTC 21491, Item 256.

M

(M) Item 390 moved to CRTC 21491, Item 115.

M

Item MISCELLANEOUS CHARGES (Cont'd)

391. RESERVED FOR FUTURE USE. o

Item MISCELLANEOUS CHARGES (Cont'd)

391. RESERVED FOR FUTURE USE. o

(M) Item 392 moved to CRTC 21491, Item 115.

M



Item TEMPORARY DISCONTINUANCE OF SERVICE

400. TEMPORARY DISCONTINUANCE OF SERVICE

Moved to CRTC 21491, Item 200

M

o

RESERVED FOR FUTURE USE

Moved to Aliant Telecom General Tariff Item 401.

Moved to Aliant Telecom General Tariff Item 401.

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Item	<u>PUBLIC AND SEMI-PUBLIC TELEPHONE SERVICE</u>	<b>M</b>
500.	<u>PUBLIC AND SEMI-PUBLIC TELEPHONE SERVICE</u>	<b>M</b>
	Moved to CRTC 21491, Items 220 and 221	<b>M</b>

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Item	<u>PUBLIC AND SEMI-PUBLIC TELEPHONE SERVICE</u> (Cont'd)	<b>M</b>
500.	<u>PULBIC AND SEMI-PUBLIC TELEPHONE SERVICE</u> (Cont'd)	<b>M</b>
	Moved to CRTC 21491, Items 220 and 221	<b>M</b>

Item	<u>PUBLIC AND SEMI-PUBLIC TELEPHONE SERVICE (Cont'd)</u>	<b>M</b>
500.	<u>PUBLIC AND SEMI-PUBLIC TELEPHONE SERVICE (Cont'd)</u>	<b>M</b>
	Moved to CRTC 21491, Items 220 and 221	<b>M</b>

Item	<u>EXTENSION TELEPHONES</u>	
650.	<u>GENERAL</u>	
	Reserved for future use	O
660.	<u>OFF PREMISES EXTENSIONS</u>	
	Moved to CRTC 21491, Item 514.1.2	M



Item NETWORK EXCHANGE SERVICE - MULTI LINE

680. GENERAL

Moved to CRTC 21491, Item 205.3. o

2. CONDITIONS

(a) Moved to CRTC 21491, Item 205.3. o

(b) Moved to CRTC 21491, Item 205.3 o

(c) Extension Line Mileage rates apply to telephones or equivalent terminals associated with Multi Line Network Exchange Service for Centrex Business Service as outlined in Item 460, except when the extension line mileage rate exceeds the Network Exchange Service rate for Centrex Business Service. In such cases, the Network Exchange Service rate will apply.

(d) Moved to CRTC 21491, Item 205.3 o

Item NETWORK EXCHANGE SERVICE - MULTI LINE (Continued)

690. RESERVED FOR FUTURE USE

692. ANSWER SUPERVISION

Moved to CRTC 21491, Item 338.

CENTREX BUSINESS SERVICE

694. GENERAL

**Note:** This tariff item is forborne from regulation in certain exchanges as identified in CRTC 21491 Item 200.

- (a) Centrex Business Service provides a combination of Network Exchange Service and intercommunication service among locals of a subscriber's system. Connections between locals of the system and between such locals and network access lines, are made by Centrex switching equipment located on the Company's or the customer's premises.
- (b) The service is provided at the Company's discretion, subject to the availability of facilities, minimum line requirements and the conditions prescribed by this tariff. (Item 697.).
- (c) Centrex IP ports and associated features are included in the number of locals and counts for the purpose of determining Centrex IP Service and/or Centrex Business Service rates and associated feature rates in each service.
- (d) Hosted IP Voice Service Packages and associated features, as provided by CRTC 7400 National Services Tariff Item 517 – Hosted IP Voice Service, are included in the number of locals and counts for the purpose of determining the Centrex Business Service rates and associated feature rates.

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Item CENTREX BUSINESS SERVICE (Cont'd)

694. GENERAL (Cont'd)

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

- (e) The rate for Basic Centrex Business Service does not include the provision of telephone sets. (See Item 698.5. (e)) C
- (f) Centrex Business Service provides for the following: C
  - (1) Access to Centrex features. (See Item 695.1. and 699.)
  - (2) Common equipment and switching equipment, on the Company's or the customer's premises, as required.
  - (3) Circuitry to connect the subscriber's location to the wire-centre that serves the area in which the terminal equipment is located, including termination on a jack.
  - (4) One group of trunk lines for incoming service to the attendant's position.
  - (5) Trunk lines, as required, for incoming and outgoing calls to and from locals of the system.
  - (6) Detailed service billing by individual telephone number or by account number.
  - (7) Intercept which provides for calls to a vacant terminal to be routed to a recorded announcement.

695. BASIC

**Note:** The business service elements of this tariff item are forborne from regulation in certain exchanges, as identified in Item 200.

1. BASIC FEATURES

Centrex Business Service rates provide for the following basic features:

- (a) Ring Again - enables a system local by means of pre dialing, to be aware when a previously called busy local becomes idle and to call it again without having to re-dial.
- (b) Automatic Line - provides an automatic connection to a predetermined telephone number.

Item CENTREX BUSINESS SERVICE (Cont'd)

695. BASIC (Cont'd)

1. BASIC FEATURES (Cont'd)

(c) Call Forwarding

- All calls - enables any incoming call to be forwarded immediately to another local, attendant or to another outside number.
- Busy - enables any incoming call to be forwarded to another local when the original local is busy.
- No answer - enables any incoming call to be forwarded to another local when the original local is not answered after a specified period of time.

(d) Call Park - enables a local or attendant to park a call, make and receive calls. Calls can be retrieved by any local.

(e) Call Pick up - enables a local to pick up calls ringing at another local in the same call pick up group.

(f) Call Transfer - enables a local to transfer an incoming call to one other local on the system.

(g) Call Waiting - enables a called busy local to receive a call waiting tone. The called busy local may place the existing call on hold, then alternate between callers or abandon one of the calls.

(h) Code Restrictions - provides for individual lines to be protected from call interruption; i.e. data transmission lines.

(i) Conference Calling

- 3-Way - enables a local to add another party inside or outside the system to an existing connection for a three-party conference.

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Item CENTREX BUSINESS SERVICE (Cont'd)

695. BASIC (Cont'd)

1. BASIC FEATURES (Cont'd)

C

- (j) Direct Inward Dialing - provides for incoming calls from the exchange network to reach a specific customer group local without attendant assistance.
- (k) Direct Outward Dialing - provides for a local user to originate external calls to the public switched network without attendant assistance.
- (l) Distinctive Ringing/Direction-dialed calls - provides the ability to identify certain intra group calls.
- (m) End-To-Ending Signaling - enables the local user, while on an established call, to send tone signals over the line for services such as dictation control.
- (n) Executive Override - enables a user to gain access to a busy local.
- (o) Flexible Intercept - provides for the automatic re-routing of calls that cannot be completed because of imposed restrictions, equipment or dialing irregularities. Calls are routed to an attendant, a tone or announcement.
- (p) Call Hold - enables a local or attendant to put a call on hold.
- (q) Hunting - provides for a group or sequence of lines that the system searches for an idle local on which to complete the call. The service may be directory number hunting, multi-line hunting or distributed line hunting.
- (r) Last Number Redial - this feature enables a local user to redial his/her last called number by depressing a single key or by dialing a feature access code rather than dialing the entire number.

Item CENTREX BUSINESS SERVICE (Cont'd)

695. BASIC (Cont'd)

1. BASIC FEATURES (Cont'd)

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(s) Network Class of Service

Network Class of Service defines the ability of a local to make or receive calls.

- UNRESTRICTED- locals are allowed to access the exchange, toll network and any special services accessible by dialing.
- SEMI RESTRICTED - locals are provided access to the exchange network, partial restrictions to the toll network and any special services accessible by dialing.
- TOLL RESTRICTED - locals are provided access to the exchange network and are denied access to the toll network. Special services accessible by dialing may be restricted.
- FULLY RESTRICTED - locals are denied access to the exchange network, toll network and any special services accessible by dialing.

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(t) Night Service

- Flexible - enables the user to route after hour calls on each incoming call identification on a program basis prior to leaving the console at the end of each day.
- Fixed - enables the user to route certain after hour calls to pre-designated locals and/or locations.
- Trunk Answer from any Station - enables any local in the customer group to answer an incoming call by dialing a code.

(u) Simplified Dialing Plan - provides for an access code which the system translates as an abbreviated dialing plan for the customers' private network arrangement.

(v) Speed Call 10 - enables a local user to place calls to a previously designated list of frequently dialed numbers by dialing a speed calling code.

(w) Station-to-Station Calling (abbreviated dialing) - enables locals in a customer group to complete calls to other locals.

(x) Tone Detection - enables the system to accommodate special tone detection services on outgoing calls.

(y) Touch-Tone Calling - enables user access to the switched network and numerous enhanced and optional features via terminals equipped for touch tone signaling.

Item CENTREX BUSINESS SERVICE (Cont'd)

695. BASIC (Cont'd)

1. BASIC FEATURES (Cont'd)

(z) Uniform Call Distribution - Moved to CRTC 21491, Item 215.5.

2. CLASS OF SERVICE

(a) Centrex Business Service (CBS):

Provides for service totally configured within an exchange [See Item 698.5.(a)]. For locals outside of the designated service area, distance charges apply.

(b) Small Centrex Service (SCS):

Provides Centrex Business Service to small business customers having between 2 and 29 locals/lines. The same basic and optional features and terms and conditions as applicable to Centrex Business Service apply to SCS, with the exceptions, as noted. [See Item 698.5.(b)]

696. NATIONAL CENTREX SERVICE (NCS)

Moved to CRTC 21491, Item 215.2.

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Item CENTREX BUSINESS SERVICE (Cont'd)

697. CONDITIONS

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

1. Centrex Business Service (with the exception of Small Centrex Business Service) and National Centrex are provided only to subscribers who have a minimum requirement of 30 billed Centrex Business Service locals.
2. When the Extension Line Mileage rate for an off-premises telephone within the exchange area associated with Centrex Business Service exceeds the Centrex Business Service rate for that service, the Centrex Business Service rate will apply. (See Item 698.)
3. Centrex Business Service terminating on Multi Line Terminal Equipment Item 690.(a) and being used in the manner described therein (terminal equipment that is configured to connect to a greater number of terminals to a smaller number of network interfaces) will take the appropriate rate for Multiline Terminal Systems as described in Item 720.
4. Centrex Business Service terminating on Multiline Terminal Equipment and configured to provide an equal number of terminals to network interfaces will take the appropriate Centrex Business Service Rate and applicable terms and conditions as subscribed to by the customer.
5. With the exception of National Centrex Service, Centrex Business Service is furnished at monthly rental rates specific to one, two, three or five-year Minimum Service Periods (M.S.P.) as elected by the subscriber. During an M.S.P., subscribers shall be subject to termination liability. At the expiry of the original or extended M.S.P., all locals will revert to the monthly rates unless a new M.S.P. is chosen or the subscriber elects an extension of one year increments to a maximum equal to the length of the original M.S.P., at existing M.S.P. terms, conditions and rates. Additional extensions of one year increments beyond a length equal to the original M.S.P. at existing M.S.P. terms, conditions and rates are available, subject to the agreement of the Company and the customer. A Centrex Customer may agree to i) commit to another immediately succeeding M.S.P. of equal duration, and for an equal quantity commitment level, or ii) extend an existing M.S.P. as described herein, for an equal quantity commitment level.
6. Moved to CRTC 21491, Item 215.2.
7. Moved to CRTC 21491, Item 215.2.
8. Negotiation Period following the end of the current M.S.P. contract. Where the customer has not selected an extension period as noted above, and subject to the agreement of the Company and the customer, service may continue beyond the end of the current M.S.P. contract at the same rates, terms and conditions for a period of up to six months, for the purpose of negotiating a subsequent contract for this or another Company-provided local access service (the "Negotiation Period"). If, by the end of the Negotiation Period, the Company and the customer are unable to agree to a subsequent contract for this or another Company-provided local access service, the Company will, in addition to the M.S.P. contract rates, bill the customer the difference between the applicable non-contract rates that would have applied at the end of the M.S.P. and the M.S.P. contract rates.

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Item	<u>CENTREX BUSINESS SERVICE</u> (Cont'd)		
697.	<u>CONDITIONS</u> (Cont'd)		C
9.	Locals may be added during the life of a one, three or five-year M.S.P. at the same rates as locals covered by the current M.S.P. commitment, and for a period co-terminating with the locals provided under the current service period.	M     	C#
10.	If, due to addition of locals, the total number of locals in a subscriber's system increases to a higher local category than that elected by the subscriber, the subscriber shall have the option to either:	     	#
	(a) continue to pay for all locals at the rate provided for the local category elected for the current M.S.P., or	   	
	(b) elect a new one (this option is not applicable for National Centrex Service), three or five-year M.S.P. in the higher local category, provided that the expiry date must not be earlier than the expiry date of the existing M.S.P. No termination charges apply with respect to the current M.S.P.	     	C   C
11.	If, due to removal of locals, the total number of locals in a subscriber's system decreases to a lower locals category than that elected by the subscriber, the subscriber shall have the option to either:		#
	(a) continue to pay for the minimum number of locals in the present local category elected, in which case no termination charges will apply, or		
	(b) elect a new one (this option is not available for National Centrex Service), three or five-year M.S.P., in the lower local category (where applicable), provided that the expiry date must not be earlier than the expiry date of the present M.S.P., in which case the termination charge will apply with respect to the difference between:	C   C	
	(1) the maximum number of locals in service during the current M.S.P. and		#
	(2) the maximum number of locals subscribed to in the local category elected for the new M.S.P. (which shall be deemed to be the maximum number of locals in service under the new M.S.P.)		#
			M

(M) Moved from Page 63A-5  
 (M) Moved to Page 63A-7

Item CENTREX BUSINESS SERVICE (Cont'd)

697. CONDITIONS (Cont'd)

11. (c) Reserved for future use.
- (d) Moved to CRTC 21491, Item 215.2
12. If Centrex Business Service furnished on a one (this option is not available for National Centrex Service), three or five-year M.S.P. is terminated, (prior to the M.S.P expiry date) or if the number of locals fall below the minimum local category requirement, termination charges will apply with respect to the minimum number of lines contracted under the current M.S.P.
13. A customer may convert from an existing Centrex M.S.P to a NCS M.S.P without incurring a termination charge provided that: (i) the three or five-year NCS M.S.P is equal to or greater than the remaining period of the existing Centrex M.S.P., and (ii) the number of access lines in the NCS M.S.P is equal to or greater than the number of lines in the existing Centrex M.S.P.
14. A customer may convert from an existing Centrex M.S.P. to a Regional Centrex Service (RCS) M.S.P. without incurring a termination charge provided that: (i) the new RCS M.S.P. is equal to or greater than the remaining period of the existing Centrex M.S.P.; and (ii) the number of access lines in the RCS M.S.P. is equal to or greater than the number of lines in the existing Centrex M.S.P.
15. The termination charge for Small Centrex Business Service, Centrex Business Service and National Centrex Service shall be an amount equal to the present worth of the payments remaining in the M.S.P., the present worth calculated at the Company's cost of capital in effect at the time of termination.
16. Termination charges will not apply after the M.S.P. expiry date.
17. Centrex Business Service rates are based on the number of locals subscribed to as set out in Item 698.
18. Customers may migrate their Centrex Business Service under the terms of an M.S.P. to any access services which are subject to the terms of an M.S.P. In such cases, termination charges do not apply, provided that the charges remaining on the M.S.P. for Centrex Business Service that they are migrating from are less than those being committed under the new M.S.P. for the other service. If the charges remaining are greater than those being committed under the M.S.P. for the other service, then termination charges as determined above apply on the difference between the two amounts.

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Item CENTREX BUSINESS SERVICE (Cont'd)

697. CONDITIONS (Cont'd)

19. Centrex Business Service rates will be determined based on the total locals in service for the subscriber, that is, the total of all Centrex locals in all exchanges across the province, or, in the case of NCS, all locals in each serving companies' territory. Microlink connections associated with a Centrex service may be included in the Centrex line count, however, no discount applies to the Microlink service. **C**
20. Additional charges, apply for optional features provided by the Company. [See Item 698.5.(d), (e), and (f)]. **C**
21. The Miscellaneous Terminal Equipment Service Charge applies for each additional jack installed on a Centrex local. (See Item 365.). **C**
22. Software changes made to the features of the system after initial installation are subject to the Service Charge stated in Item 365. **C**
23. When telephone numbers are required for use with basic or optional software features, the rates and charges for an additional directory number apply on a per number or per number appearance basis, depending on the type of feature except that there is no minimum billing requirement. [See Item 698.5.(f)] **C**
24. Additional charges apply for Data features and facilities provided by the Company for Centrex Business Service. [See Item 698.5.(d)]. **C**
25. Automatic Route Selection (ARS) is provided only on a customer group basis and is applicable to all lines in the customer group. Optional feature charges apply when ARS is provided to Small Centrex Service. **C**
26. During a promotional campaign from 1998 09 14 to 1998 10 16 inclusively, the service charges associated with the installation of up to 5 additional Centrex lines (excluding National Centrex lines) do not apply. **C**

Item CENTREX BUSINESS SERVICE (Cont'd)

698. RATES AND CHARGES

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

1. The following rates and charges are applicable to Centrex Business Service voice locals, optional services and data locals.
2. The rates for Centrex voice locals terminated on Multiline Terminal Equipment are subject to the conditions detailed in Items 697.3.
3. The Establishment Charge for Centrex Business Service for a new Centrex subscriber shall be \$560.00 in addition to all other costs associated with the installation of service. The Establishment Charge does not apply for Small Centrex Service.
4. Service Charges for Centrex Business Service, associated features and equipment are detailed in the Service Charge section [See Items 365. & 370.], except where otherwise specified in Item 698.5. for Optional Features.
5. Centrex Business Service Monthly Rates:

(a) Centrex Business Service - Band A

NUMBER OF LOCALS	EACH LOCAL MONTHLY	MONTHLY RATE EACH LOCAL 1-YEAR M.S.P.	MONTHLY RATE EACH LOCAL 2-YEAR M.S.P.	MONTHLY RATE EACH LOCAL 3-YEAR M.S.P.	MONTHLY RATE EACH LOCAL 5-YEAR M.S.P.
30 - 100					
Current Rate	(Note)	\$ 33.50	\$ 32.00	\$ 31.40	\$ 30.40
Min. Rate	#	#	#	#	#
Max. Rate	111.00 ▲	#	#	#	#
101 - 500					
Current Rate	(Note)	29.10	28.50	27.90	27.20
Min. Rate	#	#	#	#	#
Max. Rate	111.00 ▲	#	#	#	#
501 - 1500					
Current Rate	(Note)	28.50	27.90	27.30	26.20
Min. Rate	#	#	#	#	#
Max. Rate	111.00 ▲	#	#	#	#
1501 - 2500					
Current Rate	(Note)	28.20	27.60	27.00	26.10
Min. Rate	#	#	#	#	#
Max. Rate	111.00 ▲	#	#	#	#
2501 - up					
Current Rate	(Note)	27.90	25.40	25.20	25.00
Min. Rate	#	#	#	#	#
Max. Rate	111.00 ▲	#	#	#	#

**Note:** Current Rate not applicable.

# Filed in confidence with the CRTC.

Item CENTREX BUSINESS SERVICE (Cont'd)

698. RATES AND CHARGES (Cont'd)

5. Centrex Business Service Monthly Rates: (Cont'd)

(b) Centrex Business Service – Bands B & C

NUMBER OF LOCALS	EACH LOCAL MONTHLY	MONTHLY RATE EACH LOCAL 1-YEAR M.S.P.	MONTHLY RATE EACH LOCAL 2-YEAR M.S.P.	MONTHLY RATE EACH LOCAL 3-YEAR M.S.P.	MONTHLY RATE EACH LOCAL 5-YEAR M.S.P.
30 -100		\$ 39.60	\$ 39.20	\$ 38.80	\$ 37.50
Min. Rate	#				
Max. Rate	\$ 111.00 ▲				
101- 500		34.15	33.55	32.95	32.25
Min. Rate	#				
Max. Rate	111.00 ▲				
501- 1500		33.55	32.95	32.35	31.25
Min. Rate	#				
Max. Rate	111.00 ▲				
1501- 2500		33.25	32.65	32.05	31.15
Min. Rate	#				
Max. Rate	111.00 ▲				
2501- up		32.95	32.35	31.75	31.05
Min. Rate	#				
Max. Rate	111.00 ▲				

# Filed in confidence with the CRTC.

Item CENTREX BUSINESS SERVICE (Cont'd)

698. RATES AND CHARGES (Cont'd)

5. Centrex Business Service Monthly Rates: (Cont'd)

(c) Small Centrex Business Service

NUMBER OF LOCALS	EACH LOCAL MONTHLY	MONTHLY RATE EACH LOCAL 1-YEAR M.S.P.	MONTHLY RATE EACH LOCAL 2-YEAR M.S.P.	MONTHLY RATE EACH LOCAL 3-YEAR M.S.P.	MONTHLY RATE EACH LOCAL 5-YEAR M.S.P.
Band C 1 – 29					
Min. Rate	#	\$ 44.25	\$ 43.80	\$ 43.35	\$ 41.90
Max. Rate	111.00 ▲				
Band E 1 – 29					
Min. Rate	#	44.25	43.80	43.35	41.90
Max. Rate	111.00 ▲				
Band F 1 – 29					
Min. Rate	#	44.25	43.80	43.35	41.90
Max. Rate	111.00 ▲				

# Filed in confidence with the CRTC.

Item CENTREX BUSINESS SERVICE (Cont'd)

698. RATES AND CHARGES (Cont'd)

5. Centrex Business Service Rates: (Cont'd)

d) Moved to CRTC 21491, Item 215.2.

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e) Following are the rates for Digital Data Locals on Centrex Business Service. These rates apply to all Centrex Business Service, monthly, one, three or five-year options. System features available to Centrex Data users include: Speed Call; Station Message Detail Recording (not available for Small Centrex); Ring Again; Automatic Line; Hunt Group and Code Restrictions.

<u>CENTREX DATA LOCALS</u>	<u>EACH LOCAL MONTHLY RATE</u>	<u>EACH LOCAL SERVICE CHARGE</u>
(1) Low Speed Access (300 to 19,200 BPS)		
Digital Data Loop	\$46.25	\$125.00
Digital Data Unit	36.00	52.50*
(2) High Speed Access (56 KBPS)		
Digital Data Loop	69.25	125.00
Digital Data Unit	45.00	50.00*
(3) Digital Data Network Connection	94.50	157.50
(4) Modem Pool (Network Resource Element)		
1200 bps/HDX/FDX	153.00	262.50
2400 bps /HDX	156.45	262.50

Item CENTREX BUSINESS SERVICE (Cont'd)

698. RATES AND CHARGES (Cont'd)

5. Centrex Business Service Rates: (Cont'd)

(e) Cont'd				#
2400 bps /FDX	149.00	250.00		M
4800 bps /HDX/FDX	194.00	250.00		I
				I
* On Customer Provided Equipment (C.P.E.), the Installation Charge is not included in the purchase price. All purchases are per unit. Installation charge also applies to moves.				I
				I
				M

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Cancels

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2<sup>nd</sup> Revised Page 63A-11A  
1<sup>st</sup> Revised Page 63A-11B

Item CENTREX BUSINESS SERVICE (Cont'd)

698. RATES AND CHARGES (Cont'd)

5. Centrex Business Service Rates: (Cont'd)

(f) The following rates and charges apply in addition to other rates and charges, and provide for the optional features with Centrex service.

<u>Optional Services</u>	<u>Monthly Rate</u>	<u>Service Charge</u>	
<u>Tie-Trunk Terminations</u>			
One-way Automatic or Manual .....	\$60.90	*4	
Two-way Automatic .....	86.40	*4	
<u>Station Message Detail Recording *1</u>			
Each local .....	.50	*4	
Electronic Transfer of SMDR Data per call record ...	\$0.0012 (per call record)		
Speed Calling Long List .....	13.50	*4	
Music on Hold	Per Local	1.00	*4
	Per Customer Group	50.00	*4
Additional Directory Number .....	10.00	*4	
Select Ring (Each Number)	3.00	*4	
<u>Multiple Appearance Directory Number</u>			
Multiple Call Arrangement (MCA), each .....	4.70	*4	
<u>Automatic Route Selection (ARS - no charge for basic Centrex)</u>			
Small Centrex;			
2-7 locals (each group) .....	10.00	\$200.00 *2	
8-29 locals (each group) .....	30.00	200.00 *2	
Automatic Call Distribution (ACD) - Moved to CRTC 21491, Item 215.5.			
Six Port Conference Bridge - per 6 port	38.30	48.75	C
Meet Me Conferencing – per 6 port	38.30	48.75	

\*1 Not available on Small Centrex and N/C on National Centrex.

\*2 Initial Establishment of ARS for Small Centrex.

\*4 Where no Service Charge specified, see CRTC 21491, Item 255.

Item CENTREX BUSINESS SERVICE (Cont'd)

698. RATES AND CHARGES (Cont'd)

5. Centrex Business Service Rates: (Cont'd)

(f) (Cont'd)

<u>Optional Services</u>	<u>Monthly Rate</u>	<u>Service Charge</u>	
Message Waiting/Visual Indication per local .....	\$3.75		C C
Integrated Voice Message System (SMDI) Data Access Port, each .....	\$200.00	\$1,200.00	τ
Direct Inward System Access (DISA)			
DISA Telephone Number Access (includes one talk path) .....	35.00	*4	τN
Authorization codes (each) .....	0.50	*4	o
Dedicated Centrex Virtual Network Link, each Simultaneous Voice Path		*8.00	
* Service Charge \$25.00			

\*4 Where no Service Charge specified, see Service Charge section, Item 365.

Item CENTREX BUSINESS SERVICE (Cont'd)

698. Reserved for future use. RATES AND CHARGES (Cont'd)

5. Centrex Business Service Rates: (Cont'd)

(f) (Cont'd)

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Item CENTREX BUSINESS SERVICE (Cont'd)

698. RATES AND CHARGES (Cont'd)

5. Centrex Business Service Rates: (Cont'd)

(f) (Cont'd)

Customized Voice Announcements (UCD/ACD) - Moved to CRTC 21491, Item 215.5. M

Enhanced Answering Position \$25.00

Centrex Dynamic Change (CDC)

Locals

Primary System, each; \*\*

2 - 500	\$350.00	\$3,000.00
501 - 1500	600.00	3,500.00
1501 - 5000	900.00	4,000.00
Over 5000	1,200.00	5,000.00

Additional System in the same Extended Area Service (EAS) Area, Each System 200.00 1,000.00

CMS on Centrex (Call Management Services):  
 Per Local \$2.00

\*\* The primary system must be the largest system provided to a customer in the EAS area.

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Item CENTREX BUSINESS SERVICE (Cont'd)

699. OPTIONAL FEATURE DESCRIPTIONS

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200. N  
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- (a) Station Message Detail Recording - this service provides the customer with system generated raw data on call details (not available on Small Centrex Service). SMDR is included in the line rate for NCS.
- (b) Speed Calling Long List - provides for the use of an abbreviated code instead of the usual four or more digits.
- (c) Additional Directory Number - provides for the appearance of a second Centrex telephone number on CBS/Meridian sets through the assignment of an additional prime directory number to one of the spare keys on the set other than the set's main directory number.
- (d) Multiple Appearance of Directory Number - MCA - enables a directory number to be assigned to more than one CBS/Meridian set in a designated group arrangement referred to as a MADN-MCA group. A MADN-MCA group may consist of a maximum of 32 CBS/Meridian sets configured in a Multiple Call Arrangement (MCA) which provides for simultaneous access to the Multiple Appearance Directory Number by all sets in the MADN group.
- (e) Automatic Route Selection - provides for automatic selection of least cost routing on idle outgoing system trunks. Included in the basic feature package for Centrex Business Service, and NCS. It is a chargeable option for Small Centrex service.
- (f) Message Waiting/Visual Indication - this service provides activation of a message waiting lamp for non-proprietary Centrex sets. This is provided on sets with visual message waiting lamps.
- (g) Automatic Call Distribution Service (ACD) - Moved to CRTC 21491, Item 215.5.
- (h) Customized Voice Announcements (UCD/ACD) – Moved to CRTC 21491, Item 215.5.

Item CENTREX BUSINESS SERVICE (Cont'd)

699. OPTIONAL FEATURE DESCRIPTION (Cont'd)

(i) Enhanced Feature Position (EAP)

The Enhanced Answering Position provides a customer with an attendant position that can monitor the telephone numbers within a customer group by using Meridian business sets and add-on modules. The EAP provides monitoring and transfer/conference capability using a busy lamp field, direct station selection and trunks on release.

(j) Reserved for future use.

(k) Centrex Dynamic Change (CDC)

This arrangement allows customers to do their own telephone set moves and changes and to add, change or delete station features on Centrex lines and telephones, by interfacing directly with the DMS central office on a real time basis. A complete record of the customer's lines, stations and associated features is not provided. This feature is not compatible with Microlink.

(1) CMS on Centrex - CMS (Call Management Services) on Centrex is comprised of network-based line features which are furnished with Centrex voice locals (available with CBS, SCS and NCS). The provision of these features and also the ability to furnish the telephone number from which a call originates, are subject to the availability of suitable facilities and suitably-equipped digital switching equipment.

(1) Notwithstanding any provisions of the Company's Tariffs and as an exception to Item 11.11., any unlisted telephone number from which a call originates is furnished, as facilities permit, on a call-by-call basis to Centrex customers.

(2) Any person wishing to protect the anonymity of their calling number may place calls through the Company's operator or may subscribe to Call Blocking.

Item CENTREX BUSINESS SERVICE (Cont'd)

699. OPTIONAL FEATURE DESCRIPTION (Cont'd)

(1) CMS On Centrex (Cont'd)

(3) Call Display provides the means to activate the CMS on Centrex customer's visual display of the telephone number from which the call is originated. In order to access this feature the customer must have a display device which is compatible with CMS on Centrex. See Item 698.5. (f) for applicable rates and Items 350. to 385. for application of Service Charges.

(4) Call Trace enables the called Centrex customer to initiate an automatic trace of the last incoming call received. If successful, the Company's equipment will create a call record of the traced call. The customer will then be advised via a voice message that, if they would like to further pursue the matter, they should contact the Police. This feature is included as part of the Centrex CMS package. No additional charges apply for the use of this feature.

(l) Extended Call Management (ECM) Service - Moved to CRTC 21491, Item 215.5.

(m) Direct Inward System Access (DISA) - provides for a virtual facility which allows incoming access from the Public Switched Telephone Network (PSTN) via a DISA telephone number to Centrex system features without attendant assistance. The Centrex customer is required to subscribe to a DISA telephone number equipped with one talk path into a Centrex customer group. Additional DISA paths and Authorization Codes are also available at an optional charge. Authorization Codes are limited to 8000 per customer per switch.

(n) Select Ring – enables a customer to have on primary telephone number and up to three secondary telephone numbers. Distinctive or coded ringing is applied when a call is received to allow the customer to identify which number is being called.

(o) Music on Hold – enables a customer to provide music to callers while the caller is on hold. The music provided cannot be altered by the customer or the caller.

(p) Six Port Conference Bridge – Provides additional conference capabilities beyond the standard three way conference capability, allowing customers to have voice conferences with more conferees. N  
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N

(q) Meet Me Conferencing - Provides personal conference bridge capabilities that can be accessed anywhere with an assigned 7digit telephone number and password. N  
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Item	<u>NETWORK EXCHANGE SERVICE - MULTI LINE</u>	(Cont'd)
700.	<u>HOTEL SERVICE</u>	
	Moved to CRTC 21491, Item 205.6	M
710.	<u>HOTEL SERVICE CLASSIFICATIONS</u>	
	Moved to CRTC 21491, Item 205.6	M

Item NETWORK EXCHANGE SERVICE - MULTI LINE (Cont'd)

720. Moved to CRTC 21491, Item 205.3 o

Item TELEPHONE ANSWERING SERVICE

750. GENERAL

- (a) Telephone answering systems permit the answering at central locations, of calls to subscribers of one-party service and Network Service when such service is unattended.
- (b) A circuit is required between the Central Office and the telephone answering board for each line answered by the Telephone Answering Service.
- (c) Central Office Line(s) terminating on the telephone answering board for the use of the attendant shall be provided at the tariff rate.
- (d) All charges for circuits connecting a subscriber to the telephone answering system will be assumed by that subscriber.
- (e) The subscriber who contracts for a telephone answering service must have a minimum requirement of 25 central office circuits and is responsible for the payment of all telephone charges associated with the telephone answering board.
- (f) One Attendant's set for each answering position is provided without additional charge.
- (g) The minimum service period applicable to telephone answering systems is 3 years.

760. RATES AND CHARGES

- (a) The following rates and charges are for each telephone answering position and apply for existing installations only.

<u>Each Position Equipped For Up to</u>	<u>Monthly Rate</u>
40 lines	\$83.00
60 lines	104.50
80 lines	104.50
100 lines	104.50

- (b) Rates for new installations of telephone answering service boards shall be quoted on an individual case basis and shall require approval by the Commission.

Item TELEPHONE ANSWERING SERVICE (Cont'd)

760. RATES AND CHARGES (Cont'd)

- (c) The Service Request Charge as outline in Items 350. to 375. shall apply to any telephone answering position that is reconnected after having been ordered disconnected and left in place. The initial Service Request Charge shall provide for any subsequent increase in capacity of the position to a maximum of 100 lines.
- (d) Central Office Circuits are provided at the following rates to telephone answering systems within 1 mile airline distance of the serving Central Office. Regular extension line mileage rates (Item 460.) apply if the telephone answering system is located more than one mile airline distance from the serving central office.

Monthly Rate .....\$9.25

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Item	<u>TELEPHONE ANSWERING ACCESS SERVICE</u>	N
761.	<u>GENERAL</u>	
	(a) Telephone Answering Access Service provides for the interconnection of the Telephone Answering Service Operator's terminal to the Company's switched telephone network in order to supplement answering services as provided in Item 750.	
	(b) Access shall be provided by way of connection in the Charlottetown Exchange of the Telephone Answering Service terminal to Company provided Access Trunks.	
	(c) The Answering Service Operator is the Company's subscriber and is therefore liable to the Company for payment of all rates and charges associated with provision and use of the service.	
762.	<u>SCOPE OF SERVICE</u>	
	(a) Telephone Answering Access Service is provided to Answering Service Operators to facilitate one-way access to the answering equipment from subscribers located in Prince Edward Island.	
	(b) This service, will enable a member of the general public to forward a Customer Dialed Call from a telephone located anywhere in Prince Edward Island without incurring a long distance charge in order to communicate a message to a telephone answering position.	
763.	<u>CONDITIONS</u>	
	Telephone Answering Access Service is provided subject to the following conditions:	
	(a) The service shall be used in conjunction with a Telephone Answering Operator's service and for the purpose provided in Item 926, and shall not be used to provide any other service. A Telephone Answering Operator's service may consist of an answering board or equipment designed to answer calls automatically and route them to an attendant.	
	(b) The Telephone Answering Operator's terminal shall conform with technical and operating specifications as outlined in the Department of Communications Certification Standard for Radio Common Carrier Paging Control Terminal Equipment as amended from time to time.	
		N

Item TELEPHONE ANSWERING ACCESS SERVICE (Cont'd)

763. CONDITIONS (Cont'd)

- (d) The Telephone Answering Operator shall assume no property rights in any aspect of the Company's Telephone Answering Access Service. The Company reserves the right to make changes to its network and assumes no responsibility should such changes impact the design, performance, installation, operation, or maintenance of Telephone Answering terminal equipment provided by Telephone Answering Operators and connected to the Company's network except as required in Item 1810.
- (e) Where Telephone Answering Access Trunks are provided to a Telephone Answering terminal which is located in an area other than the Charlottetown Exchange, Foreign Exchange Service rates as described in Item 1430. shall apply in addition to all other rates and charges.

764. RATES AND CHARGES

	<u>Monthly Rate</u>	
(a) Telephone Answering Access-Telephone Numbers		
Initial block of 100 seven digit telephone numbers .....	\$300.00	
Each additional block of 50 seven digit telephone numbers .....	\$150.00	
(b) Telephone Answering Access-Trunks:		
Each, equipped for Touch Tone service .....	See Item 720(a)	C
(c) Where Telephone Answering Access Trunks are provided outside of the Charlottetown Base Rate Area additional charges as outlined in Items 440. and 1440. will apply as appropriate.		
(d) The establishment charge for the initial block of 100 telephone numbers and subsequent blocks of 50 telephone numbers shall be \$30.50.		
(e) Service Charges, as outlined in Item 365. for Network Exchange Service shall apply to the installation of Telephone Answering Access Trunks.		

Item TELEPHONE ANSWERING ACCESS SERVICE (Cont'd)

763. RATES AND CHARGES (Cont'd)

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- (f) When it is necessary for the Company to provide special equipment or incur unusual expense in order to furnish this service, an additional charge may apply.
- (g) When a repair visit is made to a Telephone Answering Operator's premise at the Telephone Answering Operator's request and no trouble is found in the Company's facilities or equipment and it is determined that the trouble is associated with the Telephone Answering Operator's system, a maintenance charge of \$30.00 shall apply.

Item DIRECT-IN-DIAL SERVICE

765. GENERAL

Item moved to CRTC 21491, Item 328.

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RESERVED FOR FUTURE USE

Item HOSPITAL PATIENT TELEPHONE SERVICE

775. HOSPITAL PATIENT TELEPHONE SERVICE

Moved to CRTC 21491, Item 348.

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Item ENHANCED LOCAL SERVICES

800. ENHANCED LOCAL SERVICES

Moved to CRTC 21491, Item 304.

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Item  
800

ENHANCED LOCAL SERVICES (Cont'd)

ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

800. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

800. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

800. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

800. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

800. ENHANCED LOCAL SERVICES (Cont'd)

5(b) Usage-Sensitive/Pay-Per-Use - Moved to Aliant Telecom General Tariff Item 304. C

Item ENHANCED LOCAL SERVICES (Cont'd)

800. ENHANCED LOCAL SERVICES (Cont'd)

6. INFORMATION MANAGER

Moved to CRTC 21491, Item 310.1

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Item  
800

ENHANCED LOCAL SERVICES (Cont'd)

ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

800. ENHANCED LOCAL SERVICES (Cont'd)

- 8. CALL BLOCKING (Cont'd)  
Moved to CRTC 21491, Item 304. M
- 9. RESERVED FOR FUTURE USE. o

Item ENHANCED LOCAL SERVICES (Cont'd)

- 1600. Moved to Aliant General Tariff Item 308 o

Item ENHANCED LOCAL SERVICES (Cont'd)

815. ENHANCED LOCAL SERVICES - Other

**Note:** The Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms if the service is provided pursuant to an agreement entered into between the Company and a competitor because the Commission has forbore, in Telecom Decision CRTC 2008-17, with respect to the regulation of this service.

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1. ALTERNATE SERVICE PROVIDER MESSAGING

(a) Voice Messaging Integration

Moved to CRTC 21491, Item 650

(b) Integrated Voice Messaging Service (IVMS) - Data Access Ports

Provides integration between the Company's DMS and the customer's voice messaging system using Simplified Desk Interface (SMDI) technology. The following are included; one in/out port, one RS-232C interface and access to SMDI software features. The following is also required; one standard Schedule 4 Type 4 data channel between the Company's DMS and the customer's voice messaging system, with one Company provided private line 202 type modem on each end (provided at rate specified in Tariff CRTC 11004).

<u>Monthly Rate</u>	<u>Service Charge</u>
\$245.71	\$1034.54

(c) Common Number Access

Common Number Access for Voice Messaging enables customers to call a common seven number of a voice messaging service provider, subject to availability, in exchanges selected by the service provider, for automatic routing to its Voice Messaging System customer.

<u>Monthly Rate</u>	<u>Service Charge</u>
\$1163.85	\$215.52 per C.O.

Item ENHANCED LOCAL SERVICES (Cont'd)

815. ENHANCED LOCAL SERVICES - Other

1. ALTERNATE SERVICE PROVIDER VOICE MESSAGING (Cont'd)

(d) Voice Messaging Access Code (VMAC)

VMAC for Voice Messaging is a Central Office feature which enables a customer to call an abbreviated access number of a voice messaging service provider, such as \*99 on a touch tone set.

<u>Monthly Rate</u>	<u>Service Charge</u>	
\$1810.42	\$215.52 per C.O.	▼

(e) Message Waiting Indication

	<u>Rates</u>	
Message Waiting per Activation	\$0.0087	▼
Message Waiting per Deactivation	\$0.0087	▼

(f) Messaging Integration

Moved to CRTC 21491, Item 650

Item DIRECTORY LISTINGS

825. DIRECTORY LISTINGS

Moved to CRTC 21491, Item 125

M



Item DIRECTORY LISTINGS (Cont'd)

825. DIRECTORY LISTINGS (Cont'd)

Moved to CRTC 21491, Item 125

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Item DIRECTORY LISTINGS (Cont'd)

825. DIRECTORY LISTINGS (Cont'd)

Moved to CRTC 21491, Item 125

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RESERVED FOR FUTURE USE

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Item DIRECTORY LISTINGS (Cont'd)

835. SALE OF ISLAND TEL DIRECTORY FILES

Moved to CRTC 21491, Item 620.

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Item DIRECTORY LISTINGS (Cont'd)

835. Sale of Island Tel Directory Files (Cont'd)

Moved to CRTC 21491, Item 620.

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Item DIRECTORY LISTINGS (Cont'd)

835. Sale of Island Tel Directory Files (Cont'd)

Moved to CRTC 21491, Item 620.

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Item

850. OPERATOR SERVICES

Moved to CRTC 21491, Item 130

M

Item OPERATOR SERVICES

850.

B. DIRECTORY ASSISTANCE CHARGE

Moved to CRTC 21491, Item 130.2

M



Item OPERATOR SERVICES (Cont'd)

850.

C. LONG DISTANCE DIRECTORY ASSISTANCE CHARGE

Moved to CRTC 21491, Item 130.2

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D. PROVISION OF OPERATOR SERVICES USING ISLAND TEL SERVICES OR FACILITIES

Moved to CRTC 21491, Item 130.3

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2<sup>nd</sup> Revised Page 76B  
1<sup>st</sup> Revised Page 76C

Item EXTRA CONSTRUCTION CHARGES

860. GENERAL

Moved to CRTC 21491, Item 275.

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Item EXTRA CONSTRUCTION CHARGE (Cont'd)

880. INTERIOR CONSTRUCTION

Moved to CRTC 21491, Item 275.

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- Cancels Original Page 79H

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Note: Material previously listed in Items 890. and 891. is now located in the National Services Tariff, under Item 901., Support Structure Service.

RESERVED FOR FUTURE USE

Item

DUPLICATE SERVICE

900. Item moved to CRTC 21491, Item 360.

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Item LOCAL CONFERENCE SERVICE

910. GENERAL

**Note:** The residence and/or business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

- (a) Local Conference Service is the furnishing, where and to the extent that existing facilities permit, of connections between three or more Network Exchange Services within the same Local Service Area at the same time, so that each may communicate with all the others.
- (b) One class of service only is offered whether the call is to a specified person or specified telephone. The Company, upon request, undertakes to arrange for the establishment of a conference connection at a specified time.
- (c) Reversal of charges on conference calls is not permitted.

915. RATES AND CHARGES

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

**N**  
**N**

For each telephone number in excess of the originating telephone number, the rates are as follows:

First 3 minutes or fraction thereof .....	\$ .70
Each additional minute or fraction thereof .....	.06

Item WIRELESS ACCESS SERVICE (Cont'd)

920. GENERAL

- (a) The Company shall provide access, either on a Line-side or a Trunk-side basis, between its Public Switched Telephone Network (PSTN) and a Wireless Service Provider's Public Mobile Radio Service, which is licensed pursuant to the Radio Act. A Wireless Communications Service Provider (WSP) includes Cellular Service Operators (CSO), service operators providing Personal Communications Service (PCS) and service operators providing Special Mobile Radio (SMR)/Enhanced Special Mobile Radio (ESMR) Service. C
- (b) Wireless Access Service is provided throughout Prince Edward Island subject to the availability of suitable facilities and through a Company selected Central Office pursuant to the rates described in Item 922. C
- (c) Wireless Access Service includes the provision of the following components:
  - (1) Cellular Access Trunk(s) - the equipment and facilities that provide for interconnection between and termination at the Company's Central Office and a Wireless Service Provider's (WSP's) Public Mobile Radio Service System and utilization of the Company's local Public Switched Telephone Network. Answer supervision and multi-frequency signalling is included where service is provided through a digitally controlled Central Office.
  - (2) Telephone Numbers - seven digit telephone numbers equipped with outpulsing are provided from appropriately equipped exchanges in blocks of 100.
- (d) For the purpose of Wireless Access Service and subject to the availability of suitable facilities, the Company shall assign telephone numbers to each WSP from either different NXX's or from different 1000 groups of telephone numbers within an exchange.
- (e) Where digital provisioning of Wireless Access Service is requested, digital facilities shall be provided (where available) on a special assembly basis at additional cost for Line-Side Access and at the noted rates/conditions for Trunk-Side Access.

921. CONDITIONS OF SERVICE

- (a) The WSP is a subscriber of the Company and shall pay to the Company all charges incurred pursuant to Wireless Access Service such as Long Distance Service, Directory Assistance and other chargeable services.
- (b) The Company reserves the right to make necessary changes to its network and assumes no responsibility should such changes impact the design, performance, installation, operation, or maintenance of the WSP's Public Mobile Radio Service System except as required in Item 1810.(f).

Item WIRELESS ACCESS SERVICE (Cont'd)

921. CONDITIONS OF SERVICE (Cont'd)

- (c) Where the Company's network does not meet the technical service requirements of the WSP's Public Mobile Radio Service System, or any part thereof, the WSP shall obtain from the Company such supplemental service and equipment as the Company determines to be necessary to meet such technical service requirements. The WSP shall pay to the Company all of the charges for such supplemental service and equipment in addition to all other charges the WSP is required to pay to the Company pursuant to Wireless Access Service.
- (d) The carriage of inter-exchange wireless traffic is subject to the selection and confirmation by a formal letter of request from the WSP of one of the following service arrangements:
  - (1) Where all wireless traffic into or out of the Company's Local Service Areas, deemed under the terms of the Company's General Tariff to be Long Distance, are carried exclusively by the Company, the Company shall compensate the WSP as outline in Item 922.6. for such traffic; or
  - (2) Where the WSP chooses to carry any of its own inter-exchange wireless traffic on its own facilities, the Company will accept the hand-off of any such traffic at a point of interconnection within the Company's operating territory as may be selected by the WSP (subject to the availability of suitable facilities) for completion over the Company's facilities. In such circumstances, the WSP shall pay the appropriate rates that would be applicable for the completion of such traffic from the point of interconnection to final destination. No special discounts as proposed in 921.(d)(1) above would apply.
- (e) All transmissions on or over the WSP's interconnected Public Mobile Radio Service System shall be limited to messages where one or both of the terminating points of the message is a wireless radio telephone station of the WSP's Public Mobile Radio Service or would have been but for the activation of bona fide mobile system features (such as but not limited to the call forward feature). The utilization of such mobile system features are to be limited to actual mobile system subscribers and are not to provide for the wholesale use of the Public Mobile Radio Service System to carry traffic which originates and terminates on land line telephones. Further, where a WSP provides a competitive IX service pursuant to Telecom Decision CRTC 92-12, the terms, conditions and rates of Tariff CRTC 11008, Access Services Tariff for Interconnection with Interexchange Carriers (IXCs), shall apply. C
- (f) The WSP's Public Mobile Radio Service System must be configured such that access to the Company's PSTN is not available to any other supplier of telecommunication facilities which may be connected to the WSP's system.

Item WIRELESS ACCESS SERVICE (Cont'd)

921. CONDITIONS OF SERVICE (Cont'd)

- (g) All Public Mobile Radio Service System interconnection arrangements shall be available to the Company at times mutually agreed upon in order to permit the Company to make tests and adjustments appropriate for maintaining the Company's circuits in satisfactory operating condition and to ensure that the WSP's system is configured so that service is being provided and used in compliance with the terms and intent of the Company's Wireless Access Service.
- (h) The WSP shall furnish to the Company from time to time and in a manner agreed to by the parties a forecast of the WSP's network requirements. Such information shall be treated as confidential by the Company and used only for the purpose provided.
- (i) The WSP shall also furnish the Company, at no charge, adequate equipment space, appropriate environmental conditions and electrical power as required by the Company to provide service.
- (j) The Company shall respond to trouble reports from the WSP or the WSP's duly authorized representatives after the WSP has first determined the trouble does not originate in the WSP's Public Mobile Radio Service System. The WSP shall instruct its subscribers to report all cases of trouble to the WSP.
- (k) The assignment of telephone numbers pursuant to the Company's Wireless Access Service does not include directory listings. Where the WSP's subscribers desire a directory listing for an assigned telephone number, such listing will be provided by the Company to the WSP in accordance with the applicable rates, charges and conditions for business extra listings.
- (l) Both the WSP and the Company shall adhere to the interconnection standard established by Industry Canada for the interface between Public Mobile Radio Service Systems and the Public Switched Telephone Network. Further, the WSP's equipment shall also meet the specifications established by Industry Canada. C  
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- (m) The provision of Wireless Access Service to the WSP does not constitute a partnership, joint venture or joint undertaking between the Company and the WSP.
- (n) Upon notice from the Company that the WSP's equipment operated by the WSP or its customers is causing or is likely to cause a hazard or interference with the proper functioning of the Company's facilities or may otherwise injure Company employees or the public in its use of the Company's facilities, the WSP shall take steps as shall be necessary to remove or prevent such hazard or interference or the Company may discontinue service.

Item WIRELESS ACCESS SERVICE (Cont'd)

922. RATES AND CHARGES

1. Line-Side Access

(a) Wireless Access Line-Side Rates

- (1) An analogue Access Channel is a jack ended 4-wire unconditioned, voice grade facility equipped with transmission equipment as required and provided by the Company between a Company selected Central Office and a mutually agreed upon point of interconnection, and shall be charged at the rates outlined below.
- (2) For each analogue Access Channel, the monthly rate and service charge for each customer termination are as follows, in addition to the Link and Network charges identified in 922.1.(a)(4) and (5)(a) below.

	<u>Monthly Rate</u>	<u>Service Charge</u>
(a) 4-wire facility, each channel (2 times the monthly rate of)	CRTC 21491 Item 401.1.2. & 514.1.2.	CRTC 21491 Item 514.1.2.
(b) Channel bank equipment	\$ 9.88 ▼	-
(c) E & M signalling equipment	Special Assembly	-
(d) 4-wire voice frequency gain equipment, if required, each channel, each unit	Special Assembly	-

- (3) A digital Access Channel is provided over a facility derived from Digital Private Line Service (National Service Tariff Item 302.). Such a system provides 24 digital access channels between a Company selected Central Office and a mutually agreed upon point of interconnection.

For each digital Access Channel, the monthly rate, service charge and construction charge applicable for each customer termination are as follows, in addition to the Link and Network charges identified in 922.1.(a)(4) and (5)(a) following apply for Line-Side interconnection.

	<u>Monthly Rate</u>	<u>Service Charge</u>
(a) Digital access channel, each,	National Service Tariff Item 302.	National Service Tariff Item 302.

Item WIRELESS ACCESS SERVICE (Cont'd)

922. RATES AND CHARGES (Continued)

1. Line-Side Access (Continued)

(a) Wireless Access Line-Side Rates (Continued)

- (4) The link provides the wire centre equipment to terminate an Access channel (analogue or derived digital) in the Company's selected service wire centre. Answer supervision and multi-frequency signalling are included.

	<u>Monthly Rate</u>
(a) Link (analogue) each channel	\$ 9.88 ▼
(b) Link (digital)	National Service Tariff Item 301.3.

- (5) The Network provides the additional common equipment and facilities, both in the Company selected serving wire centre and in the local calling area required to process a call on the public switched telephone network. Since the handling capacity of an access channel changes as the number of channels increases the corresponding Network Charge will vary as shown below.

	<u>Monthly Rate</u>	<u>Service Charge</u>
(a) Network Charges – Line-Side Access		
(1) Each Access channel, or a maximum of 12 channels, or	\$ 2.30 ▼	
(2) Each Access channel, to a maximum of 24 channels, or	4.14 ▼	
(3) Each Access channel, to a maximum of 36 channels, or	4.85 ▼	
(4) Each Access channel, to a maximum of 48 channels, or	5.24 ▼	
(5) Each Access channel, to a maximum of 60 channels, or	5.49 ▼	
(6) Each Access channel, to a maximum of 72 channels, or	5.69 ▼	
(7) Each Access channel, to a maximum of 84 channels, or	5.85 ▼	
(8) Each Access channel in excess of 84	5.96 ▼	
(9) For each request to activate additional access channels, a service charge per order for each location shall apply.		\$ 195.10 ▼



Item WIRELESS ACCESS SERVICE (Cont'd)

922. RATES AND CHARGES (Continued)

1. Line-Side Access (Continued)

(b) Telephone numbers

Monthly  
Rate

Each block of 100 numbers,		
assigned .....	\$ 4.76	▼
reserved .....	1.23	▼

(c) For Wireless Access Service the Service Charge for the establishment to each group of 100 telephone numbers shall be \$22.54. ▼

(d) The rates quoted for Wireless Access Service contemplate the use of standard equipment and facilities. Where special arrangements or assemblies of equipment are necessary to provide for the service request of the WSP, the rates for such shall be determined by the costs involved and additional charges made may be made in accordance with Item 860.

(e) When a repair visit is made to a WSP's premises at the WSP's request and no trouble is found in the Company's facilities or equipment and it is determined that the trouble is associated with the WSP's Public Mobile Radio Service System, a maintenance charge as specified in Item 1820.(b) shall apply.

2. Trunk-Side Access

(a) Wireless Access Trunk-Side Rates

A Trunk-Side Access Channel is provided over a facility derived from Digital Private Line Service (National Service Tariff Item 302.). Such a system provides 24 digital access channels between a digitally equipped serving wire centre and mutually agreed upon point of interconnection.

Item WIRELESS ACCESS SERVICE (Cont'd)

922. RATES AND CHARGES (Cont'd)

2. Trunk-Side Access (Cont'd)

(a) Wireless Access Trunk-Side Rates (Cont'd)

For each Trunk-Side Access Channel, the monthly rate, service charge and construction charge applicable for each customer termination are as shown below, in addition to the Trunk-Side Interconnection charges identified in (1) following:

(1) Trunk-Side Access Channel Charges

The Trunk-Side Interconnection Trunk provides the common equipment and facilities in the digitally equipped wire centre, the exchange and other exchanges required to terminate a Trunk-Side Access Channel in the Company's digitally equipped wire centre, and to process a call on the Company's PSTN to the Company's subscribers in the local calling area of the originating exchange.

Trunk-Side Interconnection Trunk Charges:

	<u>Monthly Rate</u>	<u>Service Charge</u>
(a) Trunk-Side Access channel	NST Item 302.	NST Item 302.
(b) Each Trunk-Side Interconnection Trunk, to a maximum of 24 trunks, or	\$ 10.19 ▼	
(c) Each Trunk-Side Interconnection Trunk, to a maximum of 48 trunks, or	16.04 ▼	
(d) Each Trunk-Side Interconnection Trunk, to a maximum of 72 trunks, or	17.78 ▼	
(e) Each Trunk-Side Interconnection Trunk, to a maximum of 96 trunks, or	18.71 ▼	
(f) More than 96 Trunk-Side Interconnection trunks, each trunk	19.19 ▼	
(g) Order processing, each order		\$ 97.54 ▼
(h) Trunk-Side Interconnection Trunk Activation or change, each trunk		18.34 ▼

Item WIRELESS ACCESS SERVICE (Cont'd)

922. RATES AND CHARGES (Cont'd)

6. Where the WSP agrees to have the Company carry all of its inter-exchange wireless traffic on the Company's Long Distance network or inter-exchange facilities, the Company shall provide a discount of 25% to the WSP on certain long distance calls which either originate or terminate on a Public Mobile Radio Service System telephone located within Prince Edward Island and for inter-exchange facilities provided by the Company for the carriage of such traffic. In the case of long distance service, the 25% discount shall apply only to the regular long distance rates and charges billed to the WSP by the Company. To qualify for the discount on long distance service such calls shall be either originated sent paid from a mobile radio telephone or received collect by a mobile radio telephone. #

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Item NETWORK PAGING ACCESS SERVICE

925. GENERAL

- (a) Network Paging Access Service provides for the interconnection of the Paging Operator's paging terminal to the Company's switched telephone network in order to provide paging services as provided in Item 926.
- (b) Access shall be provided by way of connection in the Charlottetown Exchange of the paging terminal to Company provided Network Paging Access Trunks.
- (c) The Paging Operator is the Company's subscriber and is therefore liable to the Company for payment of all rates and charges associated with provision and use of the service.

926. SCOPE OF SERVICE

- (a) Network Paging Access Service is provided to Paging Operators to facilitate one-way access to the following types of paging services:
  - (1) Tone
  - (2) Voice
  - (3) Alpha Numeric Display
  - (4) Digital Display
  - (5) Voice Message Retrieval
- (b) This service, used in conjunction with a one-way radio paging service, will enable a member of the general public to originate a Customer Dialed Call from a telephone located anywhere in Prince Edward Island without incurring a long distance charge in order to communicate a message to a paging terminal and which message may be subsequently forwarded to a radio paging receiver.
- (c) Voice Message Retrieval provides for retrieval of voice messages which have been stored at the paging terminal by members of the general public for delivery to a radio paging receiver.

927. CONDITIONS

Network Paging Access Service is provided subject to the following conditions:

Item NETWORK PAGING ACCESS SERVICE (Cont'd)

927 CONDITIONS (Cont'd)

- (a) The service shall be used in conjunction with a Paging Operator's paging service and for the purpose provided in Item 926. and shall not be used to provide any other service. A Paging Operator's service may consist of a paging terminal (switch), radio transmitters, paging receivers and facilities connecting the radio transmitters with the paging terminal.
- (b) The Paging Operator's paging terminal shall conform with technical and operating specifications as outlined in the Department of Communications Certification Standard for Radio Common Carrier Paging Control Terminal Equipment as amended from time to time.
- (c) The Paging Operator shall assume no property rights in any aspect of the Company's Network Paging Access Service. The Company reserves the right to make changes to its network and assumes no responsibility should such changes impact the design, performance, installation, operation, or maintenance of paging terminal equipment provided by Paging Operators and connected to the Company's network except as required in Item 1810.
- (d) Where Network Paging Access Trunks are provided to a paging terminal which is located in an area other than the Charlottetown Exchange, Foreign Exchange Service rates as described in CRTC 21491, Item 401.1. shall apply in addition to all other rates and charges.

928. RATES AND CHARGES

Monthly  
Rate

(a) Network Paging Access-Telephone Numbers:

Initial block of 100 seven digit telephone numbers .....	\$ 4.76 ▼
Each additional block of 50 seven digit telephone numbers .....	\$ 2.39 ▼

(b) Network Paging Access Trunks:

The rates, charges and conditions as outlined in Item 922.1.(a) for Wireless Access Line-Side rates apply for Network Paging Access Trunks. A 2-wire facility and rates apply unless otherwise required.

Item NETWORK PAGING ACCESS SERVICE (Cont'd)

928. RATES AND CHARGES (Cont'd)

- (c) The establishment charge for the initial block of 100 telephone numbers and subsequent blocks of 50 telephone numbers shall be \$22.54. ▼
- (d) When it is necessary for the Company to provide special equipment or incur unusual expense in order to furnish this service, an additional charge may apply.
- (e) When a repair visit is made to a Paging Operator's premises at the Paging Operator's request and no trouble is found in the Company's facilities or equipment and it is determined that the trouble is associated with the Paging Operator's paging system, a maintenance charge as specified in Item 1820.(b) shall apply.

Cancels

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- 2<sup>nd</sup> Revised Page 85
- 2<sup>nd</sup> Revised Page 86
- 3<sup>rd</sup> Revised Page 87
- 1<sup>st</sup> Revised Page 88

Item EMO - EMERGENCY MOBILE RADIO NETWORK ACCESS

960. EMO - EMERGENCY MOBILE RADIO NETWORK ACCESS

1. GENERAL

The Company shall provide access to its switched telephone network on a limited special Emergency basis only for mobile radio stations served by the P.E.I. EMO 800 MHz Trunked Mobile Radio System. Service shall be provided subject to the availability of suitable facilities and equipment and upon the terms and conditions provided herein.

2. DEFINITIONS

For the purpose of this Tariff, the following definitions apply:

- (a) EMERGENCY: A present or imminent event in respect of which the Minister or Municipality believes prompt co-ordination of action or special regulation of persons or property must be undertaken to protect the health, safety, or welfare of people or to limit damage to property.\* C  
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\*Emergency Measures Act, R.S.P.E.I. 1988, c.E-6.1

- (b) EMO: Emergency Measures Organization.

- (c) SYSTEM: The EMO 800 MHz Trunked Mobile Radio System providing full mobile radio communication coverage from six tower sites for EMO operations in Prince Edward Island.

3. CONDITIONS

- (a) Connection to the Public Switched Telephone Network (PSTN) is provided for emergency purposes only to the P.E.I. EMO and its select user groups.
- (b) Network access shall be of an outgoing nature from the EMO System to the Public Switched Telephone Network. Such connection shall only be provided for the mobile radio stations of EMO, its agencies and other groups whose resources may be required by EMO and which are served by the system.
- (c) The EMO System must be arranged such that access to the Public Switched Telephone Network is not available to any other supplier's telecommunication facilities which may be connected to the EMO system.



Item	<u>EMO - EMERGENCY MOBILE RADIO NETWORK ACCESS</u> (Cont'd)	
960.	<u>EMO - EMERGENCY MOBILE RADIO NETWORK ACCESS</u> (Cont'd)	M
	3. <u>CONDITIONS</u> (Cont'd)	M
	(d) Interconnection shall be made to the Company's local network and shall be provided at each of the six designated radio-sites of the System and shall be limited to the Local Service Area of the Exchange in which the radio site is located.	
	(e) Network connected calls established between the EMO System and the Company's network are not to be extended beyond the immediate transmitter coverage area of the locally connected radio site of the System except by means of the Company's network facilities.	
	(f) Access to the Company's local network exchange area by mobile radio stations served by the EMO System shall be limited to those mobile radio stations which are within the immediate transmitter coverage range of a locally connected transmitter radio site to which the mobile radio station is directly connected. No network connection shall be provided to any mobile radio station which has repeater connection from another transmitter site.	
	(g) Connection to the Company's network shall not be provided under any circumstances to radio connections made between the EMO System and other radio systems located outside of P.E.I. or for any calls originated on such systems and connected to the EMO System. This restriction applies to but is not limited to the interconnection of the P.E.I. EMO System and the emergency radio systems provided in New Brunswick and Nova Scotia.	
	(h) The EMO System shall be licensed pursuant to the Radio Act for use of the 800 MHz conventional radio frequencies to provide and operate a Trunked Mobile Radio System within the defined geographic areas served by the System's six transmitter sites located at Alma, Urbanville, Glen Valley, Pisquid, Harmony Junction and Caledonia.	
	(i) A Department of Communications certified Pulsecom Voice Coupler shall be provided by EMO as a Network Protection Device for each of the network access facilities connected to the EMO System.	M

(M) Moved to Page 90.  
(M) Moved from Page 90.

Item EMO - EMERGENCY MOBILE RADIO NETWORK ACCESS  
(Cont'd)

960. EMO - EMERGENCY MOBILE RADIO NETWORK ACCESS (Cont'd)

3. CONDITIONS (Cont'd)

- (j) The Company reserves the right to make changes to its network except to the extent that such changes would interfere with or diminish the emergency service which the Company has agreed to provide to EMO.
- (k) EMO shall be responsible for payment to the Company of all charges related to the connection of its System to and usage of the Company's network by mobile radio stations served by the EMO system.
- (l) This arrangement shall also be subject to all other Tariff regulations such as but not limited to Items 45. and 1800.

4. RATES AND CHARGES

- (a) Circuits provided for the provision of network access for the EMO System shall be charged at rates as outlined in Item 720. (b) for Touch Tone Multi Line Network Exchange Service (PBX Trunks).
- (b) Long Distance Charges resulting from calls originated by network connected mobile radio stations served by the EMO System will be charged to EMO at the applicable long distance rates except where charges are billed collect, to a third number or by calling card.
- (c) Appropriate Service Charges as outlined in Item 365. shall apply for the installation of the local network access circuits. C
- (d) When it is necessary for the Company to provide special equipment or incur unusual expense in order to furnish this service, additional charges may apply [see Items 50., 350., 860., 870., 880., and 1830.(c)].

(M) Moved to Page 91.  
(M) Moved from Page 91.

MESSAGE RELAY SERVICE

Item

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961. Moved to CRTC 21491, Item 240.

MESSAGE RELAY SERVICE (Cont'd)

Item  
961. Moved to CRTC 21491, Item 240

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Item MARITIME ELECTRIC MOBILE RADIO SYSTEM -  
EMERGENCY NETWORK ACCESS

965. GENERAL

The regulation and conditions herein provide for the limited interconnection on an Emergency basis only of Maritime Electric's V.H.F. Mobile Radio System with the Company's Public Switched Telephone Network.

For the purpose of this Tariff, Emergency shall be defined to mean a real or imminent event in which employees of Maritime Electric believe prompt and exceptional action must be undertaken to prevent or limit injury to persons or damage to property or the environment or to protect the health and safety or welfare of the civil population and have so declared.

For the purpose of this Tariff Item, System shall mean Maritime Electric's V.H.F. Mobile Radio System.

966. CONDITIONS

This limited Emergency interconnection arrangement is provided subject to the following conditions:

The Maritime Electric System shall be kept structurally separate from the Company's Public Switched Telephone Network.

Access to the Company's Network by the System shall be facilitated manually through the console position of the Maritime Electric PBX located in Charlottetown.

Interconnection shall only be completed over the locally provided PBX Trunks served from the Charlottetown Exchange connecting the Maritime Electric PBX.

This interconnection arrangement is provided solely for the purpose of emergency communication to or from the Maritime Electric System and is not intended to provide for any other form of communication or interconnection through the system.

This arrangement shall also be subject to all other Tariff regulations such as but not limited to Item 45. and 1800.

The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this tariff.

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6th Revised Page 93 & 93A  
5th Revised Page 93B  
9th Revised Page 93C  
4th Revised Page 93D  
Original Page 93E -93F  
1st Revised Page 94  
Original Page 95  
1st Revised Page 96  
Original Page 96A  
6th Revised Page 97  
7th Revised Page 97A  
4th Revised Page 97A-1  
2<sup>nd</sup> Revised Page 97A-2  
Original Page 97A-3  
4th Revised Page 97B  
2<sup>nd</sup> Revised Page 97C  
5<sup>th</sup> Revised Page 97D  
6<sup>th</sup> Revised Page 97E  
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2<sup>nd</sup> Revised Page 97G  
2<sup>nd</sup> Revised Page 97H  
3<sup>rd</sup> Revised Page 97I  
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1st Revised Page 97I-2 & 97I-3  
Original Page 97I-4 & 97I-5  
6th Revised Page 97J  
1<sup>st</sup> Revised Page 97J-1  
Original Page 97K & 97L

Item

REMOTE CALL FORWARDING

1120. Item moved to CRTC 21491, Item 400

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Cancels

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3<sup>rd</sup> Revised Page 99  
2<sup>nd</sup> Revised Page 99A  
2<sup>nd</sup> Revised Page 99B



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The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this tariff.

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1st Revised Page 100

Cancels

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3<sup>rd</sup> Revised Page 101  
2<sup>nd</sup> Revised Page 101A

The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this tariff. o

1st Revised Page 102  
3rd Revised Page 102A  
2nd Revised Page 102A-1

## Cancels

- 2<sup>nd</sup> Revised Page 102B
- 2<sup>nd</sup> Revised Page 102C
- 1<sup>st</sup> Revised Page 102C-1
- 1<sup>st</sup> Revised Page 102C-2
- 1<sup>st</sup> Revised Page 102C-3
- 1<sup>st</sup> Revised Page 102C-4
- 3<sup>rd</sup> Revised Page 102C-5
- 2<sup>nd</sup> Revised Page 102C-6

Moved to Aliant Telecom General Tariff Item 401.

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The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this tariff. o

4th Revised Page 105B  
5th Revised Page 105C

Cancels

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- Original Page 105C-2
- Original Page 105C-3
- Original Page 105C-4
- 4<sup>th</sup> Revised Page 105C-5
- 4<sup>th</sup> Revised Page 105C-6
- 5<sup>th</sup> Revised Page 105C-7
- 5<sup>th</sup> Revised Page 105C-8
- 3<sup>rd</sup> Revised Page 105C-8A
- 3<sup>rd</sup> Revised Page 105C-9
- 4<sup>th</sup> Revised Page 105C-10
- 4<sup>th</sup> Revised Page 105C-11
- 4<sup>th</sup> Revised Page 105C-12
- 1<sup>st</sup> Revised Page 105C-13
- 2<sup>nd</sup> Revised Page 105C-14
- 2<sup>nd</sup> Revised Page 105C-15
- 2<sup>nd</sup> Revised Page 105C-16
- 2<sup>nd</sup> Revised Page 105C-17
- 1<sup>st</sup> Revised Page 105C-18
- 3<sup>rd</sup> Revised Page 105C-19
- 2<sup>nd</sup> Revised Page 105C-20
- 5<sup>th</sup> Revised Page 105C-21
- 2<sup>nd</sup> Revised Page 105C-22
- 2<sup>nd</sup> Revised Page 105C-23
- 2<sup>nd</sup> Revised Page 105C-24
- 2<sup>nd</sup> Revised Page 105C-25
- 1<sup>st</sup> Revised Page 105C-26
- 1<sup>st</sup> Revised Page 105C-27
- 1<sup>st</sup> Revised Page 105C-28
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- 2<sup>nd</sup> Revised Page 105J-5
- 2<sup>nd</sup> Revised Page 105J-6
- 2<sup>nd</sup> Revised Page 105J-7
- 2<sup>nd</sup> Revised Page 105J-8

Item TELPAK SERVICE

1470. GENERAL

Item removed pursuant to Telecom Order CRTC O

Cancels

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1<sup>st</sup> Revised Page 105K-1

1<sup>st</sup> Revised Page 105K-2

1<sup>st</sup> Revised Page 105K-3

1<sup>st</sup> Revised Page 105K-4

1<sup>st</sup> Revised Page 105K-5

The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this tariff. o

3rd Revised Page 105L & 105M

5th Revised Page 105N

2nd Revised Page 105O

1st Revised Page 105O-1

Cancels

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- 1<sup>st</sup> Revised Page 1050-2
- 1<sup>st</sup> Revised Page 1050-3
- 1<sup>st</sup> Revised Page 1050-4
- 1<sup>st</sup> Revised Page 1050-5
- 2<sup>nd</sup> Revised Page 1050-6

The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this tariff.

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1st Revised Page 105P  
Original Page 105Q

Cancels

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- 2<sup>nd</sup> Revised Page 105R
- 1<sup>st</sup> Revised Page 105S
- 2<sup>nd</sup> Revised Page 105T
- 2<sup>nd</sup> Revised Page 105U
- 1<sup>st</sup> Revised Page 105V
- 2<sup>nd</sup> Revised Page 105W
- 1<sup>st</sup> Revised Page 105X



TELEPHONES AND MISCELLANEOUS TERMINAL EQUIPMENT

Reserved for future use.

Cancels

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- 8<sup>th</sup> Revised Page 107
- 8<sup>th</sup> Revised Page 108
- 8<sup>th</sup> Revised Page 109
- 5<sup>th</sup> Revised Page 110
- 6<sup>th</sup> Revised Page 111
- 9<sup>th</sup> Revised Page 112
- 4<sup>th</sup> Revised Page 113
- 4<sup>th</sup> Revised Page 114
- 4<sup>th</sup> Revised Page 115
- 3<sup>rd</sup> Revised Page 116
- 5<sup>th</sup> Revised Page 117
- 5<sup>th</sup> Revised Page 117A
- 4<sup>th</sup> Revised Page 118
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- 5<sup>th</sup> Revised Page 120
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- 4<sup>th</sup> Revised Page 122
- 1<sup>st</sup> Revised Page 123

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Item CUSTOMER PROVIDED TERMINAL EQUIPMENT

1800. GENERAL

(a) Moved to CRTC 21491, Item 110. M

(b) Moved to CRTC 21491, Item 110. M

(c) Moved to CRTC 21491, Item 110. M

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(e) Moved to CRTC 21491, Item 110. M

(f) Moved to CRTC 21491, Item 110. M

Item CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

1810. Moved to CRTC 21491, Item 110 M

Item CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

1815. Moved to CRTC 21491, Item 110 M

Item	<u>CUSTOMER PROVIDED TERMINAL EQUIPMENT</u> (Cont'd)	
1815.	Moved to CRTC 21491, Item 110	M
1816.	Moved to CRTC 21491, Item 110	M

Item CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

1816. Moved to CRTC 21491, Item 110 M

1820. MAINTENANCE - Moved to CRTC 21491, Item 270.

CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

Item

1820. MAINTENANCE - Moved to CRTC 21491, Item 270.

1830. Reserved for Future Use

o



Item	<u>CUSTOMER PROVIDED TERMINAL EQUIPMENT</u> (Cont'd)	
1830.	Reserved for Future Use	o
1840.	Reserved for Future Use	o

Cancels

o

- 1<sup>st</sup> Revised Page 128-149
- 1<sup>st</sup> Revised Page 150-159
- Pages 160-184G
- 3<sup>rd</sup> Revised Page 185
- 3<sup>rd</sup> Revised Page 186
- 4<sup>th</sup> Revised Page 187
- 2<sup>nd</sup> Revised Page 188
- 1<sup>st</sup> Revised Page 189
- 4<sup>th</sup> Revised Page 190
- 4<sup>th</sup> Revised Page 191
- 3<sup>rd</sup> Revised Page 192
- 3<sup>rd</sup> Revised Page 193
- 2<sup>nd</sup> Revised Page 194
- 1<sup>st</sup> Revised Page 195
- 1<sup>st</sup> Revised Page 196
- 1<sup>st</sup> Revised Page 197
- 1<sup>st</sup> Revised Page 198
- 1<sup>st</sup> Revised Page 199

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The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this Tariff.

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- 2<sup>nd</sup> Revised Page 200
- 1<sup>st</sup> Revised Page 200A
- 1<sup>st</sup> Revised Page 201
- 2<sup>nd</sup> Revised Page 202
- 3<sup>rd</sup> Revised Page 203
- Original Page 203A
- 3<sup>rd</sup> Revised Page 204
- 2<sup>nd</sup> Revised Page 205
- 1<sup>st</sup> Revised Page 206

Cancels

o

Original Pages 207-210  
2<sup>nd</sup> Revised Page 211  
2<sup>nd</sup> Revised Page 212  
2<sup>nd</sup> Revised Page 213  
1<sup>st</sup> Revised Page 214-269

Item

DIGITAL NETWORK SERVICES

2900. DIGITAL CHANNEL SERVICE

Moved to CRTC 21491, Item 508

M

Item DIGITAL NETWORK SERVICES (Cont'd)

2900. DIGITAL CHANNEL SERVICE (Cont'd)

Moved to CRTC 21491, Item 508

M

2900. DIGITAL CHANNEL SERVICE (Cont'd)

Moved to CRTC 21491, Item 508

M

Item DIGITAL NETWORK SERVICES (Cont'd)

2900. DIGITAL CHANNEL SERVICE (Cont'd)

Moved to CRTC 21491, Item 508

M



Reserved for future use.

4th Revised Page 273  
3rd Revised Page 274  
4th Revised Page 275  
3rd Revised Page 276  
6th Revised Page 277  
3rd Revised Page 278  
4th Revised Page 279  
5th Revised Page 280  
5th Revised Page 281  
5th Revised Page 282  
6th Revised Page 283  
5th Revised Page 284  
2nd Revised Page 284A  
4th Revised Page 285  
4th Revised Page 286  
5th Revised Page 287  
1st Revised Page 287A  
7th Revised Page 288  
1st Revised Page 288A  
6th Revised Page 289  
5th Revised Page 289A  
6th Revised Page 290  
1st Revised Page 290A

Item MEGALINK SERVICE

2950. MEGALINK SERVICE

1. GENERAL

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

Item MEGALINK SERVICE

2950. MEGALINK SERVICE

2. MEGALINK SERVICE

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

Item MEGALINK SERVICE

2950. MEGALINK SERVICE

3. RATES AND CHARGES

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

Item MEGALINK SERVICE

2950. MEGALINK SERVICE

3. RATES AND CHARGES

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

Item MEGALINK SERVICE

2950. MEGALINK SERVICE

3. RATES AND CHARGES

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

Reserved for future use.

2nd Revised Page 291E  
2nd Revised Page 292  
1st Revised Page 292A  
1st Revised Page 292B  
8th Revised Page 293  
6th Revised Page 294  
4th Revised Page 295  
7th Revised Page 296  
2nd Revised Page 296A  
1st Revised Page 296B  
1st Revised Page 296B-1  
5th Revised Page 296C  
3rd Revised Page 296C-1  
5th Revised Page 296D  
3rd Revised Page 296D-1  
1st Revised Page 296D-2  
1st Revised Page 296E  
1st Revised Page 296F  
1st Revised Page 296G  
2nd Revised Page 297

Item DIGITAL NETWORK SERVICES (Cont'd)

3000. MICROLINK SERVICE

Moved to CRTC 21491, Item 506

M



Item DIGITAL NETWORK SERVICES (Cont'd)

3000. MICROLINK SERVICE

Moved to CRTC 21491, Item 506

M

Item DIGITAL NETWORK SERVICES (Cont'd)

3000. MICROLINK SERVICE

Moved to CRTC 21491, Item 506

M

RESERVED FOR FUTURE USE

Item

3050 Moved to CRTC 21491, Item 502.

o

Item

3050 Moved to CRTC 21491, Item 502.

o

RESERVED FOR FUTURE USE

Item LEASE OF CHANNELS

6000. LEASE OF CHANNELS

Moved to CRTC 21491, Item 514

M

Item LEASE OF CHANNELS (Cont'd)

6000. LEASE OF CHANNELS (Cont'd)

3. AVAILABLE LEASED CHANNELS

Channels are leased as follows:

- (a) Moved to CRTC 21491, Item 516. M
- (b) reserved
- (c) reserved
- (d) reserved



6010. CHANNELS FOR PROGRAM TRANSMISSION (Cont'd)

1. GENERAL (Cont'd)

Moved to CRTC 21491, Item 516.

M

Item LEASE OF CHANNELS (Cont'd)

6010. CHANNELS FOR PROGRAM TRANSMISSION (Cont'd)

2. CHANNEL MEASUREMENT (Cont'd)

Moved to CRTC 21491, Item 516.

M

6010. CHANNELS FOR PROGRAM TRANSMISSION (Cont'd)

3. RATES AND CHARGES

Moved To CRTC 21491, Item 516.

M

Item LEASE OF CHANNELS (Cont'd)

6010. CHANNELS FOR PROGRAM TRANSMISSION (Cont'd)

3. RATES AND CHARGES (Cont'd)

Moved to CRTC 21491, Item 516.

M

6010. CHANNELS FOR PROGRAM TRANSMISSION (Cont'd)

3. RATES AND CHARGES (Cont'd)

Moved to CRTC 21491, Item 516.

M

7000. ISP ACCESS TO INDIVIDUAL LINE SERVICE

Item moved to CRTC 21491, Item 622.

M

7000. ISP ACCESS TO INDIVIDUAL LINE SERVICE (Cont'd)

Item moved to CRTC 21491, Item 622.

M